

# Industrial Origin missing

Ticket #421420

Description:

PF1 -system 5782 company

While we were checking the VFX3 we found billing 96533504 that we couldn't release due to error Industrial Origin missing for MJS 106999 EA115371.

We have asked the customer service to help us with this issue however they couldn't fix it.

Could you please explain where the error occurred so we can prevent it from happening again and how we can fix it?

## Analysis:

Sometimes user will struck in the VFX3 with error "Industrial Origin missing".

Bellow procedure to follow to resolve the issue.

## Step-by-step guide

1. Open the billing

**Intercompany Billing 96533504 (IV) Display: Item Data**

Billing items Accounting

Item: 11 Created by: BATCHCCS5782  
Item category: NLC Created on: 08.02.2017 Time: 23:35:43  
Material: 106999 PIGM- RED 2199 D \* S50LB [BM]  
Batch: EA115371

Item Detail Item Partners Conditions ForTrade/Customs Item Texts PO Data

**Billing data**

Billed Quantity	50,000 LB	Net weight	22,680 KG
Bill.qty in SKU	50,000	Gross weight	24,000
QtyConver	1 LB <-> 1 LB	Volume	0,000
Plant	MJS		
Division	00 GRP INTER COMPANY	Sales Document	4512820783 10
Stor. Location	0011	Reference doc.	70637967 900001

Incompletion Log

2. Note the material number and storage location Open other session and with transaction MSC3N

Input the selection:

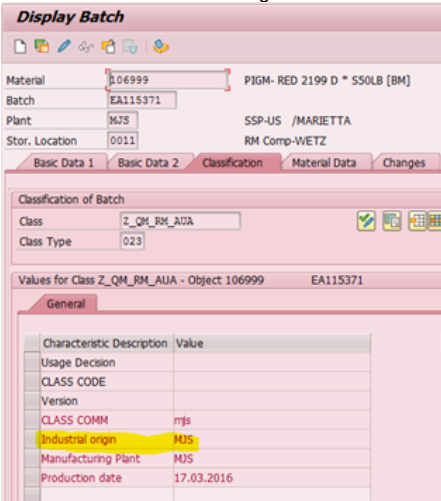
**Display Batch**

Material: 106999  
Batch: EA115371  
Plant: MJS  
Stor. Location: 0011

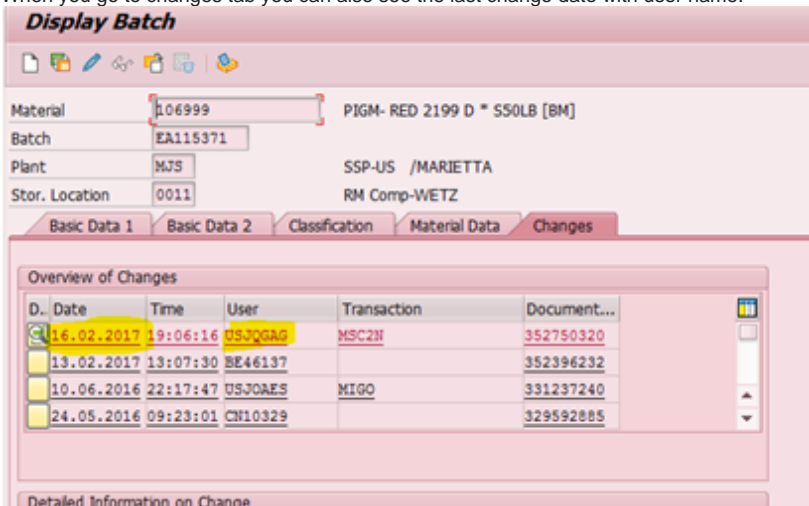
Basic Data 1 Basic Data 2 Classification Material Data Changes

Then enter,

3. You can see the industrial origin MJS for material



4. When you go to changes tab you can also see the last change date with user name:



5.

Open with the other session with Transaction SU01D and take the user email ID and ask user to maintain the industrial origin with using forward functionality from Fresh desk.

As soon as you receive the user confirmation as it is maintained you can tell the user to process the billing.

Thanks

Karthik



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