




Week May 02 - R12.4 release notes

Status	DELIVERED																						
Target release date	02 May 2019																						
Issues	<table border="1"><thead><tr><th>type</th><th>key</th><th>summary</th><th>assignee</th><th>reporter</th><th>priority</th><th>status</th><th>resolution</th><th>created</th><th>updated</th><th>due</th></tr></thead><tbody><tr><td colspan="11"> Unable to locate Jira server for this macro. It may be due to Application Link configuration.</td></tr></tbody></table>	type	key	summary	assignee	reporter	priority	status	resolution	created	updated	due	 Unable to locate Jira server for this macro. It may be due to Application Link configuration.										
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Bug

- [CCCME-1772] - Signature does not appear when responding to a case
- [CCCME-2020] - ON HOLD -SALESFORCE - Lightning for gmail - Not possible to log the users in the googlecalendar
- [CCCME-2357] - Log an email to a contact/lead in case he is not in the recipients
- [CCCME-2474] - When use URL <https://solvay-crm.lightning.force.com> used on tablet or phone it opens Classic instead of Lightning
- [CCCME-2597] - Complaint - Communication / Customer Feedback / 'Quality of the Problem Analysis' doesn't appear the value '2'
- [CCCME-2660] - CEP-Customer Request Originator + Account Sold to Region
- [CCCME-2661] - CEP- change "email" word to username
- [CCCME-2738] - HOTFIX - Leads - error message despite CSR field not empty
- [CCCME-2762] - HOTFIX - PAX - Sample approval for Polytechnyl for BU EP Distribution and <= 200kg
- [CCCME-2764] - HOTFIX - CRM Lead management - Email notifications not sent to South Korea
- [CCCME-2779] - Account Team Members ID: data value too large
- [CCCME-2780] - ERROR on SLV11_Case_Notifications_Processing.cls - empty cross-reference id

Story

- [CCCME-2434] - MBU dashboard
- [CCCME-2464] - Add a queue for Novocare Cust Service Group in Riga
- [CCCME-2485] - Report - Complaint - Add new calculate field "#Days to Complete"
- [CCCME-2569] - TS - Update Business Rules - Complaints
- [CCCME-2598] - Cases Business Rules Aroma Performance Update
- [CCCME-2634] - Modification of the Approval Process "Case: Sample Novocare - Agro - ASIA"