

# SCE Dashboard - Root Causes

			Root Causes
			BI4 PPS QV_CORPORATE_OTIF_ANALYSIS_ SCE_CWWPPS_RO001
Global Filters	Period	Month Year	Delivery Actual Goods Issue Date
	Geography	Zone	Plant geographical zone
		Country	Plant country
	Organization	GBU	BFC GBU
		BU	BFC BU
		Legal Entity	Legal Company
		Plant	Plant & Transcoding table
Specific Filters	Transportation	Transport Mode	Transportation mode
	Destination	Ship To Point	Ship to town & Ship to
		Ship To Country	Ship to country
		Ship To Zone	Ship to Zone
		Partner	Ship To KA
	Product	Material Division	Material Division (SA)
		Commercial Product	Product
		Product Hierarchy	<i>Not available</i>

## Perimeter

Included in calculation	Excluded from calculation
<ul style="list-style-type: none"> <li>• Outbound deliveries to Customers. This includes :               <ul style="list-style-type: none"> <li>- Deliveries to final customer</li> <li>- Customer Pick-up</li> <li>- Deliveries to warehouses / storages as long as the inventory belongs to the customer</li> </ul> </li> <li>• Inter-GBU flows</li> <li>• Swap</li> <li>• Intra-GBU flows</li> </ul>	<ul style="list-style-type: none"> <li>- Incl. Advanced Storage               <ul style="list-style-type: none"> <li>• Samples</li> <li>• Return flows</li> <li>• Toll</li> <li>• Pipe deliveries</li> </ul> </li> </ul>



### Perimeter

This KPI is not available for PF1 data

## Reference date:

Actual Good Issue date

## KPI:

Root causes

## Granularity:

Order Lines

## Reprocessing root causes:

reason codes *OTIF* (all 700) and *Pick-up date non-respected by customer* (565 only for pick up) – when used it forces the order line status to On Time.