

Request access

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To contribute to [Syensqo IS - Customer Support](#), your user must be included in a group of contributors.

Groups of contributors

There are 3 groups of contributors. You must be included in only one of them (according to your position) to contribute.

Group name	Users
solvay-competency-contributor	Solvay collaborators only (excluding contact center)
contact-center-support-contributor	Contact Centers team
I1I2I3-support-contributor	External support / L0 to L3 escalation teams: CGI, Capgemini, Revevol

Before moving forward, check whether your user is already included in a contributor group.

Click on the group you should be included in, and look for your user

User list not rendered as you do not have the privilege to view user profiles.

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If you are not in one of these groups and you want to contribute, you must fill the appropriate form

Fill the form

Fill the form and submit it. If your request is approved you will be included in a contributors group and you can start your contribution

[Open the form](#) 

FAQ

> Do I need to ask for the approval of my manager or anyone else to contribute ?

No, we trust you and we know that if you want to contribute it is because you have the knowledge requested.

Nonetheless we may decide to exclude a contributor if he doesn't follow the rules of the space. So we recommend that all contributors attend a [training session](#) and read the rules before starting their contribution.