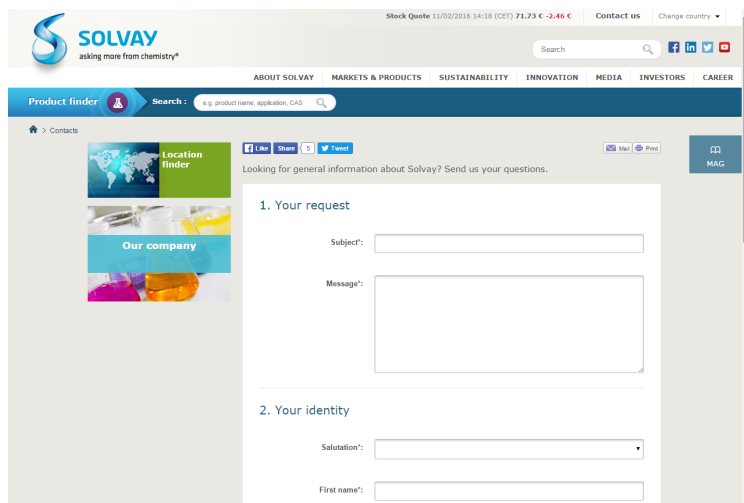


Web contacts management

Overview

Any Tridion site can have a specific contact form. Behind this, you have to manage a selection of contacts. The following step-by-steps help you to manage a contact of a web site contact form.



The screenshot shows the Solvay website's contact form. The header includes the Solvay logo, a stock quote, and navigation links. The main content area is titled '1. Your request' and contains a 'Subject' text box and a 'Message' text area. Below this is section '2. Your identity' with a 'Salutation' dropdown menu and a 'First name' text box. The left sidebar features a 'Product finder' search bar and a 'Location finder' button. The right sidebar has social media links and a 'MAG' button.

Step-by-steps

- [Create / Update a Web contact](#) — Create or update a contact from a web site contact form. If you just need to remove a contact, without replacing it, you should use the Delete a Web contact step-by-step.
- [Delete a Web contact](#) — Remove a contact from a web site contact form. If you need to replace a contact with another one, you better should use the Web contacts management <https://wiki.solvay.com/display/ISAPPSUP/Web+contacts+management> step-by-step to update the existing one, replacing it with a new email address.