

Overview

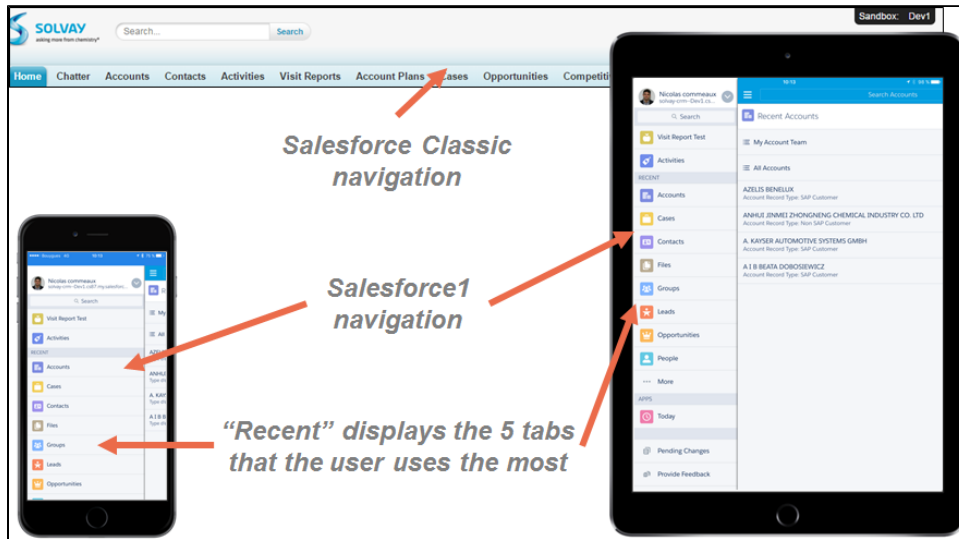
concerned profiles

"ALL"

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Smartphones & Tablets	
Ergonomics is very similar between these 2 types of devices but there are some optimization in the n	
Smartphones:	
• 1 column display • Calling functionalities • ...	
Tablets:	
• 2 Columns display • Landscape mode available (iPad) • ...	
Top level navigation	



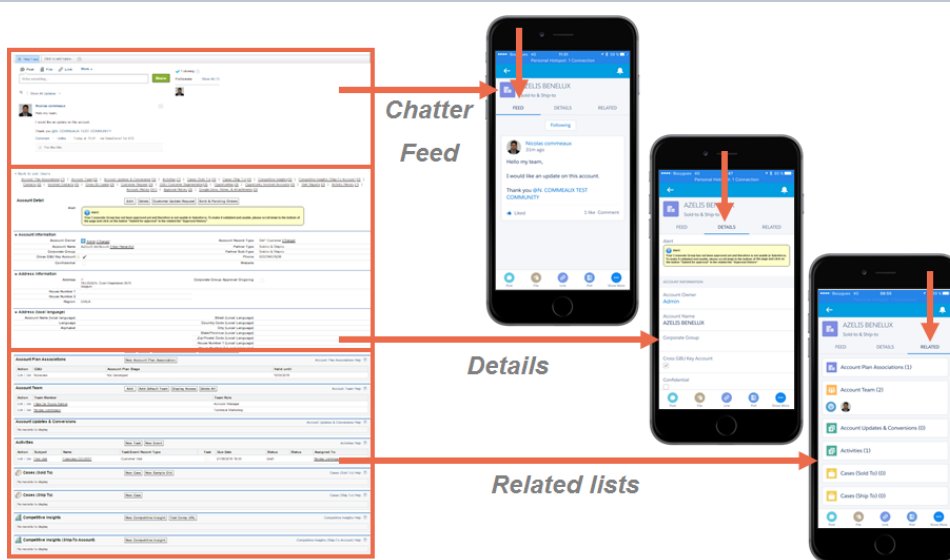
Chatter Feeds

Full Chatter functionalities available

- Chatter Wall
- Chatter Feed on each Object
- Chatter Groups
- All types of posts (polls, files,...)
- In app notification for new posts



Object form : Example of an Account



Object forms in Edit mode

This screenshot shows the 'Create Contact' form in the Salesforce mobile app. The form is titled 'Bouygues Teleco...' and includes a 'Cancel' button, a 'Create Contact' button, and a 'Save' button. Below the title bar, there is an 'Import from Device' button. The main section is titled 'CONTACT INFORMATION' and contains the following fields:

- Name:** A dropdown menu with '--None--' selected.
- First Name:** A text input field.
- Last Name (required):** A text input field.
- Account Name:** A text input field with a search icon.
- Language:** A text input field with a search icon.
- Inactive:** A checkbox.
- Solvay Employee:** A checkbox.
- Contact Owner:** A text input field.

Create a Contact on Salesforce1

This screenshot shows the 'Create Account' form in the Salesforce mobile app. The form is titled 'Bouygues Teleco...' and includes a 'Cancel' button, a 'Create Account' button, and a 'Save' button. Below the title bar, there is an 'Import from Device' button. The main section is titled 'ACCOUNT INFORMATION' and contains the following fields:

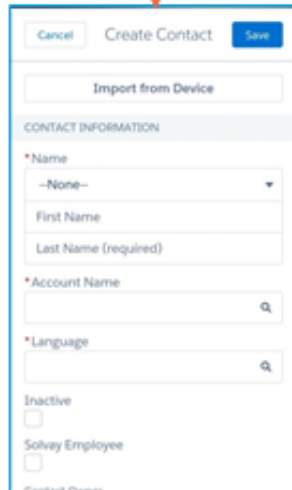
- Account Owner:** A text input field with 'Hugo Hamzaoui' entered.
- Account Name:** A text input field.
- Corporate Group:** A text input field with a search icon.
- Account Currency:** A dropdown menu with 'EUR - Euro' selected.
- Account Record Type:** A text input field with 'Non SAP Customer' entered.
- Partner Type:** A dropdown menu with 'Prospect' selected.
- Partner Sub-Type:** A dropdown menu with 'None' selected.

Create an Account on Salesforce1

Cr

Native mobile device capabilities

Import contacts from Device



Cancel Create Contact Save

Import from Device

CONTACT INFORMATION

*Name
--None--
First Name
Last Name (required)

*Account Name

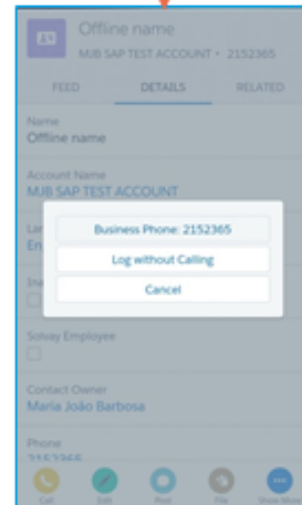
*Language

Inactive
☐

Solvay Employee
☐

(Contact Owner)

Call and log the call



Offline name
MJB SAP TEST ACCOUNT - 2152365

FEED DETAILS RELATED

Name
Offline name

Account Name
MJB SAP TEST ACCOUNT

Business Phone: 2152365
Log without Calling
Cancel

Solvay Employee
☐

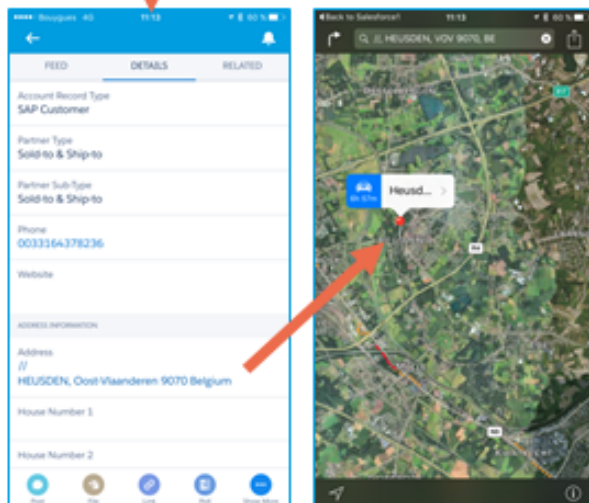
Contact Owner
Maria João Barbosa

Phone
711 E 7346

Call Log Feed Add Show More

Native mobile device capabilities

View Map



Import photo



Cancel File Success

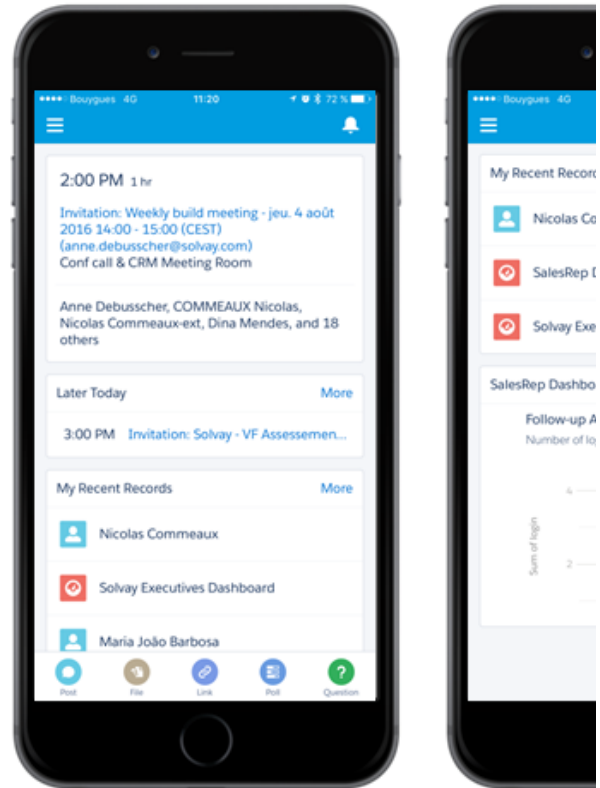
What would you like to say?

Use Latest Photo
Take Photo
Pick from Camera Roll
Salesforce File
Cancel

Today

The “Today” functionality gives a complete view of your next meetings and tasks (including Device Agendas that are not in Salesforce), Recent Records and the last Dashboard you visited.

It is a powerfull and simple way to access what matters right now.



Native mobile device capabilities

Real time in-app notifications on smartphone, tablet and every other connected devices.

Available for Approvals, Chatter Notifications,...



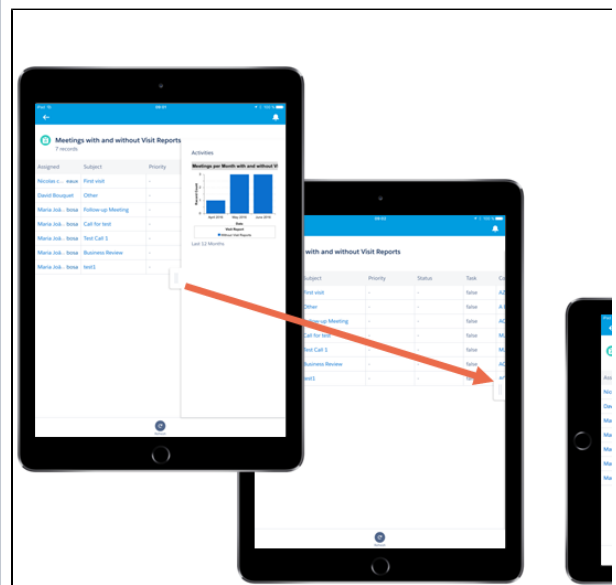
Dashboards

All Dashboards are supported Landscape mode available on iPad



Reports

All Reports supported Landscape mode on iPad Collapsible Graph view on Tablet



Related articles

Need help?



Need Help?

To request any support or if you have identified a bug or incident , please create a Freshdesk ticket using Solvia platform : <https://solvia.solvay.com/>

The screenshot shows the Solvia Freshdesk interface. At the top left is the 'S SOLVAY' logo. At the top right are links for 'FAQ', 'Demo video', 'Contact us', and a language selector 'EN'. The main heading is 'We're here to help'. Below this is a 'Your subject' input field. A note below the field states: 'To have a better and faster resolution in your request, please provide as much details as you can. (Eg. Application, system, transaction name...)'. At the bottom, there is an 'Attach documents' button, a 'Priority: Low' dropdown menu, and a blue 'SUBMIT' button.

you can copy users with email address , default priority is Low , then Submit . We advise you to put keywords in subject to ease dispatching to correct Agent : CRM - Complaint for example