

Broadcast Issues & Resolution:

1.

#115881-BW - Overdues Broadcast V2 [EP - EU - EUR - W] - UPDATE 10/11/2016

User wants to receive broadcast report but the problem was the broadcast flag already enabled but still user was not receiving the broadcast.

Srcs Sys.	Sales Empl	Sales Employee Desi.	E-Mail Address	Flag A...	Long Description
PF1_020	78210258	Huguenot Delphine	Delphine.HUGUENOT@solvay.com	N	Huguenot Delphine
PI1_020	78210258	Huguenot Delphine	Delphine.HUGUENOT@solvay.com	N	Huguenot Delphine

Solution

Goto **C_SALEMP** info object there check for the available all records of user.
If you don't find then search with their *username* then search

There I found that there was one more record for the user with different email id so I have edited the email in the record and enable the broadcast "Y" for the third record as well

Srcs Sys.	Sales Empl	Sales Employee Desi.	E-Mail Address	Flag Act.	Long Description
PF1_020	78210258	Huguenot Delphine	Delphine.HUGUENOT@solvay.com	Y	Huguenot Delphine
PI1_020	78210258	Huguenot Delphine	Delphine.HUGUENOT@solvay.com	Y	Huguenot Delphine
WP1_400	1AT	FR / HUGUENOT D.	Delphine.HUGUENOT@solvay.com	Y	FR / HUGUENOT D.

2

Ticket #275568 BW - Standard SO Created Follow-up - Novecare

User don't want to receive broadcast .

Solution

- 1-check the which broadcast and find out its technical name.
2. goto RSRD_ADMIN Tcode then setting.

General Parameters	
Technical Name	BCST_SO_NOVE CARE 2
Description (Search String)	
Object Version	A
Created By	* to
Last Changed by	to
Created On	/ 00:0... To / 00:0...
Last Changed On	/ 00:0... To / 00:0...
Last Executed on	/ 00:0... To / 00:0...

3. give broadcast technical name and go for edit.

Broadcast Setting	Long Description	Obj. Type	Technical Name of Object	Dist. Tp.	Dist. Type
BCST_SO_NOVE CARE_2	BW - Follow-up Standard SO modications - Noveware	WB	6UC4DFEWMXC4N7QR4HNI1W0K	MAIL	Broadcast E-m

4. It will redirect to NetWeaver



5. check for the setting-

Settings for Object Type **Workbook** [Open](#) | [Overview of Scheduled Settings](#)

Description	Technical Name	Owner	Last Changed	Scheduled
BW - Follow-up Standard SO modications - Noveware	BCST_SO_NOVE CARE_2	BW_BCAST	06.01.2017 06:15:18	No

[Create New Setting](#) [Create New Setting with the Wizard](#)

Setting BW - Follow-up Standard SO modications - Noveware

Description: Technical Name:

Distribution Type: Output Format: As ZIP File

Recipient(s) | Texts | Workbook Precalculation

User:

User in Role:

E-Mail Addresses:

Authorization User:

Language:

User-specific:

6. Goto **Email addresses** and remove the user email id from there and save it.

Settings for Object Type Workbook Open | Overview of Scheduled Settings

Settings Workbook BW - Standard SO Created Follow-up - Broadcast - Noveware (6UC4DFEWMXC4N7QR4HNI1W0K)				
Description	Technical Name	Owner	Last Changed	Scheduled
BW - Follow-up Standard SO modications - Noveware	BCST_SO_NOVE CARE_2	BW_BCAST	06.01.2017 06:15:18	No

Create New Setting Create New Setting with the Wizard

Setting BW - Follow-up Standard SO modications - Noveware

Description BW - Follow-up Standard SO Technical Name BCST_SO_NOVE CARE_2

Distribution Type Broadcast E-mail Output Format MS Excel Workbook As ZIP File

Recipient(s) Texts Workbook Precalculation

User

User in Role

E-Mail Addresses Emmanuelle.BRIEND@solvay.com; Rosella.LAVELLI@solvay.com; elena.costantini@solvay.com;

Authorization User BW_BCAST

Language English

User-specific

3.

Ticket #172684-[BW] Weekly Overdues Broadcast

User wants to receive two different broadcast based on its customers.
He already receives US customers Broadcast but he was not able to get Italian customer.

Solution:

1. Check users details in C_SALEMP .
2. enable the users broadcast flag.

Characteristic C_SALEMP - maintain master data: List						
Data Records to be Edited						
Srcs Sys.	Sales Empl	Sales Empl	E-Mail Address	Flag Act.	Descript.	
PF1_020	15090600	Riccio Marco	marco.riccio@solvay.com	Y	Riccio Marco	
PI1_020	15090600	Riccio Marco	marco.riccio@solvay.com	Y	Riccio Marco	

3. check the **control query** and its respective **info provider**

There give all the selection and select 0info provider as well and execute.

Check the value in tables

OLOGS...	C_COMPDE	C_COMPPRS	C_MNGAREA	PRS Customer	C_SALEMP	C_SALEMP__OTCTEMAIL	Status	C_COMPPRS	C_FLGINT	OPMINT_INDE	Col. Specialst	C_BRODFLG
PI1_020	5763	5763	EUR	0000409263	15090600	marco.riccio@solvay.com	1	5763	X	200	PT63014991	Y
PI1_020	5763	5763	EUR	0000409263	15090600	marco.riccio@solvay.com	1	5763	X	200	PT63014991	Y
PI1_020	5763	5763	EUR	0000409263	15090600	marco.riccio@solvay.com	1	5763	X	200	PT63014991	Y
PI1_020	5763	5763	EUR	0000409263	15090600	marco.riccio@solvay.com	1	5763	X	200	PT63014991	Y
PF1_020	4290	4290	AMNC	0002110496	63015366	Marco.Riccio@solvay.com	1	4290	X	100	BR50029	N
PF1_020	4290	4290	AMNC	0002110496	63015366	Marco.Riccio@solvay.com	1	4290	X	100	BR50029	N
PF1_020	4290	4290	AMNC	0002110496	63015366	Marco.Riccio@solvay.com	1	4290	X	100	BR50029	N
PF1_020	4290	4290	AMNC	0002110496	63015366	Marco.Riccio@solvay.com	1	4290	X	100	BR50029	N
PF1_020	4290	4290	AMNC	0002117728	63015366	Marco.Riccio@solvay.com	1	4290	X	200	BR50175	N
PF1_020	4290	4290	AMNC	0002109688	63015366	Marco.Riccio@solvay.com	1	4290	X	200	BR50146	N

- there same user with two different email ID .
- copy that email id and search the entry in C_SALEMP.
- now enable the broadcast flag and save it.

Src	Sys.	Sales Empl	Sales Empl	E-Mail Address	Flag Act.	Descript.
PF1_020	15090600	Riccio Marco	marco.riccio@solvay.com	Y	Riccio Marco	
PF1_020	63015366	Riccio Marco	marco.riccio@solvay.com	Y	Riccio Marco	
PI1_020	15090600	Riccio Marco	marco.riccio@solvay.com	Y	Riccio Marco	
PI1_020	63015366	Riccio Marco	marco.riccio@solvay.com	Y	Riccio Marco	

4.

Ticket #54381 Automatic job to receive report on a weekly basis

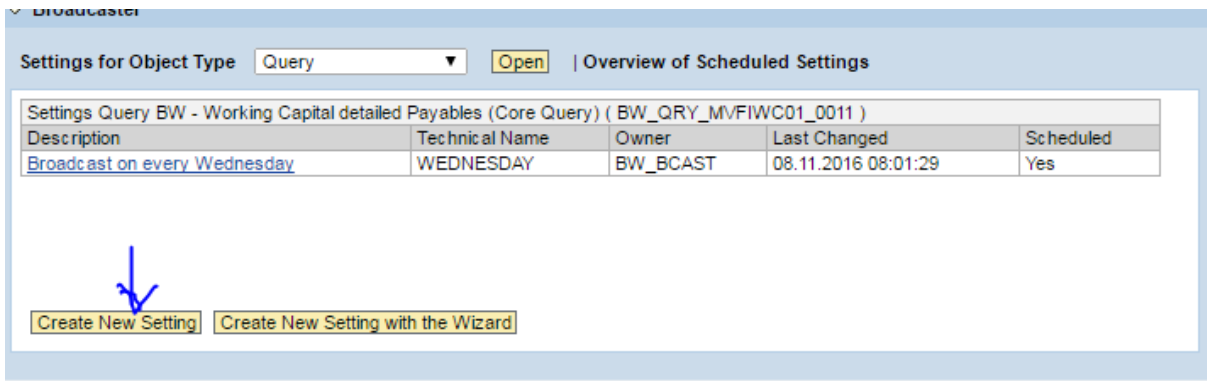
Requirement

User want to broadcast a query with his required variable on a weekly basis to some specific users.

Solution

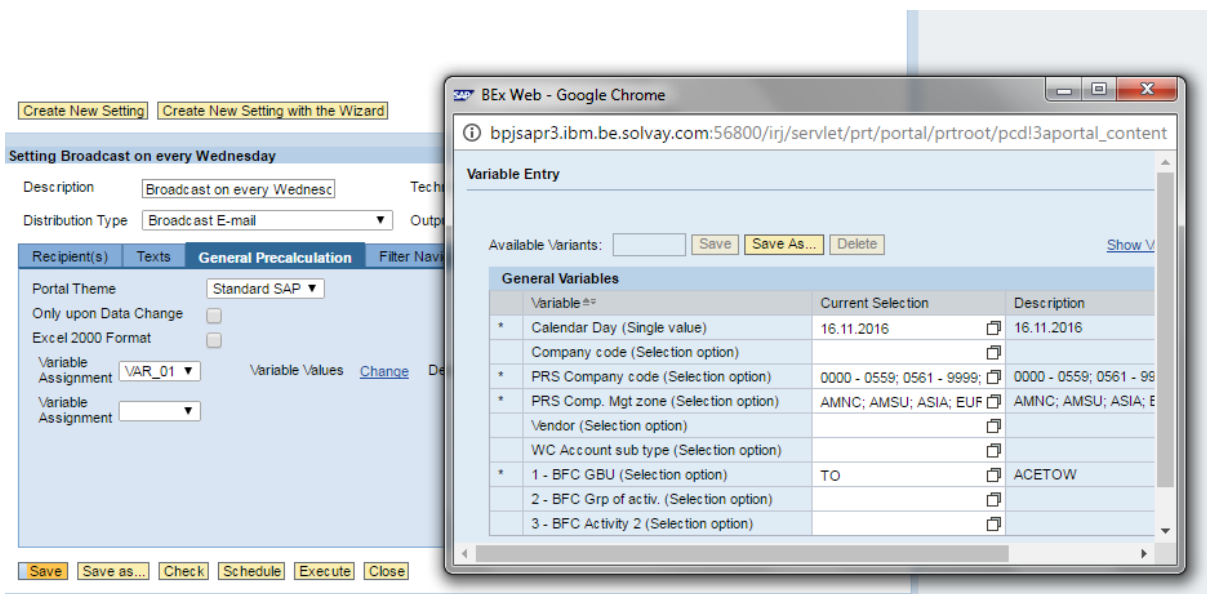
1. open the query in query designer.

- Goto Broadcast setting.
- create new setting

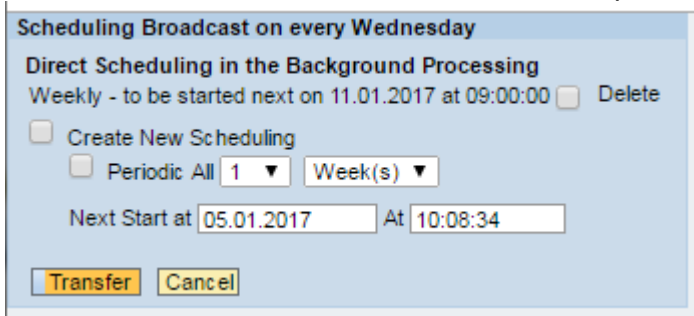


4. fill all the required fields.

5. Goto general Precalculation tab and create a variable as per requirement of user and save.



6. Click on Schedule button and schedule it as per request and save it.



7. Save the settings and exit.

Note: don't execute .