

# A1620 - Indicators

STEP 1

- Double click to Measures to find all indicators available :

Member(Text)
<input type="checkbox"/> Select All
<input checked="" type="checkbox"/> N° NCs Recorded
<input type="checkbox"/> Closed notific items
<input checked="" type="checkbox"/> % Closed
<input type="checkbox"/> Notif open after 2 months
<input checked="" type="checkbox"/> % Open after 2 Months
<input checked="" type="checkbox"/> Treatment time (in day)
<input checked="" type="checkbox"/> Financial Impact
<input checked="" type="checkbox"/> Demerit
<input type="checkbox"/> Average Demerit

- **Total Notifications items**  
Number of notifications created
- **Closed Notifications items :**  
Number of notifications closed (with a completion date)
- **% of closed notifications :**  
Number of closed notifications divided by the total number of notifications
- **Notifications open after 2 months :**  
Number of notifications still open after 2 months.  
This indicator is based on the creation date of the notification ("Date created record") and the notification status (must be different from the "notification completed")
- **% of Notifications open after 2 months:**  
Number of Notifications still open after 2 months divided by the total number of notifications
- **Treatment time (in days) :**  
Number of days of treatment for each notification.  
Calculation done once the notification closed
- **Financial Impact :**  
Amount recorded manually in QM (free text)  
« -1 » means «financial impact to be confirmed later »
- **Demerit :**  
The demerit is based on the following gravity levels:  
G1=1; G2=10; G3=50; g4=100
- **Average Demerit**  
Total Demerit level divided by the total number of notifications