

A80 - Lightning for Gmail

Added Value

This Google Chrome plugin allows you to work with Convergence records directly from your Solvay email application.

It also brings Supplier Relationship Management context next to your emails with a list of suggested records matching email recipients. Create new Convergence records without toggling between applications. Copy important emails into Convergence, including attachments.

Download it from now on ([here](#)) and find right below the document presenting the plugin and explaining how to install and to use it

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CONVERGENCE_ L...mentation.pptx



Need Help?

How to ask for assistance?

*Dear SalesForce
Convergence user,*

For any question or issue regarding Convergence, please :

- create a request in **Service One** with the following information:
 - I want to update data in Convergence [Maintain data ownership in CONVERGENCE](#)
 - I want to mass upload procurement data [Maintain procurement data in CONVERGENCE](#)
 - Process : Data & Analysis
 - PTP-Subprocess: Purchasing Tools Support
 - PTP-Category: Convergence

For account creation, please refer to [here](#).

Thank you very much,

Convergence Team.