

A1220 - Navigation

Overview

Salesforce navigation is very smooth once you understand the basic rules. All pages are structured the same way and uses the same principles.

Table of content

- [How to log into Salesforce ?](#)
- [Related articles](#)
- [Need help](#)
- [How to ask for assistance?](#)

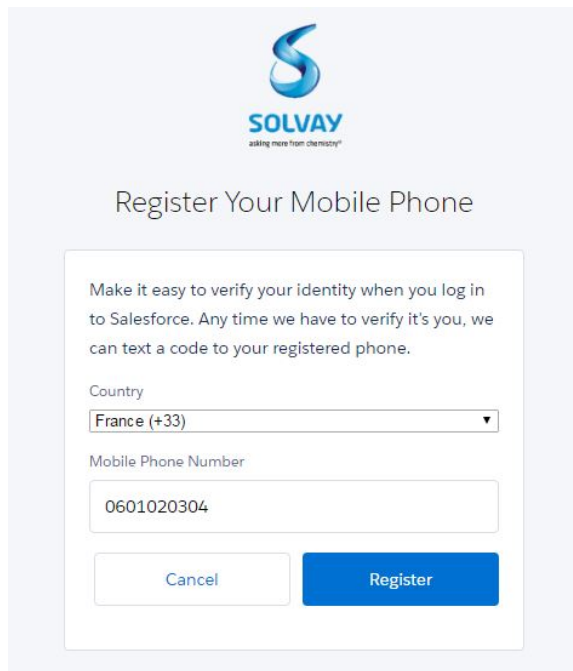
How to log into Salesforce ?

Convergence uses Single Sign On : no need for login and password. Just type the following URL in Google Chrome :

<https://solvaysrm.my.salesforce.com>

If you connect for the first time, you will have to register your phone number.

Otherwise you can use the "I don't want to register my phone".



The screenshot shows a web form titled "Register Your Mobile Phone" with the Solvay logo at the top. The form contains a message: "Make it easy to verify your identity when you log in to Salesforce. Any time we have to verify it's you, we can text a code to your registered phone." Below this, there is a "Country" dropdown menu set to "France (+33)" and a "Mobile Phone Number" text input field containing "0601020304". At the bottom, there are two buttons: "Cancel" and "Register".

Then, verify your identity by filling in the code you just received by text message.



Enter Verification Code

To verify your phone number, enter the code we texted to +33 0670937944.

Verification Code

Cancel

Verify

[Register a Different Mobile Phone Number](#)

Related articles

- [B - Salesforce terminology](#)
- [A11 - Introduction to Convergence](#)

Need help

How to ask for assistance?

Dear Salesforce Convergence user,

For any question or issue regarding Convergence, please :

- create a request in **Service One** with the following information:
 - I want to update data in Convergence [Maintain data ownership in CONVERGENCE](#)
 - I want to mass upload procurement data [Maintain procurement data in CONVERGENCE](#)
 - Process : Data & Analysis
 - PTP-Subprocess: Purchasing Tools Support
 - PTP-Category: Convergence

For account creation, please refer to [here](#).

Thank you very much,

Convergence Team.