

A1310 - Accounts basics and hierarchy

Overview

In Convergence there is different type of Account: "supplier", "supplier group" or "prospect".

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Every Account has a Solvay Account Manager. The **Solvay Account Manager** takes care of his or her supplier's page. He or she is the buyer in charge of the Account page & content consistency.

Account types

Supplier group

Supplier groups are coming from SAP PRS. Not all groups in PRS are synchronized with Convergence : only the selected ones.

A supplier group may gather one or more legal entities (SAP supplier).

Each supplier group has its own PRS code, stored in the field "External Key".

Account Hierarchy	
BRENNTAG AG(Supplier Group), Germany , MUELHEIM AN DER RUHR , RM DISTRIBUTION , CHN HOBS	
ALBION CHEMICALS LUTTERWORTH(Additional Supplier), United Kingdom , LEICESTERSHIRE , RM DISTRIBUTION , CHN HOBS	
BRENNTAG(Supplier), Austria , WIEN , RM DISTRIBUTION , Supra STORCK	
BRENNTAG GMBH HAUPTVERWALTUNG(Supplier), Germany , ESSEN , RM DISTRIBUTION , Supra STORCK	
Brenntag Ingredients (Thailand) Public Company Limited(Prospect), Thailand , Bangkok , RM DISTRIBUTION , Louisa Ten	
BRENNTAG MEDITERRANEE(Supplier), France , VITROLLES , RM DISTRIBUTION , Supra STORCK	
BRENNTAG MEXICO SA DE CV(Supplier), Mexico , Federal District , TULITLAN EDO DE MEXICO , RM DISTRIBUTION , Gm PIR	
BRENNTAG NEDERLAND B.V.(Supplier), Netherlands , DORDRECHT , RM DISTRIBUTION , Supra STORCK	
BRENNTAG NORMANDIE(Supplier), France , MONTVILLE , RM DISTRIBUTION , Supra STORCK	
BRENNTAG NORTH AMERICA INC(Supplier), United States , Pennsylvania , READING , RM DISTRIBUTION , RM Lumbard	

Suppliers

Supplier is the main type of account. It is also named "legal entity" (SAP supplier).

Each supplier has its own PRS code, stored in the field "External Key".

Account Summary	
BRENNTAG AG(Supplier Group), Germany , MUELHEIM AN DER RUHR , RM DISTRIBUTION , CHN HOBS	
ALBION CHEMICALS LUTTERWORTH(Additional Supplier), United Kingdom , LEICESTERSHIRE , RM DISTRIBUTION , CHN HOBS	
BRENNTAG(Supplier), Austria , WIEN , RM DISTRIBUTION , Supra STORCK	
BRENNTAG GMBH HAUPTVERWALTUNG(Supplier), Germany , ESSEN , RM DISTRIBUTION , Supra STORCK	
Brenntag Ingredients (Thailand) Public Company Limited(Prospect), Thailand , Bangkok , RM DISTRIBUTION , Louisa Ten	
BRENNTAG MEDITERRANEE(Supplier), France , VITROLLES , RM DISTRIBUTION , Supra STORCK	
BRENNTAG MEXICO SA DE CV(Supplier), Mexico , Federal District , TULITLAN EDO DE MEXICO , RM DISTRIBUTION , Gm PIR	
BRENNTAG NEDERLAND B.V.(Supplier), Netherlands , DORDRECHT , RM DISTRIBUTION , Supra STORCK	
BRENNTAG NORMANDIE(Supplier), France , MONTVILLE , RM DISTRIBUTION , Supra STORCK	
BRENNTAG NORTH AMERICA INC(Supplier), United States , Pennsylvania , READING , RM DISTRIBUTION , RM Lumbard	

Additional suppliers

Additional suppliers behave exactly like suppliers except that they don't have a PRS code (only a specific external key). They are used in some specific cases and remain quite rare.

Account Summary	
BRENNTAG AG(Supplier Group), Germany , MUELHEIM AN DER RUHR , RM DISTRIBUTION , CHN HOBS	
ALBION CHEMICALS LUTTERWORTH(Additional Supplier), United Kingdom , LEICESTERSHIRE , RM DISTRIBUTION , CHN HOBS	

Prospects

It is a powerful feature of Convergence.

All buyers can create prospects for their own needs : when you meet a new supplier and you want to record a Visit Minute. Simply create a new prospect in Convergence and make your Visit Minute.

Prospects can be linked with a supplier group or can be created stand alone.

Prospects can then be converted in suppliers once needed.

Account Summary	
BNP PARIBAS(Supplier Group), France , PARIS , RM-BANK MATERIALS , Michel Liekens	
ARVAL BELGIUM NV(Supplier), Belgium , ZAVENTEM , GE-CAR FLEET , Nuno MELO	
ARVAL BRASIL LTDA(Prospect), Brazil , São Paulo , Sao Paulo , GE-CAR FLEET , Joyce Freitas	

Account detail

This information is also coming from PRS and is generally about billing. Any correction will be made in PRS through the Vendor Workflow.

Account		Account		Account	
	BRENNTAG AG				
Account Record Type Supplier Group	Address MUELHEIM AN DER RUHR Germany	Segment code P297	Preponderant Segment RM-DISTRIBUTION	Nature CA-Critical Account	
DETAILS	PROPERTIES	ACTIVITY	CHATTER		
Account Name BRENNTAG AG		Account Record Type Supplier Group			
Parent Account		External Key			
		507091739			
Deletion flag		SF Internal Key			
		A-000269			
Nature					
CA-Critical Account					

Purchasing Segmentation	
Domain name	Domain Code
RAW MATERIALS	6
Preponderant Segment	Segment code
RM-DISTRIBUTION	D007

Account Summary

BPENTNAG AG(Supplier Group), Germany , MUELHEIM AN DER RUHR , IMA DISTRIBUTION , Cna+H085

ALBION CHEMICALS LUTTERWORTH(Additional Supplier), United Kingdom , LEICESTERSHIRE , IMA DISTRIBUTION , Cna+H085

BRENTNAG(Supplier), Austria , WIEN , IMA DISTRIBUTION , Segula STOCK

BRENTNAG GMBH HAUPTVERWALTUNG(Supplier), Germany , ESSEN , IMA DISTRIBUTION , Segula STOCK

Brenntag Investments (Thailand) Public Company Limited(Prospect), Thailand , Bangkok , IMA DISTRIBUTION , Louisa Te

BRENTNAG MEDITERRANEE(Supplier), France , VITROLLES , IMA DISTRIBUTION , Segula STOCK

BRENTNAG MEXICO SA DE CV(Supplier), Mexico , Ferrocarril District , TUITILAN EDO DE MEXICO , IMA DISTRIBUTION , Gysa PUR

BRENTNAG NEDERLAND BV(Supplier), Netherlands , DORDRECHT , IMA DISTRIBUTION , Segula STOCK

BRENTNAG NORMANDEE(Supplier), France , MONTVILLE , IMA DISTRIBUTION , Segula STOCK

BRENTNAG NORTH AMERICA INC(Supplier), United States , Bensenville, IL , IMA DISTRIBUTION , Gysa PUR

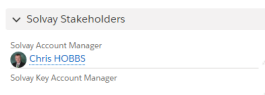
▼ Address Information

Address	Associated Zone
MUELHEIM AN DER RUHR Germany	EMEA

Please note that supplier groups only display a city and a country.

Solvay Stakeholders

The **Solvay Account Manager** takes care of his or her supplier's page. He or she is the buyer **in charge of the Account page & content consistency**. Every Account has a Solvay Account Manager.



*The **Solvay key account manager** is only available for supplier groups and is not used yet.*

Related articles

- [A1311 - Account Contacts and related contacts](#)
- [A1312 - Solvay account team](#)
- [A1313 - New prospect](#)
- [A1314 - Add a supplier in Convergence or in PRS](#)

Need help

How to ask for assistance?

Dear Salesforce Convergence user,

For any question or issue regarding Convergence, please :

- create a request in **Service One** with the following information:
 - I want to update data in Convergence [Maintain data ownership in CONVERGENCE](#)
 - I want to mass upload procurement data [Maintain procurement data in CONVERGENCE](#)
 - Process : Data & Analysis
 - PTP-Subprocess: Purchasing Tools Support
 - PTP-Category: Convergence

For account creation, please refer to [here](#).

Thank you very much,

[Convergence Team](#)