

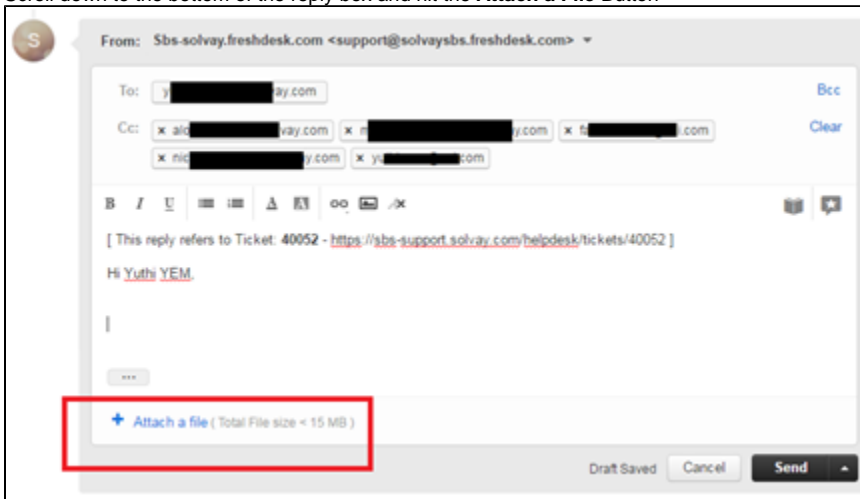


Attach a document to your ticket in FreshDesk

 Upload a file of size less than 15 MB.

Step-by-step guide

1. Log into the FreshDesk Agent Portal.
2. Select the ticket you and hit the **Reply** action button 
3. Scroll down to the bottom of the reply box and hit the **Attach a File** Button



4. Attach & Upload a file of size less than 15 MB.

Related articles

- [L1 Agent](#)
- [How to create a ticket for Freshdesk admin team](#)
- [Stellar-OB-007-Freshdesk status](#)
- [What are the types of Freshdesk Statuses](#)
- [Setup a Canned Response in Freshdesk](#)