
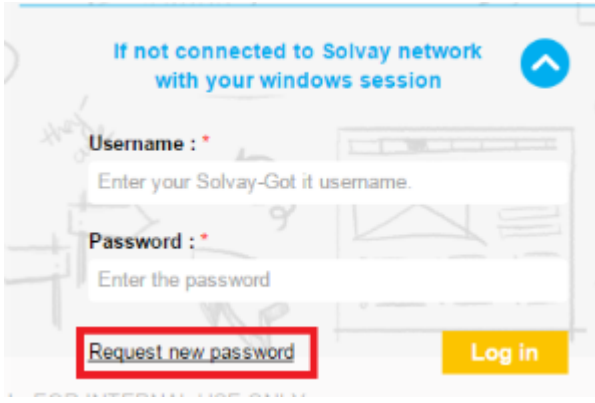
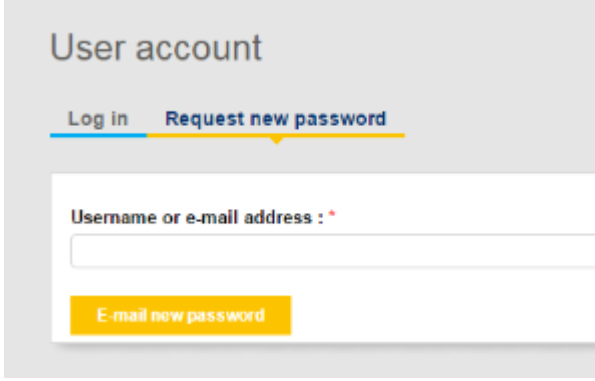


How can I reset password via email?

 Only Got it! account's password can be reset via email. For windows account, please approach local IT infrastructure helpdesk.

Procedure	Screenshot
1. From the login page, click on the blue arrow 2. Click on the link "Request new password"	 A screenshot of a login interface. At the top, it says "If not connected to Solvay network with your windows session" with a blue arrow icon. Below that are fields for "Username" and "Password". At the bottom, there are two buttons: "Request new password" (highlighted with a red box) and "Log in".
3. Enter a valid username or email, click on E-mail new password	 A screenshot of the "User account" page. It has tabs for "Log in" and "Request new password". Below the tabs is a form with the label "Username or e-mail address" and a text input field. At the bottom of the form is a yellow button labeled "E-mail new password".
4. Follow the instruction sent to your email.	