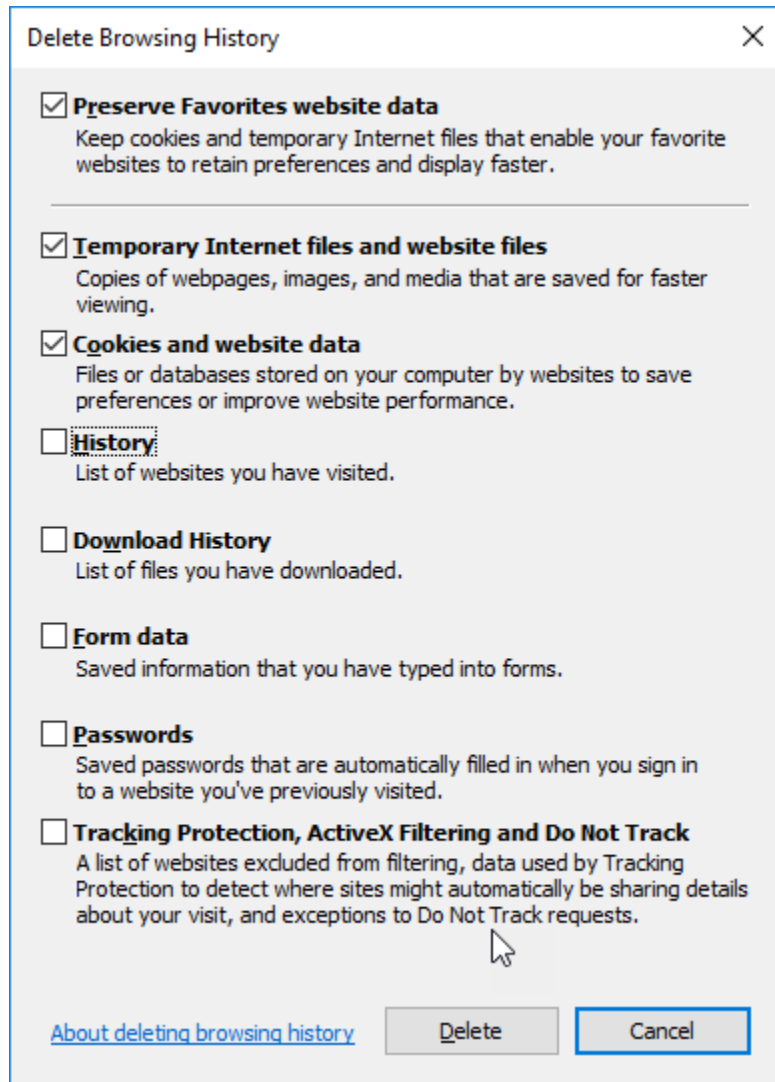


What if... I can't open Accolade dashboard

Try to remove temporary internet files from your computer.

Press **Ctrl + Shift + Del** to open the "Delete Browsing History" window.

Internet Explorer



1. Click **Delete** to clear your temporary internet files.
Don't worry about which options to pick, just use the defaults.
2. Close and reopen Internet Explorer for the changes to take effect.

Chrome

Clear browsing data

Basic
Advanced

Time range Last hour ▼

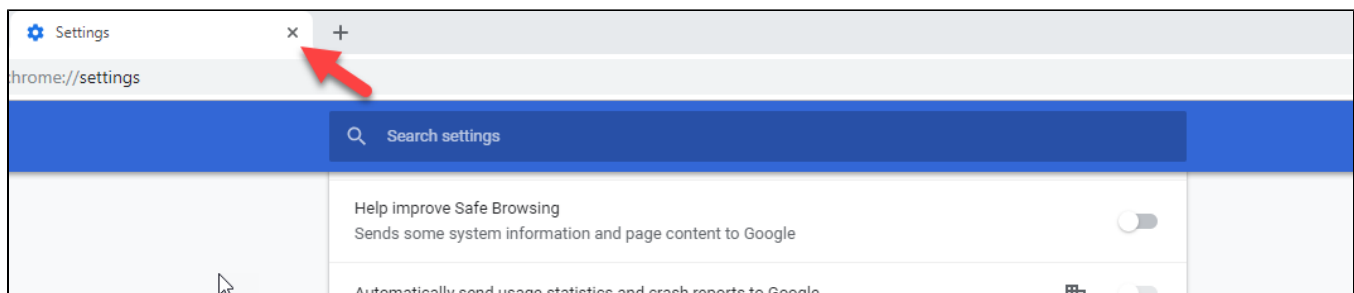
☐ **Browsing history**
 Clears history and autocompletions in the address bar.

☒ **Cookies and other site data**
 Signs you out of most sites.

☒ **Cached images and files**
 Frees up less than 322 MB. Some sites may load more slowly on your next visit.

Cancel
Clear data

1. Click **Clear data**
2. Close the **Settings** Window



- [Abbreviations for WEGO used in Accolade](#)
- [I can't connect to Accolade](#)
- [I can't open a Biarritz \(SBS\) Template in Chrome](#)
- [I can't see a project in "My Projects"](#)
- [I can't see any data when I open a deliverable/template in WEGO](#)
- [Start using iFlex](#)
- [The Biarritz \(SBS\) Accolade menu has disappeared in the bar of Excel](#)
- [Welcome to WEGO](#)
- [What if... I can't open Accolade dashboard](#)
- [Why I can't see my projects updates inside Qlikview dashboard](#)
- [You are not authorized to access this project](#)