

Server list, SSO

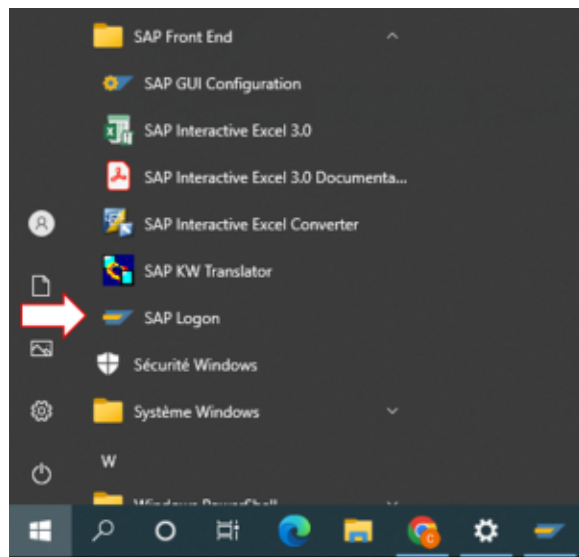
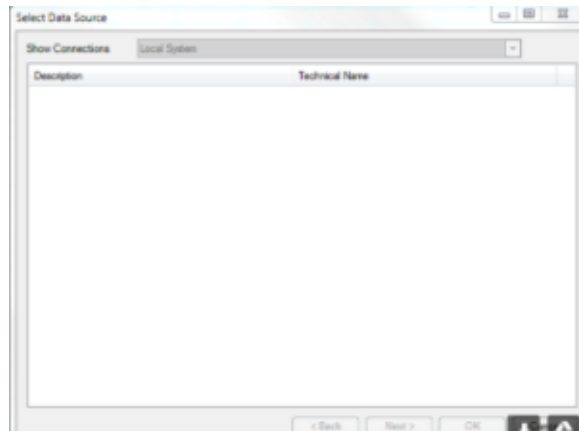
- Empty server list in SAP Analysis version 2.X (21 SP3 or 25 SP2)
- SSO (Single Sign ON) unavailable ?
 - Setup default platform and allow SSO
 - In case you get such an SSO error message.
 - User lock or validity period is over
 - Cache file is error
- How to logon without SSO (Single Sign ON) ?

Empty server list in SAP Analysis version 2.X (21 SP3 or 25 SP2)

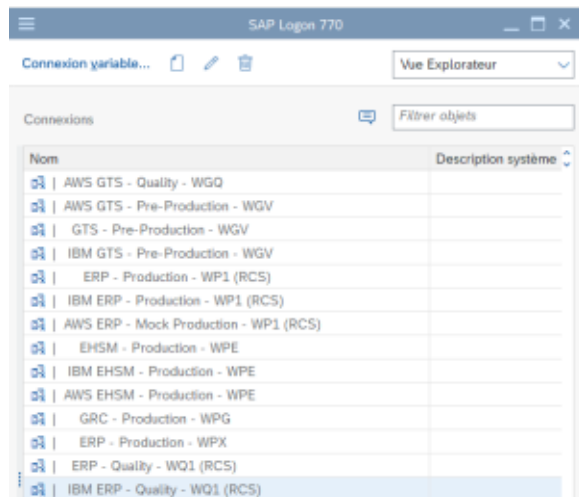
After a new installation (new PC or SAPGUI has been upgraded) you will get instead of the server list a blank page.

You need to obtain the list to initialize it via the SAP Logon launchpad:

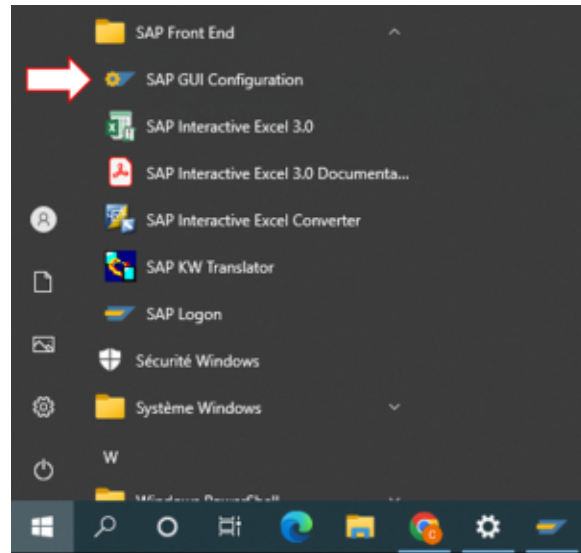
1. Close Analysis.
2. Open SAP Logon



Click on "Connexions" folder and its sub-folder, make sure you get the list of SAP servers here.



If there is no server list open the **SAP GUI configuration**



Copy paste the following link :

http://portalsolia.solvay.com/irj/servlet/prt/portal/prtmode/preview/prtroot/pcd!3aportal_content!2fcom.solvay.iv.KMDocHidden/documents/Solvay/SAPLogon/SAPUILandscape.xml

If you need additional support, contact IS Infra-structure team to install it

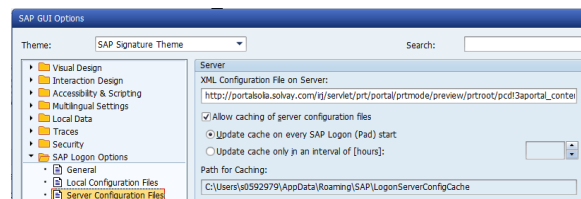
1. Select a server ex WBP and drag & drop it in "favorites"
2. Close the saplogon
3. ReOpen Analysis. The servers list will be available and remain.

Nota : If nevertheless it doesn't work, it means that the [SAPUILandscape.xml](#) file is either missing or corrupted.

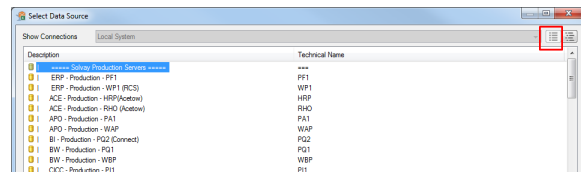
To solve the issue you need either to copy your missing file or replace the corrupted one by the file hereunder.

[SAPUILandscape.xml](#)

The path to copy or replace the file is C:
\\Users\\<Users>\\AppData\\Roaming\\SAP\\Common.



Full list



Hierarchical List (Connections & Favorites)

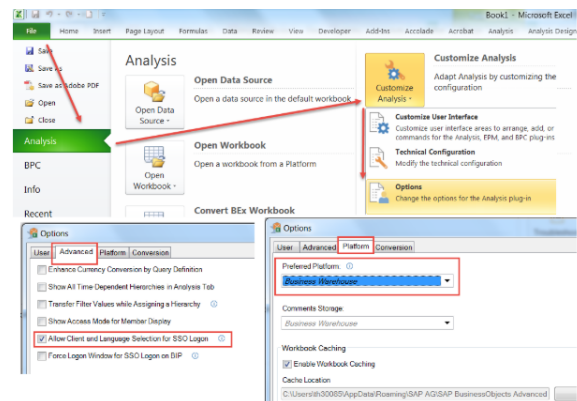


SSO (Single Sign ON) unavailable ?

Setup default platform and allow SSO

Goto File > Analysis > Customize Analysis > Options

2. At tab Advanced, select "Allow Client and Language selection for SSO Logon"
3. At tab Platform, select "Business Warehouse" for Preferred Platform



In case you get such an SSO error message.

User lock or validity period is over

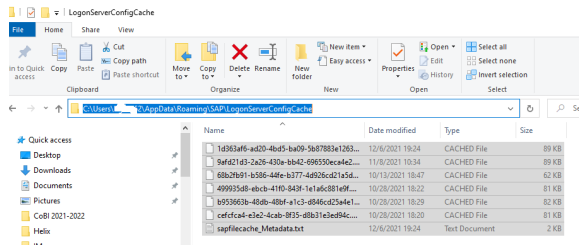
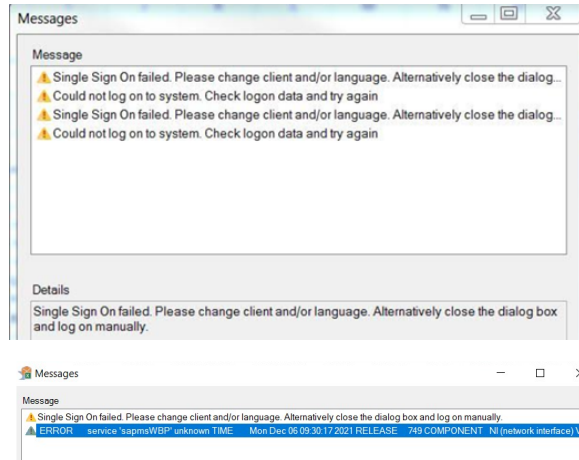
One of main reason of that issue is a passed validity date within your WBP account.

So we advice to mention that possibility when you open a ticket to submit the trouble.

Cache file is error

1. Close all SAP logon and Excel
2. Open File Explorer -> and past the path -> select all files from C:\Users\<user profile>\AppData\Roaming\SAP\LogonServerConfigCache and delete all files from this folder. This will clean up all obsolete caches.

Re-open Analysis Excel again

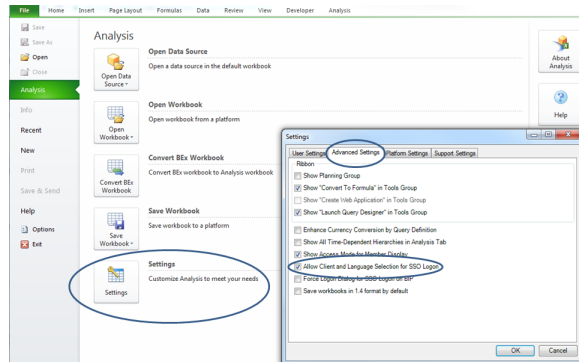


How to logon without SSO (Single Sign ON) ?

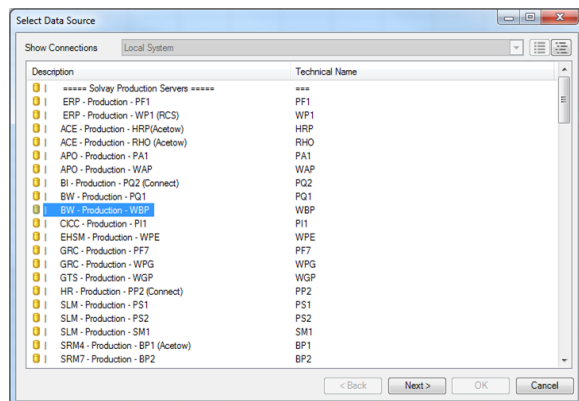
Because of the SSO, by default, when you open BW Analysis (v2.1SP03), it will automatically logon with your Windows account.

If you want to logon as previously w/o SSO or to an other BW account, you need to :

- open "BW Analysis", then do the following configuration.



- Reopen Analysis.
- Logon BW server again.



- Update Language to "EN" (english) and Click Cancel.

Logon to System | BW - Production - WBP

SAP BusinessObjects

Client

Language

- Then you can either input your credentials or another User & Password account

Logon to System | BW - Production - WBP

SAP BusinessObjects

Client

User

Password