

# C18 - What a supplier can see ?

## Overview

Suppliers can connect to Convergence with the link displayed in email received from the platform. They have very limited access to Convergence information.

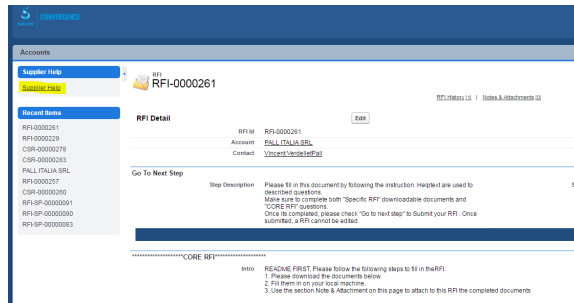
You can access to the supplier view with any document in "Sent" status. Click on the link on the field "URL for Supplier"

## Table of content

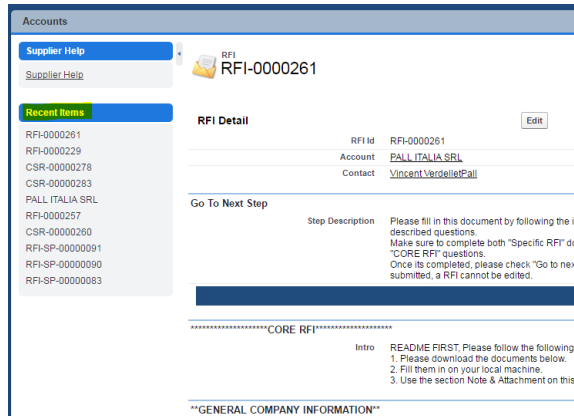
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## Links

**Help** - They can have access to the link "Supplier help" in the left panel.

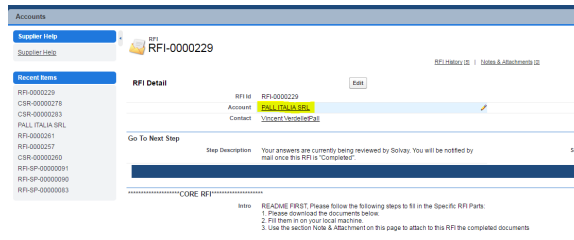


**Recent items** - Suppliers can access all their recent items.



## Supplier page

Suppliers can access their **own supplier page**. They just have to click on their account name in any document.



**Accounts**

**Account: PALL ITALIA SRL**

**Account Details:**

- Account Name: PALL ITALIA SRL (Click to Edit)
- Parent Account: CALABRESI CORPORATION (PALL ITALIA CORP. US) (Click to Edit)
- Language: Italian
- Year: SOLVET Reference

**Address Information:**

Address: VIALE DARLUA 25  
00172 ROMA (RM), ITALY

**Related Contacts:**

Account Name	Job Title	Email	Is Email Verified	Phone	Type	Direct
PALL ITALIA SRL	Senior Manager (NOI) (ITALY)	488103311@calabres.com		2488701	Commercial Manager/Other	<input checked="" type="checkbox"/>

In their supplier page, they will find **Related Contacts, Account Qualification Processes, Core RFIs, CSR Assessments and Supplier Actions.**

**Account Qualification Processes:**

Action	Act. Qual. Process ID	Status	Created Date	Created By
Initiated	00000002	Initiated	8/12/2016	US04E138268666
Draft	00000002	Draft	8/14/2016	US04E138268666

**Core RFIs:**

Action	RFI ID	Supplier Status	Contact	Created Date	Created By
Initiated	00000001	Initiated	US04E138268666	8/12/2016	US04E138268666
Initiated	00000002	Initiated	US04E138268666	8/12/2016	US04E138268666
Initiated	00000003	Initiated	US04E138268666	8/12/2016	US04E138268666

**CSR Assessments:**

Action	CSR ID	CSR Assessment Name	Supplier Status	Start/End	Task Title	Supplier CSR Score	Created Date	Created By
Initiated	00000001	Supply Chain Management	Initiated	8/12/2016	8/12/2016		8/12/2016	US04E138268666
Initiated	00000002	Supply Chain Management	Initiated	8/12/2016	8/12/2016		8/12/2016	US04E138268666
Initiated	00000003	Supply Chain Management	Initiated	8/12/2016	8/12/2016		8/12/2016	US04E138268666

**Supplier Actions:**

Action	Supplier Action ID	Created Date	Due Date	Status	Task Subject
Initiated	00000001	8/14/2016	8/14/2016	New	Task for test

## Documents

Suppliers can access and edit their **documents** when in status "Sent" or "Need more information". The supplier status is then "Received".

All other statuses let them read the document but not edit and save.

**CSR Assessment 0000000283**

**Information:**

- CSR ID: CSR-00000283
- Record Type: Supply Chain Management
- Created Date: 8/12/2016
- Created By: US04E138268666
- Due Date: 8/12/2016

**Go to next step:** [Supplier Profile](#) | [Received](#)

**Supplier Profiling Questions:**

- Check your company's product/ SERVICES that meet, handle or transport DANGEROUS GOODS? Answer: [No/Yes](#)
- Does your company provide supply or receive CHEMICALS, PHARMACEUTICALS, FOODS or TECHNICAL SERVICES? Answer: [No/Yes](#)

## Related articles

- [A1315 - C18 - Supplier portal - Supplier Help](#)

## Need help

### How to ask for assistance?

Dear Salesforce Convergence user,

For any question or issue regarding Convergence, please :

- create a request in **Service One** with the following information:
  - I want to update data in Convergence [Maintain data ownership in CONVERGENCE](#)
  - I want to mass upload procurement data [Maintain procurement data in CONVERGENCE](#)
  - Process : Data & Analysis
  - PTP-Subprocess: Purchasing Tools Support
  - PTP-Category: Convergence

For account creation, please refer to [here](#).

Thank you very much,

Convergence Team.