

P11. Mobility

Presentation

The Salesforce app gives you the same access to your Salesforce data that you have on your desktop. But the app is organized to help you get stuff done in those short, free moments when you're out and about, like waiting for a flight, waiting for your next customer meeting—even when you're in line for a coffee.

Main Things You Can Do

The Salesforce1 application provides online and offline capabilities.

On your smartphone or tablet, there are 2 ways to access Salesforce.com:

- Through the web browser: Open Google Chrome and access via the well known link <https://solway-crm.my.salesforce.com>
- Via the Salesforce application: download the app, and [follow the log in instructions](#) to connect to the Syensqo version

Process Overview

Tapping [blocked URL](#) opens the navigation menu. The items you see, and the way they're arranged, is determined by what's available in our organisation, what you have access to based on your user permissions and profile.

It's easy to refresh pages in the Salesforce app so you're always viewing up-to-date data. Simply swipe down from the top of a page.

Training Materials

- [Training presentation](#)