

# Labware-Additional roles procedure

If we get any request , where the user requests to add some additional roles to their current profile.

In this scenario,

- Request for validation from Mark Reece ([mark.reece@solway.com](mailto:mark.reece@solway.com)) or Bernard ([bertrand.savournin@solway.com](mailto:bertrand.savournin@solway.com))

Hello Mark, Bertrand,  
Good Day!

User XXX is requesting to

1) delete role XXX

2) add roles XXX

Could you please provide your approval on this request.

Regards,  
XXX

- Once the request is validated, we can proceed further with account modification.

Reference ticket-<https://sbs-support.solway.com/helpdesk/tickets/2598901>