

A1310 - Accounts basics and hierarchy

Overview

In Convergence there is different type of Account: "supplier", "supplier group" or "prospect".

Table of content

- [Account types](#)
- [Account detail](#)
- [Related articles](#)
- [Need help](#)
- [How to ask for assistance?](#)



Every Account has a Solvay Account Manager. The **Solvay Account Manager** takes care of his or her supplier's page. He or she is the buyer in charge of the Account page & content consistency.

Account types

Supplier group

Supplier groups are coming from SAP PRS. Not all groups in PRS are synchronized with Convergence : only the selected ones.

A supplier group may gather one or more legal entities (SAP supplier).

Each supplier group has its own PRS code, stored in the field "External Key".

Account Hierarchy	
BRENNTAG AG(Supplier Group), Germany , MUELHEIM AN DER RUHR , RM DISTRIBUTION , CHN HOBBS	
ALBION CHEMICALS LUTTERWORTH(Additional Supplier), United Kingdom , LEICESTERSHIRE , RM DISTRIBUTION , CHN HOBBS	
BRENNTAG(Supplier), Austria , WIEN , RM DISTRIBUTION , Supha STORCK	
BRENNTAG GMBH HAUPTVERWALTUNG(Supplier), Germany , ESSEN , RM DISTRIBUTION , Supha STORCK	
Brenntag Ingredients (Thailand) Public Company Limited(Prospect), Thailand , Bangkok , RM DISTRIBUTION , Louise Ten	
BRENNTAG MEDITERRANEE(Supplier), France , VITROLLES , RM DISTRIBUTION , Supha STORCK	
BRENNTAG MEXICO SA DE CV(Supplier), Mexico , Federal District , TULTITLAN EDO DE MEXICO , RM DISTRIBUTION , Gps PWR	
BRENNTAG NEDERLAND B.V.(Supplier), Netherlands , DORDRECHT , RM DISTRIBUTION , Supha STORCK	
BRENNTAG NORMANDIE(Supplier), France , MONTVILLE , RM DISTRIBUTION , Supha STORCK	
BRENNTAG NORTH AMERICA INC(Supplier), United States , Pennsylvania , READING , RM DISTRIBUTION , Ben Lumbard	

Suppliers

Supplier is the main type of account. It is also named "legal entity" (SAP supplier).

Each supplier has its own PRS code, stored in the field "External Key".

Account Summary	
BRENNTAG AG(Supplier Group), Germany , MUELHEIM AN DER RUHR , RM DISTRIBUTION , CHN HOBBS	
ALBION CHEMICALS LUTTERWORTH(Additional Supplier), United Kingdom , LEICESTERSHIRE , RM DISTRIBUTION , CHN HOBBS	
BRENNTAG(Supplier), Austria , WIEN , RM DISTRIBUTION , Supha STORCK	
BRENNTAG GMBH HAUPTVERWALTUNG(Supplier), Germany , ESSEN , RM DISTRIBUTION , Supha STORCK	
Brenntag Ingredients (Thailand) Public Company Limited(Prospect), Thailand , Bangkok , RM DISTRIBUTION , Louise Ten	
BRENNTAG MEDITERRANEE(Supplier), France , VITROLLES , RM DISTRIBUTION , Supha STORCK	
BRENNTAG MEXICO SA DE CV(Supplier), Mexico , Federal District , TULTITLAN EDO DE MEXICO , RM DISTRIBUTION , Gps PWR	
BRENNTAG NEDERLAND B.V.(Supplier), Netherlands , DORDRECHT , RM DISTRIBUTION , Supha STORCK	
BRENNTAG NORMANDIE(Supplier), France , MONTVILLE , RM DISTRIBUTION , Supha STORCK	
BRENNTAG NORTH AMERICA INC(Supplier), United States , Pennsylvania , READING , RM DISTRIBUTION , Ben Lumbard	

Additional suppliers

Additional suppliers behave exactly like suppliers except that they don't have a PRS code (only a specific external key). They are used in some specific cases and remain quite rare.

Account Summary	
BRENNTAG AG(Supplier Group), Germany , MUELHEIM AN DER RUHR , RM DISTRIBUTION , CHN HOBBS	
ALBION CHEMICALS LUTTERWORTH(Additional Supplier), United Kingdom , LEICESTERSHIRE , RM DISTRIBUTION , CHN HOBBS	

Prospects

It is a powerful feature of Convergence.

All buyers can create prospects for their own needs : when you meet a new supplier and you want to record a Visit Minute. Simply create a new prospect in Convergence and make your Visit Minute.

Prospects can be linked with a supplier group or can be created stand alone.

Prospects can then be converted in suppliers once needed.

Account Summary	
BNP PARIBAS(Supplier Group), France , PARIS , RM-BANK MATERIALS , Michel Lécroix	
ARVAL BELGIUM NV(Supplier), Belgium , ZAVENTEM , GE-CAR FLEET , Nuno MELO	
ARVAL BRASIL LTDA(Prospect), Brazil , São Paulo , São Paulo , GE-CAR FLEET , Joyce Freitas	

See [A1313 - New prospect](#)

Account detail

All account pages are structured the same way. On top you will find the "Account Detail".

Most of the information is coming from PRS and is synchronised periodically from PRS to Convergence.

Account Name: supplier name in PRS and Convergence.

Parent Account: supplier group of this account.

Posting block: supplier can no longer send bills to Solvay (block for posting, for all company codes).

Purchasing block: Solvay cannot send Purchase Order to the supplier (all purchasing organizations).

Deletion flag: supplier should no longer be used.

Account record type: supplier group, supplier, additional supplier or prospect.

External key: supplier code in PRS, PF1, BW...

RCS vendor code: supplier code in RCS (different from the external key).

RHO vendor code: supplier code in RHO (different from the external key).

SF internal key: dedicated code in Convergence.

Account

BRENNTAG AG

Account Record Type Supplier Group	Address MUELHEIM AN DER RUHR Germany	Segment code P297	Preponderant Segment RM-DISTRIBUTION	Nature CA-Critical Account
---------------------------------------	--	----------------------	---	-------------------------------

DETAILS

PROPERTIES

ACTIVITY

CHATTER

Account Name
BRENNTAG AG

Parent Account

Deletion flag

Nature
CA-Critical Account

Account Record Type
Supplier Group

External Key
507091739

SF Internal Key
A-000269

Purchasing Segmentation

This information is stored in PRS and comes from the Vendor Workflow.

▼ Purchasing Segmentation

Domain name RAW MATERIALS	Domain Code 6
Preponderant Segment RM-DISTRIBUTION	Segment code P297

Account Summary

This is useful to see the supplier and its hierarchy.

▼ Account Summary

BRENNTAG AG(Supplier Group), Germany , MUELHEIM AN DER RUHR

ALBION CHEMICALS LUTTERWORTH(Additional Supplier), United Kingdom , LEICESTERSHIRE

BRENNTAG(Supplier), Austria , WIEN

BRENNTAG GMBH HAUPTVERWALTUNG(Supplier), Germany , ESSEN

Brenntag Ingredients (Thailand) Public Company Limited(Prospect), Thailand , Bangkok

BRENNTAG MEDITERRANEE(Supplier), France , VITROLLES

BRENNTAG MEXICO SA DE CV(Supplier), Mexico , Federal District, TULITLAN EDO DE MEXICO

BRENNTAG NEDERLAND B.V.(Supplier), Netherlands , DORDRECHT

BRENNTAG NORMANDIE(Supplier), France , MONTVILLE

BRENNTAG NORTH AMERICA INC(Supplier), United States , Pennsylvania , READING

Address Information

This information is also coming from PRS and is generally about billing. Any correction will be made in PRS through the Vendor Workflow.

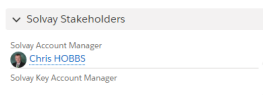
▼ Address Information

Address MUELHEIM AN DER RUHR Germany	Associated Zone EMEA
--	-------------------------

Please note that supplier groups only display a city and a country.

Solvay Stakeholders

The **Solvay Account Manager** takes care of his or her supplier's page. He or she is the buyer **in charge of the Account page & content consistency**. Every Account has a Solvay Account Manager.



*The **Solvay key account manager** is only available for supplier groups and is not used yet.*

Related articles

- [A1311 - Account Contacts and related contacts](#)
- [A1312 - Solvay account team](#)
- [A1313 - New prospect](#)
- [A1314 - Add a supplier in Convergence or in PRS](#)

Need help

How to ask for assistance?

Dear Salesforce Convergence user,

For any question or issue regarding Convergence, please :

- create a request in **Service One** with the following information:
 - I want to update data in Convergence [Maintain data ownership in CONVERGENCE](#)
 - I want to mass upload procurement data [Maintain procurement data in CONVERGENCE](#)
 - Process : Data & Analysis
 - PTP-Subprocess: Purchasing Tools Support
 - PTP-Category: Convergence

For account creation, please refer to [here](#).

Thank you very much,

[Convergence Team](#)