

CRM - SCO Strategic Channel Partner SCP Corner

Introduction

Training materials



Training materials from each GBU are available in each GBU page. Short training material is available on the Home Page of the Solvay CRM Wiki.

Who's who in MBU CRM Team

CRM Champion: [Silvia Dinca](#)

CRM Key Users by Region:

Region	Key User SALES	Key User CUSTOMER SERVICE
CE EUROPE	Miroslav Klibani	
RUSSIA & CIS	Ekaterina Tarasova	Christina Weiser
SE EUROPE	Miraç Cakir	Mercan Gurbey
SEA	Ni Tran	
MEA	Solomon Lamola	Candice Ingram
CARICAM	Oscar Iglesias	Monica Tussie
SOUTH CONE	Silvia Gauna	Cristobal Torres
ANDEAN PACT	Diana Millan	Raisa Garcia
India	Georgie Mathew	Kamlesh Sharma
Korea	Eun-joo Kim	Eunjin Sung
Japan		

Note on GBU roll-outs



All GBUs are using the Core CRM except :

- Composite material
- Specialty Polymers is using a dedicated CRM Sales Force named ICARE (was existing prior to Core CRM)

More about the Program and the CRM roadmap is available [on this page](#).