

Routing - NonSAP applications

Name of the application	L1 Group	L2 Group	L3 Group	Comments
IHS Stature	IS-CGI-L1-SAP	IS-CGI-L2-I&P		
Salesforce - SDS request form	IS-CGI-L1-SAP	IS-CGI-L2-I&P		
ORTEMS	IS-CGI-L1-SAP	IS-CGI-L2-I&P		
Dynasys DP	IS-CGI-L1-SAP	IS-CGI-L2-I&P		
Dynasys DiP/PP/NIOP	IS-CGI-L1-SAP	IS-CGI-L2-I&P		
LIMS - LABWARE	IS-CGI-L1-NONSAP			
B2B - GT-NEXUS - Interfaces only	IS-CGI-L1-SAP	IS-CGI-L2-OTC		
B2B for carrier US - Sterling - interfaces only	IS-CGI-L1-SAP	IS-CGI-L2-OTC		
B2B for carrier EU - Transwide - interface only	IS-CGI-L1-SAP	IS-CGI-L2-OTC		
B2B for Customers - Elemica/SAP Crossgate - Interfaces	IS-CGI-L1-SAP	IS-CGI-L2-OTC		
CRM Salesforce	IS-CGI-L1-SAP	IS-CGI-L2-OTC		
eInvoicing - Authentidate - Interfaces	IS-CGI-L1-SAP	IS-CGI-L2-OTC		
eInvoicing - SAP Crossgate - Interfaces	IS-CGI-L1-SAP	IS-CGI-L2-OTC		
NF-e Nota Fiscal - interfaces	IS-CGI-L1-SAP	IS-CGI-L2-OTC		
CRM SPP - Salesforce	IS-CGI-L1-SAP	IS-CGI-L2-OTC		
CRM - SMART	IS-CGI-L1-SAP	IS-CGI-L2-OTC		
Readsoft WP1: OCR	IS-CGI-L1-SAP	IS-CGI-L2-PtP		
Readsoft PF1 : OCR	IS-CGI-L1-SAP	IS-CGI-L2-PtP		
ARIS Designer	Out-Of-Scope	Out-Of-Scope	Out-Of-Scope	No KT provided
ARIS PPM	Out-Of-Scope	Out-Of-Scope	Out-Of-Scope	No KT provided
WebMethods BPM	Out-Of-Scope	Out-Of-Scope	Out-Of-Scope	No KT provided
WebMethods B2B/EAI	Out-Of-Scope	Out-Of-Scope	Out-Of-Scope	No KT provided
Documentum (New Name of Documentum = CASTEL)	IS-CGI-L1-NONSAP			
e-room	IS-CGI-L1-NONSAP			
Ixos	Out-Of-Scope	Out-Of-Scope	Out-Of-Scope	No KT provided
QlikView	IS-CGI-L1-NONSAP			
Accolade	Out-Of-Scope	Out-Of-Scope	Out-Of-Scope	
Got It	IS-CGI-L1-NONSAP			

Qualtrics	IS-CGI-L1-NONSAP			
Solvay internet/intranet/Emailing (Tridion, KEEPEEK, SINEQUA, FLEXMAIL)	IS-CGI-L1-NONSAP			
Confluence	IS-CGI-L1-NONSAP			
DOCFLOW	Out-Of-Scope	Out-Of-Scope	Out-Of-Scope	No KT provided
ISSP	IS-CGI-L1-NONSAP			
Webcycle	Service Center	Service Center	Service Center	Access Management is carried out by Service Center from Solvay APAC : EMEA : LAM : NAM :