
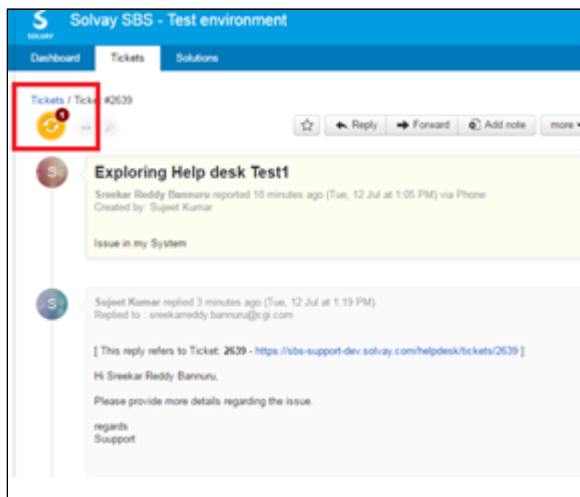
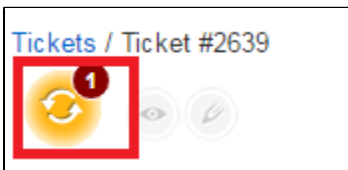


To identify if a ticket has been updated in Freshdesk.

 Ticket updates can be viewed against every ticket in Freshdesk.

A ticket will have the yellow icon with the number of updates. This indicates that the ticket has been updated by the concerned party.



Related articles

- [L1 Agent](#)
- [How to create a ticket for Freshdesk admin team](#)
- [Stellar-OB-007-Freshdesk status](#)
- [What are the types of Freshdesk Statuses](#)
- [Setup a Canned Response in Freshdesk](#)