

WW - IDOCS in Error

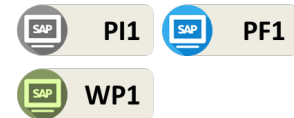
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Scope



ERP



References

Attachments

Objective and Scope

The aim of this procedure is to describe how to check and process Idocs in "Error" concerning Customers and Vendors. The customers are handled by GCI team and exceptionally by the Customers team.

The scope of this IOP is to explain how to solve and process idocs in error (PF1_020 and WP1_400 systems). Each region handles the IDOCs from their countries.

Support:

- Arthur Franck - Customers;
- Paulo delbel - Vendors;
- Eliane perssons and Nathalie Irtani - Banks
- Rolf Wienzamn and Chantal Melis - for PP9 system

Transactions used to transport the data from PF1_050 to the local systems:

- **BD12** - send customer
- **BD14** - send vendor

Manually Search Idocs in Error

In order to handled Idocs it is necessary to run in PF1_020 and WP1_400 the following transaction - **BD87**.

The parameters are:

Changed on: day before to Current day

Select IDocs

to

Created On to
 Created At to
 Changed On to
 Changed At to

IDoc Status to

Partner System to

Afterwards, click on **Execute** (F8) :



Once inside, the list of all the IDOCs to be handled is presented:

Status Monitor for ALE Messages

| | |

| IDocs | IDoc Status | Number |
|---|-------------|--------|
| <ul style="list-style-type: none"> ▼ IDoc selection <ul style="list-style-type: none"> • Changed on is in the range 26.11.2019 to 26.11.2019 ▼ RCS - Production <ul style="list-style-type: none"> ▼ IDocs in outbound processing <ul style="list-style-type: none"> ▶ Functional acknowledgment negative ▶ Error in ALE service ▶ IDoc ready for dispatch (ALE service) ▶ Data passed to port OK ▶ Dispatch OK ▶ Interchange acknowledgment positive ▶ Functional acknowledgment positive ▶ Error - no further processing ▼ IDoc in inbound processing <ul style="list-style-type: none"> ▶ Application document not posted ▶ Application document not fully posted ▶ IDoc ready to be passed to application ▶ Application document posted ▶ Error - no further processing ▶ Original of an IDoc which was edited ▶ IDoc archived | | |
| | | 77277 |
| | | 42774 |
| | 17 | 7 |
| | 29 | 10 |
| | 30 | 18 |
| | 03 | 5809 |
| | 12 | 28579 |
| | 14 | 6878 |
| | 16 | 1472 |
| | 31 | 1 |
| | | 34503 |
| | 51 | 1140 |
| | 52 | 513 |
| | 64 | 83 |
| | 53 | 32752 |
| | 68 | 4 |
| | 70 | 7 |
| | 73 | 4 |

Its is analysed the IDOCs in Inbound ("Application Document not Posted" - reds symbols).

Then you need to check only this ones:

| | |
|---------|---------|
| PF1_020 | WP1_400 |
|---------|---------|

| | |
|------------------|------------------|
| ADRMAS | ADRMAS |
| Z_CRE_FOCUS | Z_CRE_RCS |
| Z_DEB_FOCUS | Z_CRE_RCS_1 |
| IBAN_SAVEREPLICA | Z_CRE_RCS_2 |
| | Z_DEB_RCS |
| | Z_DEB_RCS_1 |
| | Z_DEB_RCS_2 |
| | IBAN_SAVEREPLICA |

Automatic Jobs

It has been created an automatic Job in order to send to the email address ptp-data.analysis@support.solvay.com only the Idocs under Vendors Scope.

The following tickets are created on a daily basis:

- PF1 - Check IDOC Z_CRE_FOCUS
- WP1 - Check IDOC Z_CRE_FOCUS
- WP1 CHECK ADRMAS Vendor IDocs
- PF1 CHECK ADRMAS Vendor IDocs

How to Process IDOCs

To process the error click in the IDOC and then in the button Process:

| Status Monitor for ALE Messages | | |
|---|-------------|--------|
| IDocs | IDoc Status | Number |
| <ul style="list-style-type: none"> ▼ IDoc selection <ul style="list-style-type: none"> • Changed on is in the range 11.12.2019 to 11.12.2019 ▼ RCS - Production <ul style="list-style-type: none"> ▼ IDocs in outbound processing | | |
| | | 59136 |
| | | 21028 |

If the error message remains click again in the IDOC but with the right button of the mouse:

| | | |
|--|--|--|
| <ul style="list-style-type: none"> ▼ IDoc in inbound processing <ul style="list-style-type: none"> • Application document not posted 51 <ul style="list-style-type: none"> ▶ ADRMAS ▶ COND_A ▶ DESADV ▶ FIDCC1 ▶ INVOIC ▶ ORDERS ▶ PHRMAS ▶ SHPADV ▶ SHPMNT ▶ ZWIM_CLEANSTK ▶ ZWIM_MBGMCRCR ▶ ZW_RCS_SHPMNTCOST ▼ Z_CRE_RCS <ul style="list-style-type: none"> • WY(181) : Account group ▶ Z_DEB_RCS ▶ Z_DEB_RCS_2 ▶ Application document not fully p 52 <ul style="list-style-type: none"> ▶ DESADV ▶ SHPADV ▶ SHPMNT ▶ ZW_RCS_SHPMNTCOST ▶ IDoc ready to be passed to application 64 | | |
|--|--|--|

Then select the option Restrict and Process.

Unflag the option "Bkgd processing" and click execute (F8):

Manual Processing of IDocs: Post IDocs Not Yet Posted

IDoc selection
Parallel Proc.

| | | | | |
|----------------------------|--|----|---------------------------------------|--|
| IDoc number | <input type="text" value="124759363"/> | to | <input type="text"/> | |
| Created On | <input type="text"/> | to | <input type="text"/> | |
| Created at | <input type="text" value="00:00:00"/> | to | <input type="text" value="23:59:59"/> | |
| Message type | <input type="text"/> | to | <input type="text"/> | |
| Message Variant | <input type="text"/> | to | <input type="text"/> | |
| Message function | <input type="text"/> | to | <input type="text"/> | |
| Sender partner type | <input type="text"/> | to | <input type="text"/> | |
| Partner Function of Sender | <input type="text"/> | to | <input type="text"/> | |
| Sender partner no. | <input type="text"/> | to | <input type="text"/> | |

Selection by Error Message

| | | | | |
|----------------|----------------------|----|----------------------|--|
| Message class | <input type="text"/> | to | <input type="text"/> | |
| Message Number | <input type="text"/> | to | <input type="text"/> | |
| Number/Class | <input type="text"/> | | | |

Output Control

Bkgd processing

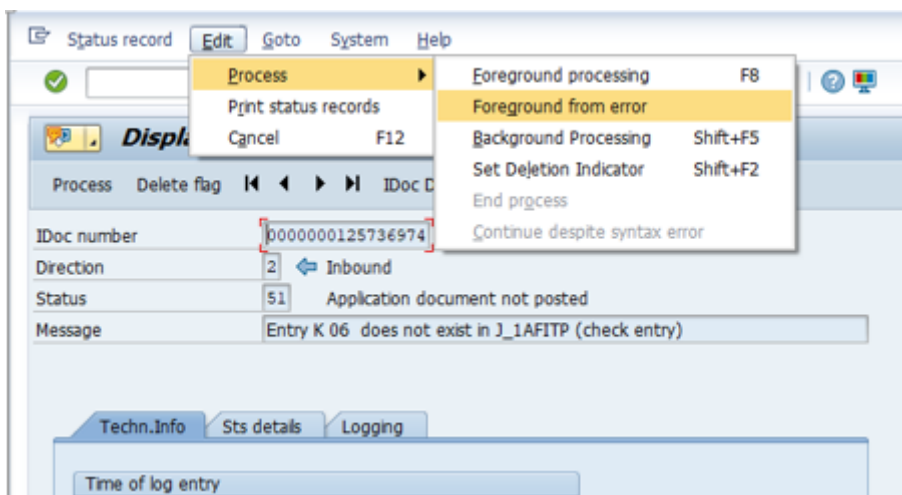
Output List

And then Execute.

The system will provide you the number of IDOCs with this error (click continue) and will ask if you want to process the IDOCs (click Yes).

To process you go the tab Edit, select the option Process and then click on "Foreground from error".

You will enter on the master data of the vendor and you will be able to correct the field(s) needed.



Most Frequent Errors (regarding vendors)

| Message | Error message | Field | Note |
|-------------|---|--------------------------------|--|
| ADRMAS | Version indicator R is not activated | International version | Cyrillic (R) is not an option in the WP1 system |
| Z_CRE_RCS | Entry K 06 does not exist in J_1AFITP (check entry) | Tax Type (tab account control) | - |
| | No batch input data for dynpro SAPLBANK 0100 | Bank Key | - |
| | Alternative payee XXX does not exist | Alternative Payee | - |
| | Entry ERRORKONZS does not exist in ZWPUT068 (check entry) | Group Key | The PF1 code 0000800001 is in WP1 the GRCL200131 |
| Z_CRE_RCS_2 | DUN's number 279552129 already exists for vendor 56465 in account group | DUNs code | - |
| Z_CRE_FOCUS | There are no receiver systems defined in the distribution model | Bank Key | - |