

Launch NPDI & TT - FAQs

Launch - FAQs



What processes does Launch caters?

Launch application caters to two processes:

- New Product Development and Industrialization (NPD)
- Technology Transfer (TT)

How to access this application?

The application can be accessed via your Browser with below URL: <https://bpm.solvay.com> User's profile needs to be setup properly into the system to access this.

From where I can get the credentials to access?

This is an Intranet Applications, so user must be in Solvay's network to access it. The system has Single Sign On feature, which enables user to log in without providing any credentials for this application.

Whom to contact for access?

You can fill a form to request for required access [here](#) and provide the information related to Department/Function, Product Family, Region, Site, role you are responsible for and accordingly your profile will be setup into the system.

How to raise a ticket in case of any issues?

User can raise a fresh-desk ticket or use the interface present in the application itself as "Contact Support".

How the names get populated in the project team?

Project team is created or identified based on certain business rules that run in the background as soon as the user clicks on the Project Team icon in the Request Page. The business rules for both the process are different and mentioned below:

- **NPD**: The business rule is a combination of below:
 - Plant
 - Region
 - Market
 - Product Family

This means that a user must be active in all of these attributes in order to get their name in the Project Team suggested by the system. Since multiple people could fulfill these criteria the hence system lets the user (Requestor) choose the best possible user against each Function.

- **TT**: This process contains two separate project team creation activities, first at the time of project initiation (i.e. via Request Page) and once the project approval is received at the 'TT Validation Team and Notification Task'. For both cases, the business rules are considered as follows:
 - **TT Request Page**:
 - Strategy – Based on Product Family user chooses.
 - Technology Manager – Based on Product Family & Region.
 - Sending Plant Tech Manager – Based on Sending Plant selected.
 - Receiving Plant Tech Manager – Based on Receiving Plant selected.

Since multiple people could fulfil these criteria, the system lets the user (Requestor) choose the best possible user against each and every Function

- - IT Team Validation & Notification Task:
 - Receiving Site
 - Region
 - Product Family
 - Market

This means that a user has to be active in all of these attributes in order to get their name in the Project Team suggested by the system. Since multiple people could fulfill these criteria the system lets the users (Requestor) choose the best possible user against each Function.

Who to contact in case of any issues while using the BPM Application?

For quick resolution you have to raise a [Freshdesk](#) request (group IS-CAPG-BPM).