

A16 - CSR assessments

Added Value

Convergence can help you manage Corporate Social Responsibility assessments for supplier groups. A core CSR questionnaire is available : suppliers can fill in this form directly in the platform once they receive their notification email.

All those CSRs assessments are now in one place..

What you need to know to start...

All those **Solvay CSR questionnaires** and **Ecovadis rates** are now in one place, directly linked to the supplier.

Pre-packaged Reports can help you manage those documents.

First steps in Convergence

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- [A1611 - Third party CSR assessment](#)
- [A1612 - New Solvay historical CSR](#)



Need Help?

How to ask for assistance?

*Dear SalesForce
Convergence user,*

For any question or issue regarding Convergence, please :

- create a request in **Service One** with the following information:
 - I want to update data in Convergence [Maintain data ownership in CONVERGENCE](#)
 - I want to mass upload procurement data [Maintain procurement data in CONVERGENCE](#)
 - Process : Data & Analysis
 - PTP-Subprocess: Purchasing Tools Support
 - PTP-Category: Convergence

For account creation, please refer to [here](#).

Thank you very much,

Convergence Team.