

SUPPORT CONTACT



Customer Support Contact

If you cannot find the information you need on this Customer Support Space, please create a ticket on the SBS Support Portal (Freshdesk):

Getting started on Freshdesk

You can connect to the customer portal using any supported browser and an Internet connection.

Type sbs-support.solvay.com in your browser address bar and click on the 'Google' login button to connect using your Google apps account.

- [Freshdesk Requester Quick Start Guide](#)
- [Freshdesk Starter Guide](#)

Contact Customer Support

You can also request support from IS by **Phone**.

Application Software Web

- Asia Pacific : +65 6394 3368 or
**9100
- Europe : +351 218 319 100
- Latin America : +55 11 37 41
42 00
- North America : +55 11 37 41
42 00

Hardware, Network, Printers, Phones, DataBackup

[Find your IS Infrastructure contact](#) and
its opening hours