



New

Report: New Customer links to Corp Groups run at 23/10/2021 2:19

sbs-is-crm support reported via email 4 days ago (Sat, 23 Oct 2021 at 2:19 AM)

To: "sbs-is-crm.support@solway.com" <sbs-is-crm.support@solway.com>

New Customer links to Corp Groups

Run as: Admin

Run at: 23/10/2021 2:19

Filtered By:

Show: All accounts

1 AND 2 AND 3 AND 4

1. Corporate Group Name not equal to ,NOT ASSIGNED

2. Account Record Type equals SAP Customer

3. Corporate Group Relationship Status equals Approved

4. Converted from Non SAP to SAP Date equals LAST 4 DAYS

Customer Name	Customer PRS Code	Customer RCS Code	Corporate Group Name	Corp Group Code
SF-SOEPENBERG GMBH CANTIERE BERNARDINELLO C/O ENI SPA DIVISIONE REFINING & MARKETING K&G INDUSTRIA E COMERCIO LTDA INOVATEC GMBH & CO. KG SKNP INTERNATIONAL CO., LIMITED. CHEMTECH INNOVATION CO., LTD RECTICEL ENGINEERED FOAMS GERMANY GMBH SASA LOGITRADE SAS ERNEST HENRY MINE POLITEC INDUSTRIA DE PLASTICOS LTDA AVENTEL RUS LTD RECTICEL ENGINEERED	1031218	-	DECISION: VARIOUS	8023
	466394	-	DECISION: VARIOUS	8023
	3056796	2091257	DECISION: VARIOUS	8023
	1041550	-	DECISION: VARIOUS	8023
	361283	-	DECISION: VARIOUS	8023
	4503356	-	DECISION: VARIOUS	8023
	1132125	-	RECTICEL	0000
	361298	2091229	DECISION: VARIOUS	8023
	169843	-	DECISION: VARIOUS	8023
	361285	2091189	GLENCORE	8043
	3056784	2091214	DECISION: VARIOUS	8023
	1205220	2091184	DECISION: VARIOUS	8023
	1041548	-	RECTICEL	0000

Reopen

since 18 hours ago

FIRST RESPONSE DUE

by Wed, 27 Oct 2021, 01:47 PM

PROPERTIES

Tags

- Customers x
- reopen x

Priority

Low

Status *

Reopen

Group *

PtP D&A EMEA

Agent

Ana.santana

Country

PORTUGAL

Type *

PTP Request

BD Outbound

PTP-Process *

Data & Analysis

PTP-Subprocess *

Customer Master Da

PTP-Category *

Modification

Country (PTP)

PT - PORTUGAL

Site (PTP)

--

Missing Payment Cause

--

Update

CONTACT DETAILS

sbs-is-crm support

Email

sbs-is-crm.support@solway.com

AD_username

EUA\PT99375751

GBU / Function

SBS IS APPLICATIONS

Country

Portugal

Region

EMEA

show more

View more info

Timeline

Report: New Customer links to Corp Groups run at 27/10/2021 ...

#6277989

27 Oct 2021, 02:19 AM

Status: Open

Report: Customer links to Corp Groups run at 27/10/2021 2:12

#6277950

27 Oct 2021, 02:12 AM

Status: Open

Report: New Customer links to Corp Groups run at 23/10/2021 ...

#6228077

23 Oct 2021, 02:19 AM

Status: Reopen

Report: Customer links to Corp Groups run at 23/10/2021 2:12

#6228050

23 Oct 2021, 02:13 AM

Status: Closed

View all activity

PARENT CHILD

TIME LOGS

TO-DO

GOOGLE CALENDAR

CRM CUSTOMER SERVICE CUSTOM APP



Reply Add note Forward Close Merge Show activities

CHEMICALS CO.,LTD	VARIOUS			
NINGBO ANJI MICROELECTRONICS TECHNOLOGY CO., LTD	4026982 -	DECISION: VARIOUS	8023	
CPE COMPOSTOS PLASTICOS DE ENGENHARIA GRINM	3056782 2091191	DECISION: VARIOUS	8023	
SEMICONDUCTOR MATERIAL CO., LTD	4026980 -	DECISION: VARIOUS	8023	
PIREM S.A.	3512791 2091237	DECISION: VARIOUS	8023	
PORTLAND COLOMBIA SAS	3303511 2091225	DECISION: VARIOUS	8023	
APOTHECUS PHARMACEUTICAL CORP	2131898 2091251	DECISION: VARIOUS	8023	
M/S ARIHANT INNOCHEM PRIVATE LIMITED C/O	4209666 2091223	ARIHANT	8061	
RHENUS CONTRACT LOGISTICS NATURA COSMETICOS S/A	3056788 2091261	DECISION: VARIOUS	8023	
Grand Totals (23 records)				

Confidential Information - Do Not Distribute Copyright (c) 2000-2021 salesforce.com, inc. All rights reserved.

This message and any attachments is intended for the named addressee(s) only and may contain information that is privileged and/or confidential. If you receive this message in error, please delete it and immediately notify the sender. Any copying, dissemination or disclosure, either whole or partial, by a person who is not the named addressee is prohibited. We use virus scanning software but disclaim any liability for viruses or other devices which remain in this message or any attachments.

Ce message, ainsi que toute piece jointe, est exclusivement adresse au(x) destinataire(s) nomme(s) et peut contenir des informations confidentielles. Si vous recevez ce message par erreur, merci de le detruire et d'en avertir immediatement l'emetteur. Toute copie, transmission ou divulgation, integrale ou partielle, par une personne qui n'est pas nommee comme destinataire est interdite. Nous utilisons un logiciel anti-virus mais nous denions toute responsabilite au cas ou des virus, ou tout autre procede, seraient contenus dans ce message ou toute piece jointe.

Ana.santana forwarded 2 days ago (Mon, 25 Oct 2021 at 3:00 PM) Forwarded to: yoomi.kim@solvay.com, amandine.contrino@solvay.com, patrick.roumegoux@solvay.com, sylvie.barros@solvay.com +2 more

Reopen since 18 hours ago FIRST RESPONSE DUE by Wed, 27 Oct 2021, 01:47 PM

PROPERTIES Tags Customers reopen

Priority Low

Status Reopen

Group PtP D&A EMEA

Agent Ana.santana

Country PORTUGAL

Type PTP Request

BD Outbound

PTP-Process Data & Analysis

PTP-Subprocess Customer Master Da

PTP-Category Modification

Country (PTP) PT - PORTUGAL

Site (PTP) --

Missing Payment Cause --

Update

CONTACT DETAILS

sbs-is-crm support Email sbs-is-crm.support@solvay.com AD_username EUA\PT99375751 GBU / Function SBS IS APPLICATIONS Country Portugal Region EMEA show more View more info

Timeline

- Report: New Customer links to Corp Groups run at 27/10/2021 ... #6277989 27 Oct 2021, 02:19 AM Status: Open Report: Customer links to Corp Groups run at 27/10/2021 2:12 #6277950 27 Oct 2021, 02:12 AM Status: Open Report: New Customer links to Corp Groups run at 23/10/2021 ... #6228077 23 Oct 2021, 02:19 AM Status: Reopen Report: Customer links to Corp Groups run at 23/10/2021 2:12 #6228050 23 Oct 2021, 02:13 AM Status: Closed View all activity

PARENT CHILD

TIME LOGS

TO-DO

GOOGLE CALENDAR



Reply Add note Forward Close Merge Show activities

PRS and RCS systems.

Thank you and

Kind Regards,
Os Melhores Cumprimentos,

Ana Cristina Santana
Information Technologies
IT Innovation & Data Factory
Data Operations Specialist L1

Exceptional situation (Home office) for emergencies
please contact me via HangOut.



Anne.gilles added a private note
18 hours ago (Tue, 26 Oct 2021 at 4:47 PM)



Notified to: "Kalvane Evelina" <evelina.kalvane@solvay.com>,
"datamanagement 3s-pt" <datamanagement.3s-pt@support.solvay.com>

dear team,

GBU data steward from all GBUs are requesting not receiving anymore the information when the mapping or creation of CG is done by your team, We can say that now you can close the ticket when done and that's enough, so simplify and align to Solvay One planet objectives.

THanks in advance for your understanding.

Kind regards

Anne

----- Forwarded message -----

De : Markus, Evita <evita.markus@solvay.com>
Date: lun. 25 oct. 2021 à 18:15
Subject: Re: Ticket ID [#6228077] Report: New Customer links to Corp Groups run at 23/10/2021 2:19
To: GILLES, Anne <anne.gilles@solvay.com>

It is okay for me - I personally do not see any value in these emails for my GBU.
Thank you!

Kind regards,



Evita Markus
Solvay USA Inc.
Technology Solutions Data Steward
M +1 (401) 662-0851

Progress beyond



www.solvay.com

Reopen

since 18 hours ago

FIRST RESPONSE DUE
by Wed, 27 Oct 2021, 01:47 PM

PROPERTIES

Tags

Customers x
reopen x

Priority

Low

Status *

Reopen

Group *

PtP D&A EMEA

Agent

Ana.santana

Country

PORTUGAL

Type *

PTP Request

BD Outbound

PTP-Process *

Data & Analysis

PTP-Subprocess *

Customer Master Da

PTP-Category *

Modification

Country (PTP)

PT - PORTUGAL

Site (PTP)

--

Missing Payment Cause

--

Update

CONTACT DETAILS

sbs-is-crm support

Email

sbs-is-crm.support@solvay.com

AD_username

EUA\PT99375751

GBU / Function

SBS IS APPLICATIONS

Country

Portugal

Region

EMEA

show more

View more info

Timeline

Report: New Customer links to Corp Groups run at 27/10/2021 ... #6277989

27 Oct 2021, 02:19 AM
Status: Open

Report: Customer links to Corp Groups run at 27/10/2021 2:12 #6277950

27 Oct 2021, 02:12 AM
Status: Open

Report: New Customer links to Corp Groups run at 23/10/2021 ... #6228077

23 Oct 2021, 02:19 AM
Status: Reopen

Report: Customer links to Corp Groups run at 23/10/2021 2:12 #6228050

23 Oct 2021, 02:13 AM
Status: Closed

View all activity

PARENT CHILD

TIME LOGS

TO-DO

GOOGLE CALENDAR

CRM CUSTOMER SERVICE CUSTOM APP



Evelina Kalvane added a private note
18 hours ago (Tue, 26 Oct 2021 at 4:51 PM)

Cc: datamanagement.3s-pt@support.solvay.com, alise.zulpa@solvay.com

Notified to: "GILLES Anne" <anne.gilles@solvay.com>, "Osvaldo Carvalho" <osvaldo.carvalho@solvay.com>, "Sara Fonseca" <sara.fonseca@solvay.com>

Hello Osvaldo,

Could you please cascade this message to your team members since you are performing this activity ?

Hello Sara,

We should check if this point for sending notifications was not included in the service catalog. If yes, then it should be removed.



Evelina Kalvane
Information Technologies
IT Innovation & Data Factory
IS Data Operations Specialist

Progress beyond

Gustava Zemgala gatve 76
LV-1039, Riga, Latvia
in | www.solvay.com



Reopen

since 18 hours ago

FIRST RESPONSE DUE
by Wed, 27 Oct 2021, 01:47 PM

PROPERTIES

Tags

- Customers x
- reopen x

Priority

Low

Status *

Reopen

Group *

PtP D&A EMEA

Agent

Ana.santana

Country

PORTUGAL

Type *

PTP Request

BD Outbound

PTP-Process *

Data & Analysis

PTP-Subprocess *

Customer Master Da

PTP-Category *

Modification

Country (PTP)

PT - PORTUGAL

Site (PTP)

--

Missing Payment Cause

--

Update

CONTACT DETAILS

sbs-is-crm support

Email

sbs-is-crm.support@solvay.com

AD_username

EUA\PT99375751

GBU / Function

SBS IS APPLICATIONS

Country

Portugal

Region

EMEA

show more

View more info

Timeline

Report: New Customer links to Corp Groups run at 27/10/2021 ... #6277989

27 Oct 2021, 02:19 AM
Status: Open

Report: Customer links to Corp Groups run at 27/10/2021 2:12 #6277950

27 Oct 2021, 02:12 AM
Status: Open

Report: New Customer links to Corp Groups run at 23/10/2021 ... #6228077

23 Oct 2021, 02:19 AM
Status: Reopen

Report: Customer links to Corp Groups run at 23/10/2021 2:12 #6228050

23 Oct 2021, 02:13 AM
Status: Closed

View all activity

PARENT CHILD

TIME LOGS

TO-DO

GOOGLE CALENDAR

CRM CUSTOMER SERVICE CUSTOM APP