

# Use Salesforce Classic on my mobile device

Concerned profiles

"ALL"

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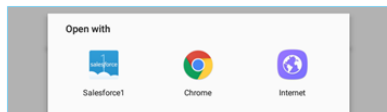
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### Compatibility



You can use a web browser to connect to Salesforce Classic even with your mobile Device. It can be useful to perform some actions that are not yet available on the Salesforce 1 App.

While you are in Salesforce Classic, if the Browser proposes to open via Salesforce1, **you should remain in the Browser** because it would then save your choice and do it automatically afterward instead of letting you navigate through Salesforce Classic...



If you do it by mistake, you can change this behaviour in Android Settings > Applications > Manage Applications > Salesforce > Set as default > Clear Defaults

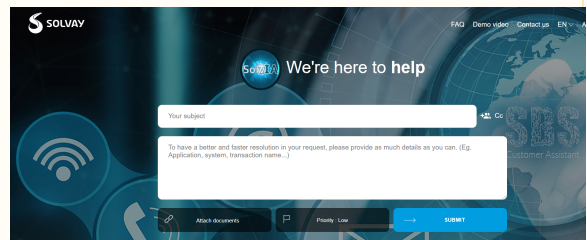
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### Need help?



#### Need Help?

To request any support or if you have identified a bug or incident , please create a Freshdesk ticket using Solvia platform : <https://solvia.solvay.com/>



*you can copy users with email address , default priority is Low , then Submit . We advise you to put keywords in subject to ease dispatching to correct Agent : CRM - Complaint for example*