

How to manage multiple logins

Concerned profiles

"ALL"

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How to login with test credentials ?

In the left Panel, you can connect to multiple Salesforce Orgs and/or with different Salesforce logins. You can then switch the active User.

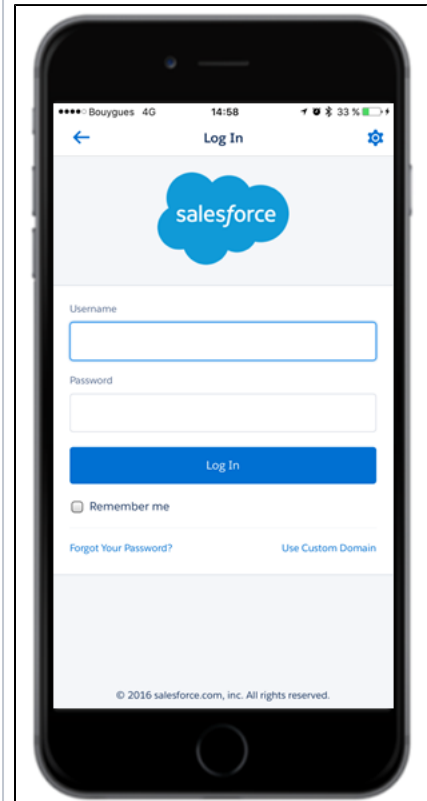
To do so :

Open the left panel

Click on the "**Arrow icon**" on the top right

Choose another already connected User Login or click on "**+ Add an Account**" to add one.

Login to the expected Org as explained in previous slide using information given in the next slide.



How to login on SOLVAY CRM Orgs?

Here is the list of the Orgs you could want to login to and the configuration you should apply :

<u>Org</u>	<u>Type</u>	<u>Specific domain</u>	<u>Login</u>	<u>Password</u>
PROD	Production	Solvay- <u>crm</u>	SSO	SSO
UAT	<u>SandBox</u>	Solvay- <u>crm</u> —uat.cs87.my.salesforce.com	SSO	SSO
DEVPRO	<u>SandBox</u>	Solvay- <u>crm</u> —devpro.cs87.my.salesforce.com	<u>[Solvay email].crm.devpro</u>	<u>Reset it if you dont know it</u>

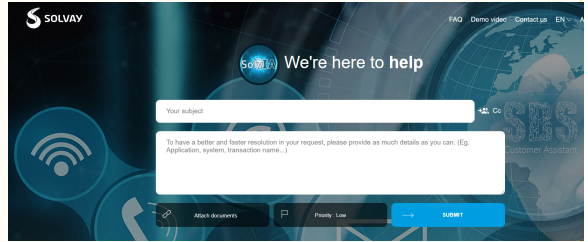
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Need Help?

To request any support or if you have identified a bug or incident , please create a Freshdesk ticket using Solvia platform : <https://solvia.solvay.com/>



you can copy users with email address , default priority is Low , then Submit . We advise you to put keywords in subject to ease dispatching to correct Agent : CRM - Complaint for example