

# Lightning For Gmail (LFG)

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### Overview

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In this section, you will discover how to install LFG module and how to use it, in particular:

- How to synchronize contacts from Gmail to Salesforce
- How to synchronize events from Gmail to Salesforce and from Salesforce to Gmail
- How to send emails from Gmail to Salesforce
- How to create Accounts from Gmail to Salesforce

- [Overview](#)
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Integration between Salesforce and Gmail / Google Calendar was done in the past with a solution called Cirrus Insight (end July 2017). This solution is not giving satisfaction to a lot of users mainly for performance reasons. Lightning for Gmail is a solution provided directly from Salesforce (cost included in the licence cost) that provides similar features in a more efficiently way.

This feature is only available for full Salesforce licences, not for Community licences.

Concerned profiles:

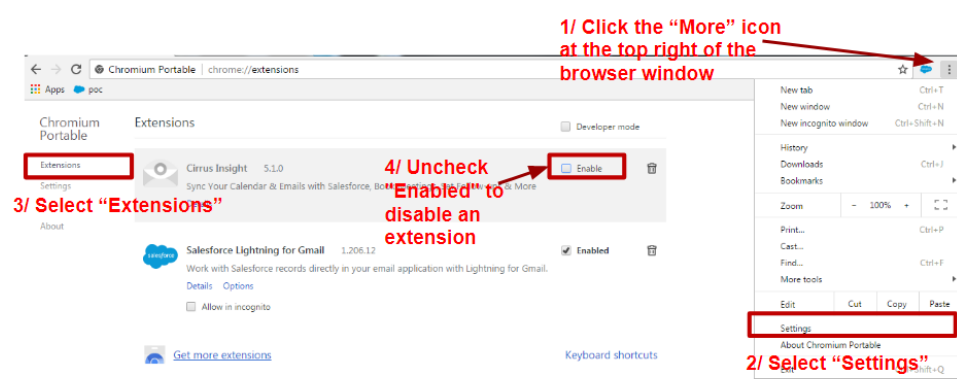
ALL

### Step By Step

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First ensure Cirrus Insight is not running

To avoid feature overlapping, please check that Cirrus Insight extension is either not installed or deactivated on your Chrome Browser. If you are a Cirrus user, please deactivate the plugin rather than uninstall it. You should receive an email from Cirrus to notify you that the sync has been stopped.



Check full documentation: [https://docs.google.com/presentation/d/1apDD4Vs67ajMvCZiKuAfJj\\_3Krq24FzAZm5XkFIFiW](https://docs.google.com/presentation/d/1apDD4Vs67ajMvCZiKuAfJj_3Krq24FzAZm5XkFIFiW)



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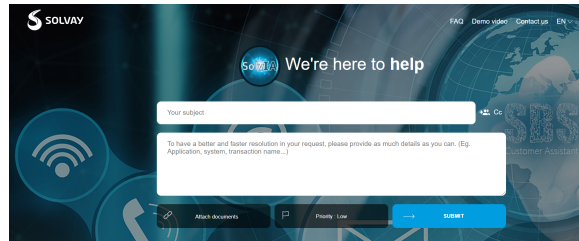
Related articles

Need help?

- [Navigation & Search](#)

- Chatter
- Activity: Send an email from Gmail to Salesforce (Lightning For Gmail)
- Contact: Create a contact in Salesforce and from Lightning for Gmail
- Activity: Create a customer visit in Salesforce and from Google Calendar (Lightning For Gmail)

To request any support or if you have identified a bug or incident , please create a Freshdesk ticket using Solvia platform : <https://solvia.solvay.com/>

The image shows a screenshot of the Solvia support portal. At the top left is the Solvia logo. The main heading is "We're here to help". Below this is a form with a "Your subject" input field. Underneath the subject field is a larger text area with a placeholder: "To have a better and faster resolution in your request, please provide as much details as you can. (Eg. Application, system, transaction name...)" At the bottom of the form, there are several buttons: "Attach Accounts", "Priority Low", and a blue "SUBMIT" button. The background of the page features a globe and various icons like a Wi-Fi symbol and a person.

*you can copy users with email address , default priority is Low , then Submit . We advise you to put keywords in subject to ease dispatching to correct Agent : CRM - Complaint for example*