

Account: Change account owner

Overview

The **account owner** is by definition the account manager from the GBU with the largest share of sales.

Only owners of NON SAP ACCOUNTS can be changed. For SAP ACCOUNTS, the owner is Admin.

Concerned profiles:

Sales

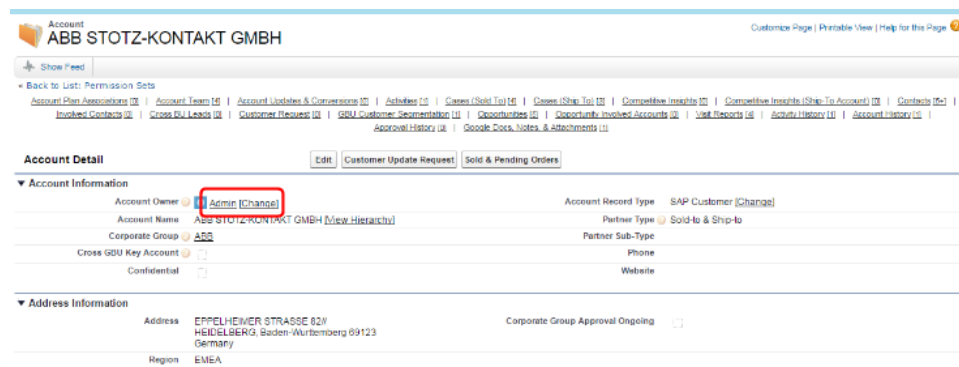
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Step By Step

Open the account whose owner needs to be changed

If you are the owner, but need to transfer the account ownership of your account, click on **Change** button.



? Unknown Attachment

Change Ownership

Search for the adequate account owner.

Tick the checkbox on **Keep Account Team**.

Click on **Save**.

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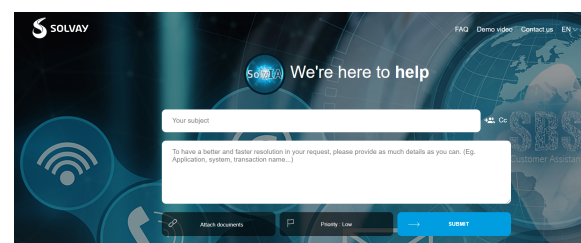
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Related articles

- [Account: Convert a Prospect](#)
- [Account: Corporate Group Creation](#)
- [Account: Presentation](#)

Need help?

To request any support or if you have identified a bug or incident , please create a Freshdesk ticket using Solvia platform : <https://solvia.solvay.com/>



you can copy users with email address , default priority is Low , then Submit . We advise you to put keywords in subject to ease dispatching to correct Agent : CRM - Complaint for example

