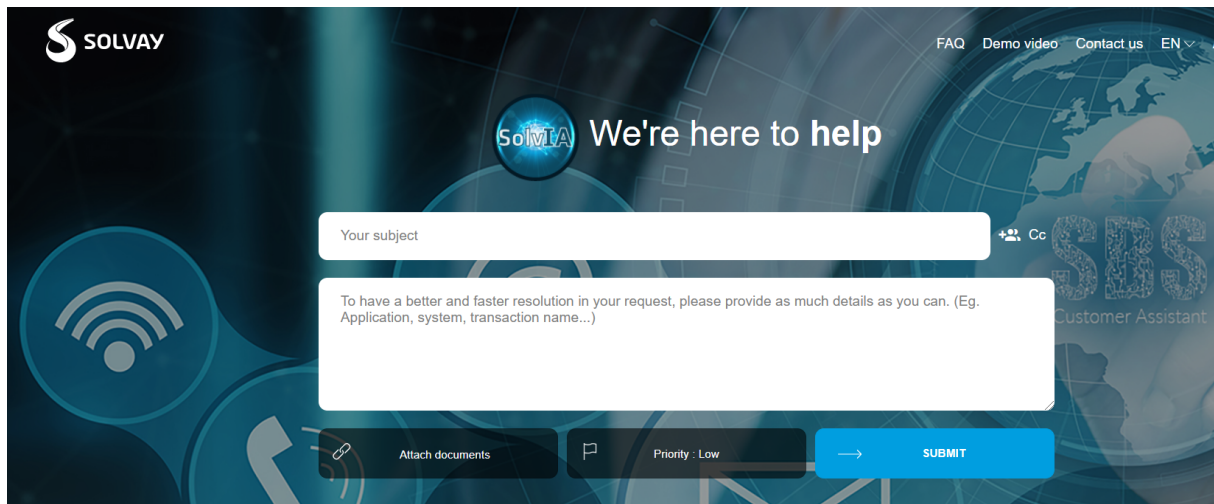


Need Help

To request any support or if you have identified a bug or incident , please create a Freshdesk ticket using Solvia platform : <https://solvia.solvay.com/>



The screenshot shows the Solvia Freshdesk ticket creation page. The background is a dark blue globe with various icons like a Wi-Fi symbol and a magnifying glass. The Solvia logo is in the top left. The text "We're here to help" is prominently displayed. Below this, there is a form with a "Your subject" input field, a "Cc" field with a plus icon, and a large text area for details. A note in the text area says: "To have a better and faster resolution in your request, please provide as much details as you can. (Eg. Application, system, transaction name...)" At the bottom, there are buttons for "Attach documents", "Priority : Low", and a blue "SUBMIT" button with a right arrow icon.

SOLVAY

FAQ Demo video Contact us EN

SolvIA We're here to help

Your subject

Cc

To have a better and faster resolution in your request, please provide as much details as you can. (Eg. Application, system, transaction name...)

Attach documents

Priority : Low

SUBMIT

you can copy users with email address , default priority is Low , then Submit . We advise you to put keywords in subject to ease dispatching to correct Agent : CRM - Complaint for example