

# A50 - Internal Visits

First steps in Convergence

## Added Value

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Convergence is the new place to manage your internal meetings with your Solvay colleagues. You can do that with Convergence's "Internal Visits"

With Convergence, you can create a new Internal Visit very quickly and share it with your colleagues and collaborate with them through the [Chatter](#). You can also make your Internal Visits private (confidential) and share only with identified users.

You can manage the outcome of your meetings by assigning tasks to your colleagues and create [Value Creation](#) actions & benefits straight from your Internal Visit.

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 Need Help?

## How to ask for assistance?

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*Dear SalesForce  
Convergence user,*

For any question or issue regarding Convergence, please :

- create a request in **Service One** with the following information:
  - I want to update data in Convergence [Maintain data ownership in CONVERGENCE](#)
  - I want to upload procurement data [Maintain procurement data in CONVERGENCE](#)
  - Process : Data & Analysis
  - PTP-Subprocess: Purchasing Tools Support
  - PTP-Category: Convergence

For account creation, please refer to [here](#).

Thank you very much,

*Convergence Team.*