

Overview

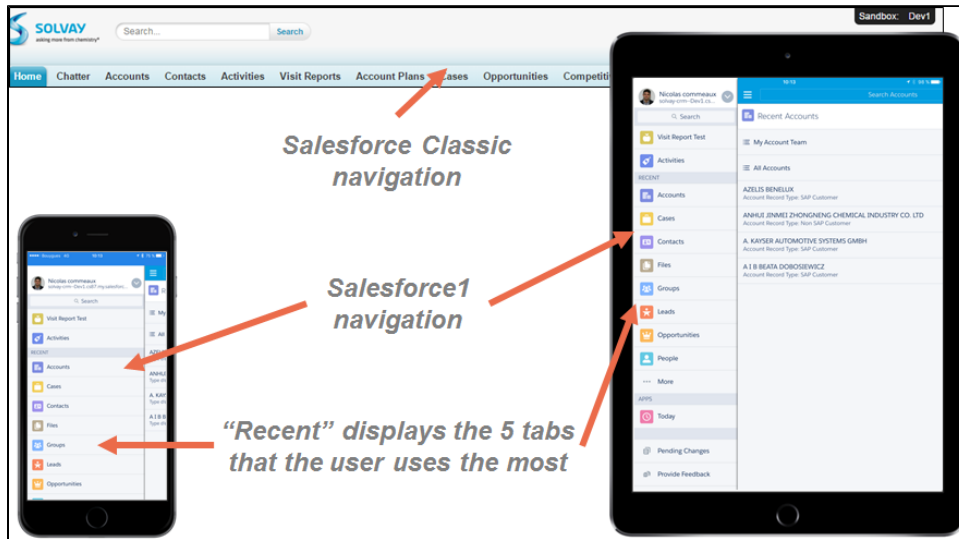
concerned profiles

"ALL"

Table of content

- [Smartphones & Tablets](#)
 - [Ergonomics is very similar between these 2 types of devices but there are some optimization in the navigation and presentation:](#)
 - [Smartphones:](#)
 - [Tablets:](#)
 - [Top level navigation](#)
 - [Chatter Feeds](#)
 - [Object form : Example of an Account](#)
 - [Object forms in Edit mode](#)
 - [Native mobile device capabilities](#)
 - [Native mobile device capabilities](#)
 - [Today](#)
 - [Native mobile device capabilities](#)
 - [Dashboards](#)
 - [Reports](#)
- [Related articles](#)
 - [Need help?](#)

Smartphones & Tablets	
Ergonomics is very similar between these 2 types of devices but there are some optimization in the n	
Smartphones:	
• 1 column display • Calling functionalities • ...	
Tablets:	
• 2 Columns display • Landscape mode available (iPad) • ...	
Top level navigation	



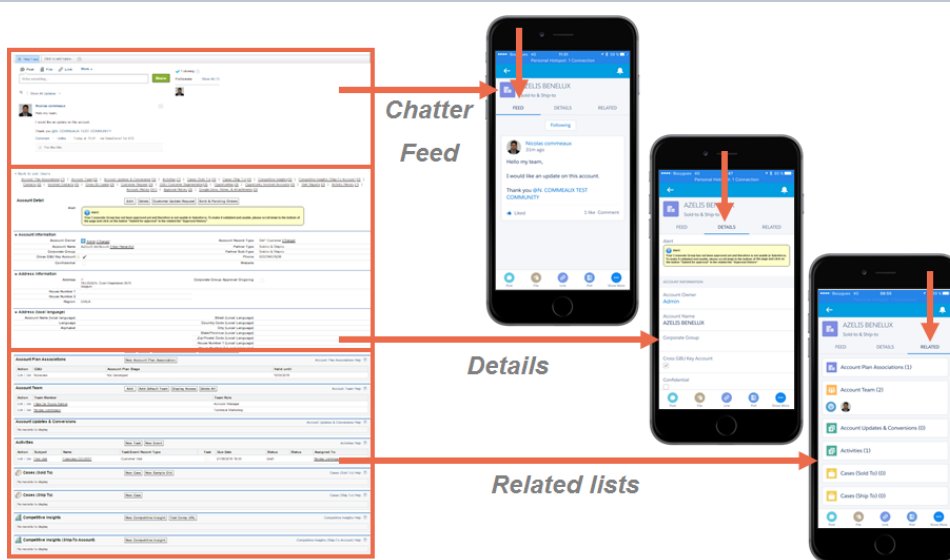
Chatter Feeds

Full Chatter functionalities available

- Chatter Wall
- Chatter Feed on each Object
- Chatter Groups
- All types of posts (polls, files,...)
- In app notification for new posts



Object form : Example of an Account



Object forms in Edit mode

Bouygues Teleco... 90% 10:49

Cancel Create Contact Save

Import from Device

CONTACT INFORMATION

* Name

--None--

First Name

Last Name (required)

* Account Name

Language

Inactive

Solvay Employee

Contact Owner

Create a Contact on Salesforce1

Bouygues Teleco... 90% 10:50

Cancel Create Account Save

ACCOUNT INFORMATION

Account Owner

Hugo Hamzaoui

* Account Name

Corporate Group

Account Currency

EUR - Euro

Account Record Type

Non SAP Customer

* Partner Type

Prospect

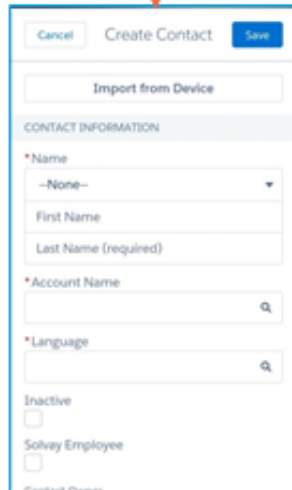
* Partner Sub-Type

None

Create an Account on Salesforce1

Native mobile device capabilities

Import contacts from Device



Cancel Create Contact Save

Import from Device

CONTACT INFORMATION

*Name
--None--
First Name
Last Name (required)

*Account Name

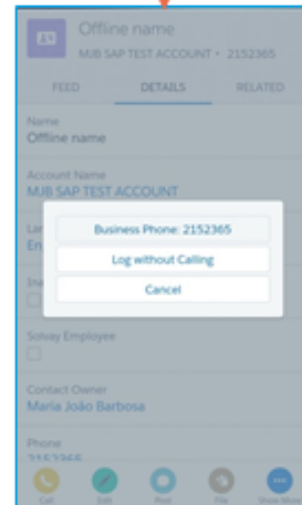
*Language

Inactive
☐

Solvay Employee
☐

(Contact Owner)

Call and log the call



Offline name
MJB SAP TEST ACCOUNT - 2152365

FEED DETAILS RELATED

Name
Offline name

Account Name
MJB SAP TEST ACCOUNT

Business Phone: 2152365

Log without Calling

Cancel

Solvay Employee
☐

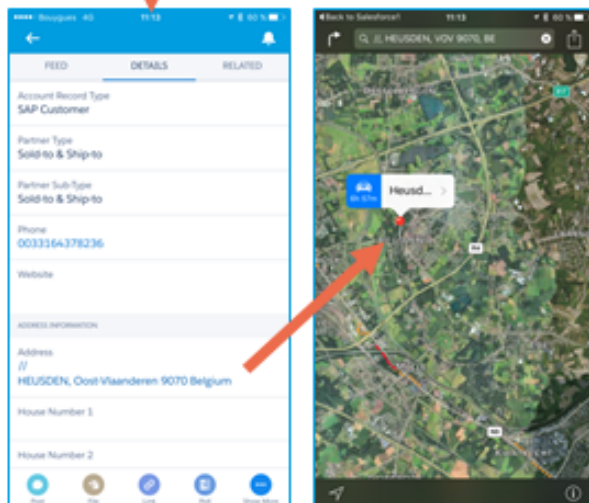
Contact Owner
Maria João Barbosa

Phone
711673466

Call Log Add Photo Show More

Native mobile device capabilities

View Map



Import photo



Cancel File Success

What would you like to say?

Use Latest Photo

Take Photo

Pick from Camera Roll

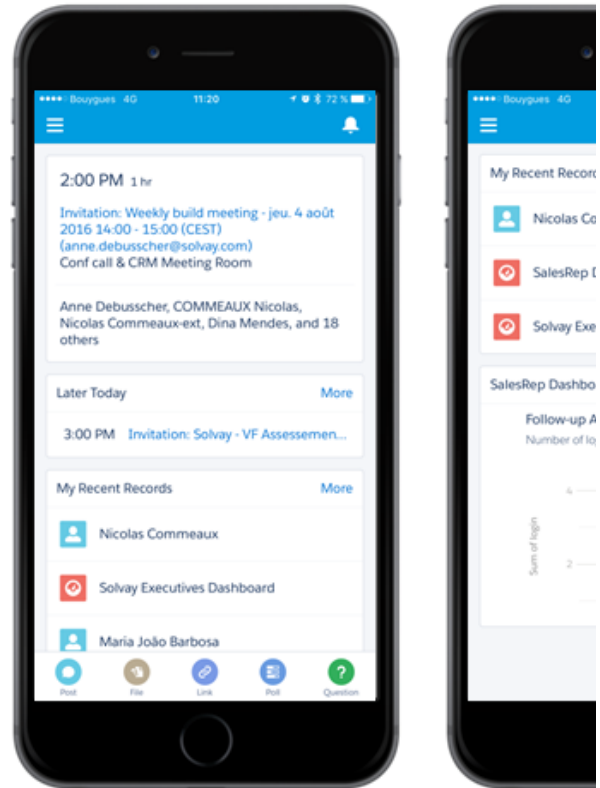
Salesforce File

Cancel

Today

The “Today” functionality gives a complete view of your next meetings and tasks (including Device Agendas that are not in Salesforce), Recent Records and the last Dashboard you visited.

It is a powerfull and simple way to access what matters right now.



Native mobile device capabilities

Real time in-app notifications on smartphone, tablet and every other connected devices.

Available for Approvals, Chatter Notifications,...



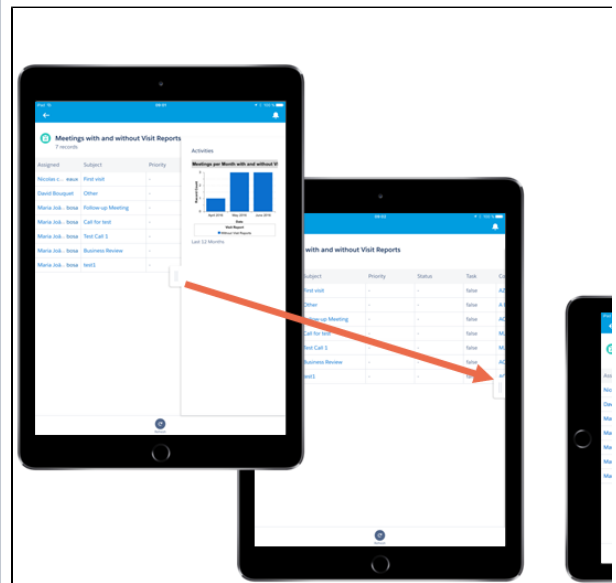
Dashboards

All Dashboards are supported Landscape mode available on iPad



Reports

All Reports supported Landscape mode on iPad Collapsible Graph view on Tablet



Related articles

Need help?



Need Help?

To request any support or if you have identified a bug or incident , please create a Freshdesk ticket using Solvia platform : <https://solvia.solvay.com/>

you can copy users with email address , default priority is Low , then Submit . We advise you to put keywords in subject to ease dispatching to correct Agent : CRM - Complaint for example