

# AppSheet - Support Model

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### 1. End user support - Application is not working as expected.

If you are an end user how is using an AppSheet application which is not working as expected, and you need support:

- Check the [Application Catalogue](#) and find the application responsible
- Email directly the application responsible

### 2. Application Developer Support

If you are an Appsheet application developer and there a Appsheet feature which is not working as expected, follow this:

#### How to create a ticket?

- Go to <https://solway-support-assistant.appspot.com/>
- Describe your issue

