

Account: Change account owner

Overview

The **account owner** is by definition the account manager from the GBU with the largest share of sales.

Only owners of NON SAP ACCOUNTS can be changed. For SAP ACCOUNTS, the owner is Admin.

Concerned profiles:

Sales

Table of content

- [Step By Step](#)
 - [Open the account whose owner needs to be changed](#)
 - [Change Ownership](#)
- [Related articles](#)
- [Need help?](#)

Step By Step

Open the account whose owner needs to be changed

If you are the owner, but need to transfer the account ownership of your account, click on **Change** button.

Account: ABB STOTZ-KONTAKT GMBH

Account Owner: Admin [Change]

Account Name: ABB STOTZ-KONTAKT GMBH [View Hierarchy]

Corporate Group: ABB

Address: EPPELHEIMER STRASSE 62/IF HEIDELBERG, Baden-Wuerttemberg 69123 Germany

Region: EMEA

? Unknown Attachment

Change Ownership

Search for the adequate account owner.

Tick the checkbox on **Keep Account Team**.

Click on **Save**.

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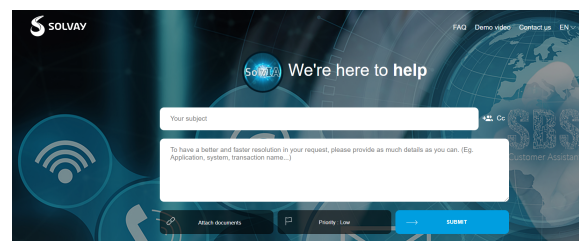
[Back to the top](#)

Related articles

- [Account: Convert a Prospect](#)
- [Account: Corporate Group Creation](#)
- [Account: Presentation](#)

Need help?

To request any support or if you have identified a bug or incident, please create a Freshdesk ticket using Solvia platform: <https://solvia.solvay.com/>



you can copy users with email address, default priority is Low, then Submit. We advise you to put keywords in subject to ease dispatching to correct Agent: CRM - Complaint for example

