

NAM - Resolving the shipment without freight calculation backlog

Table of Content

- [Table of Content](#) 1
- [Process](#) 1

Scope



NAM

ERP



WP1

References

Attachments

Process

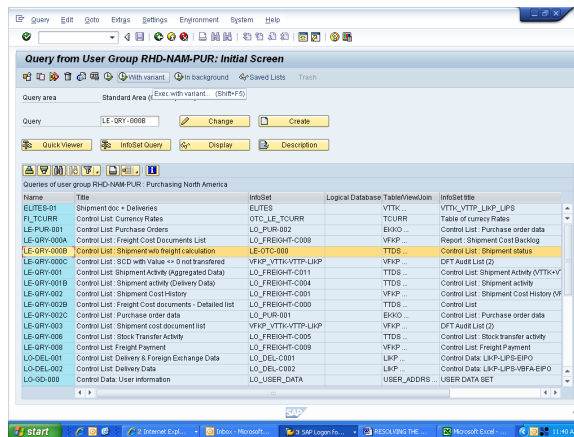
Perform this process once per week (Friday or Monday)

TRANSACTION SQ00

QUERY: LE-QRY-000B

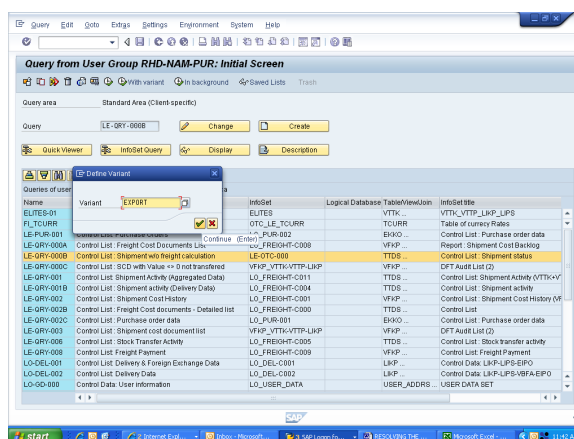
STEP 1

Click on the “execute with variant” icon



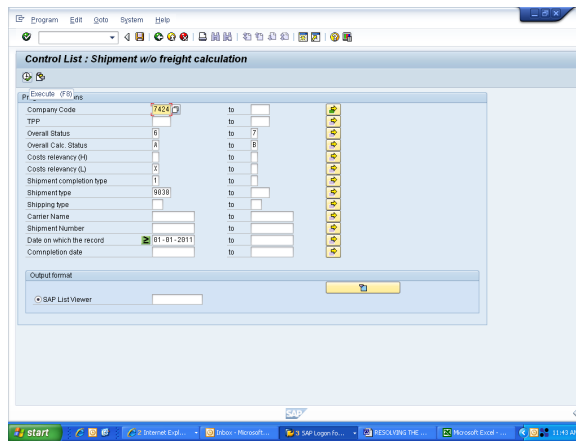
STEP 2

Generate backlog for each mode separately, starting with “Export” and click on the “green checkmark” icon to confirm mode selection



STEP 3

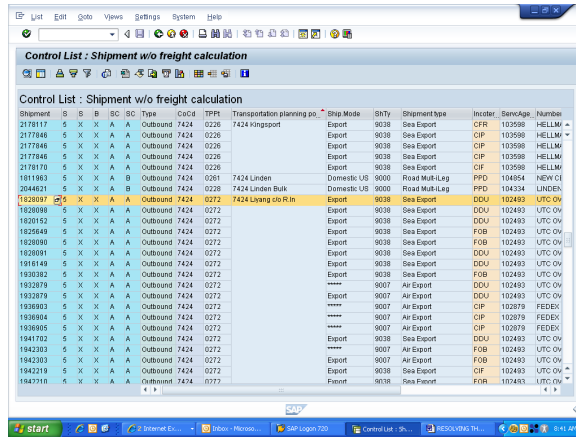
Click on the “execute” icon to generate the backlog report



STEP 4

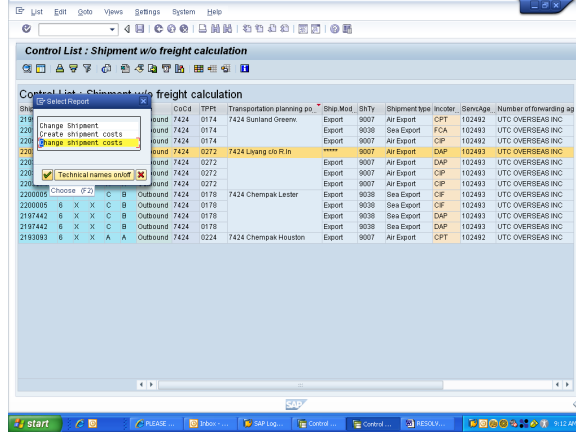
Delete all Liyang (9007) shipment cost documents and unmark for freight relevancy (if any):

a. Double-click on the first Liyang shipment

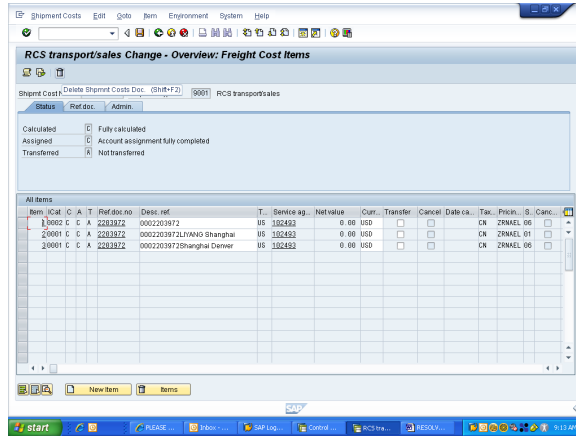


b. Double-click on the "change shipment costs" option

* "Shipment cost does not exist" error - Double-click on the shipment number again and choose "change shipment" option instead. Then, skip to the VT02N process below. – This means no shipment cost document has been created.



c. Click on the "delete" icon at the top of the screen to delete the entire shipment cost document



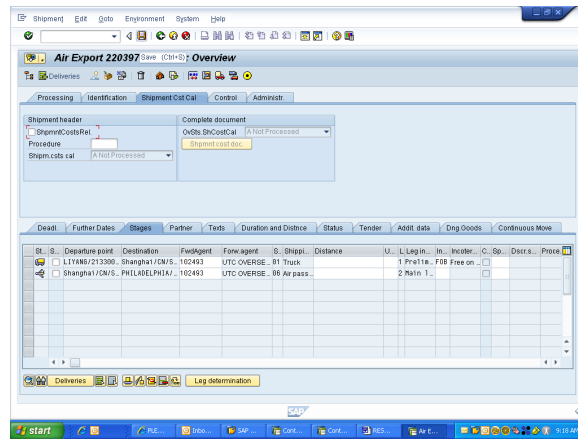
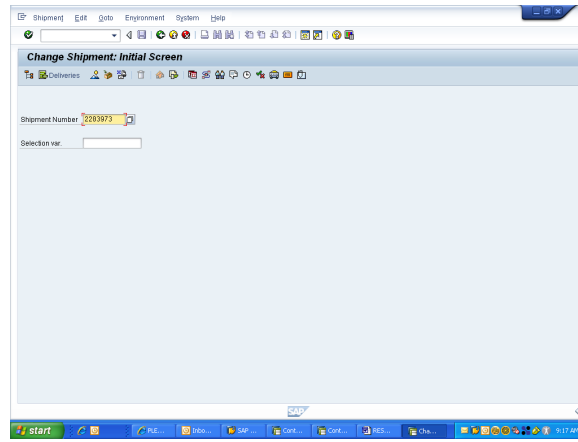
d. Click on the "yes" button to confirm deletion

TRANSACTION VT02N

- a. Input the shipment number and hit enter
- b. Go to the "stages" tab and uncheck all item lines

c. Go to the "shipment cost cal" tab and uncheck the "shpmtcostsrel" in the "shipment header"

d. Click on the "save" icon to save all changes and delete the shipment



e. Repeat this process for all Liyang shipments appearing on this query

STEP 5

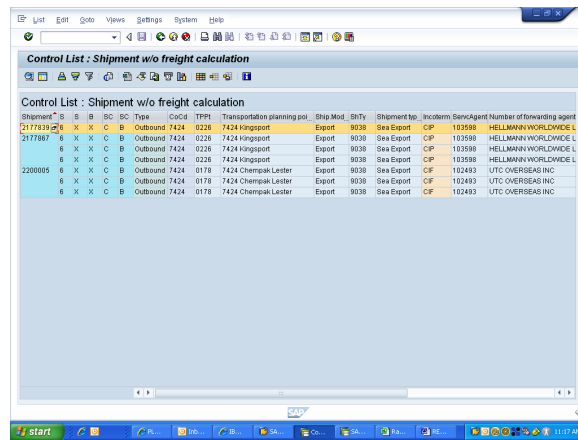
Delete all 9044 shipments (same process as Step 4 for Liyang shipments)

These shipments are not relevant for freight and must be unmarked

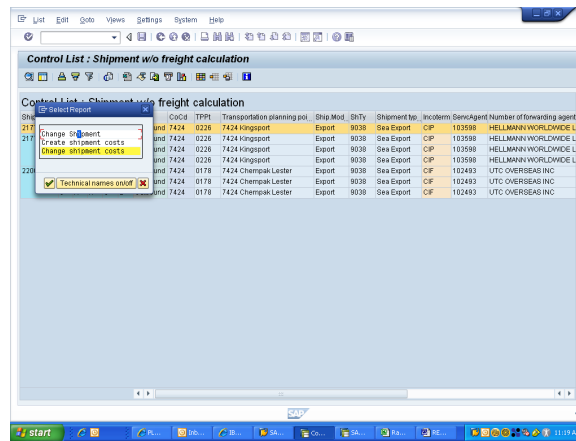
STEP 6

For all Kingsport shipments:

- Double-click on the shipment number



Double-click on the "change shipment" option

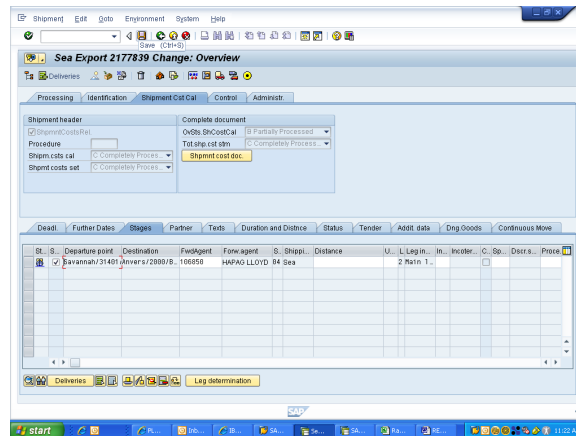


Go to the “stages” tab and check all uncheck item lines from USA to foreign port

- Foreign inland movement is not relevant for freight and should be left unchecked and deleted (if necessary) from the shipment cost document

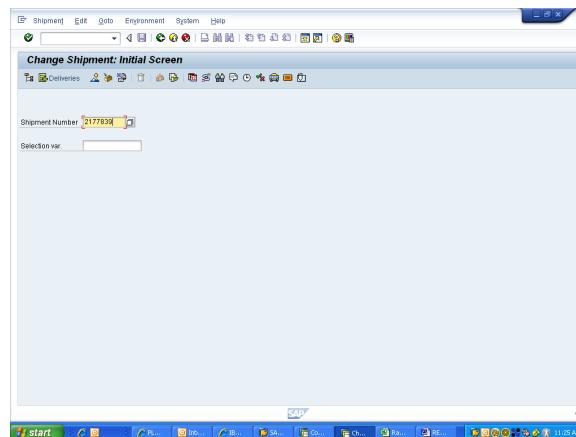
Go to the “shipment cost cal” tab and verify the “shpmtcostsrel” checkbox is indeed checked in the “shipment header”

Click on the “save” icon to save all changes

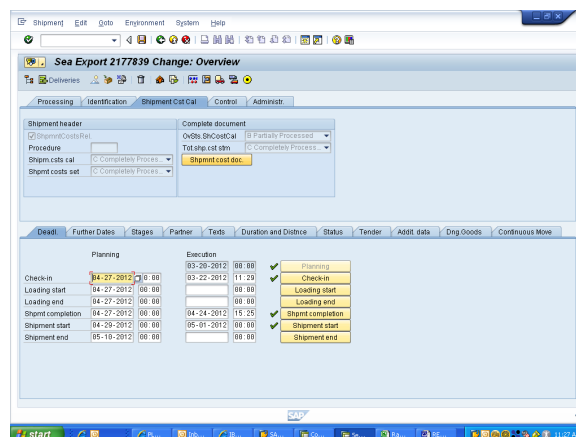


Open another SAP/RCS session and go to **TRANSACTION VT02N**

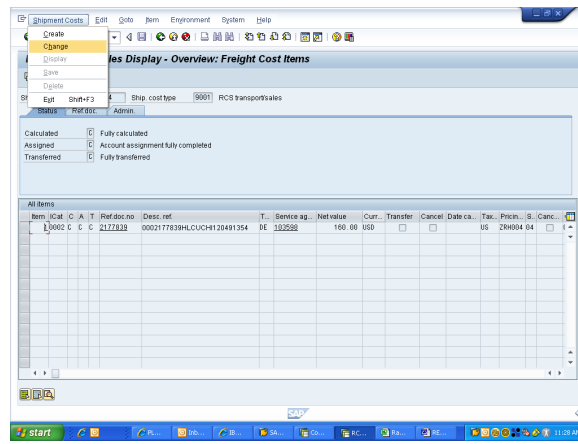
Enter the shipment number of the shipment just recently updated via the backlog and hit enter



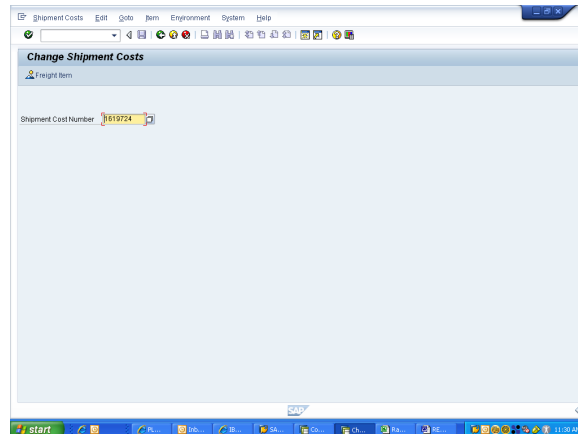
Go to the “shipment cst cal” tab and click on the “shpmt cost doc.” button



Go to the “shipment costs” drop down menu and select “change” mode

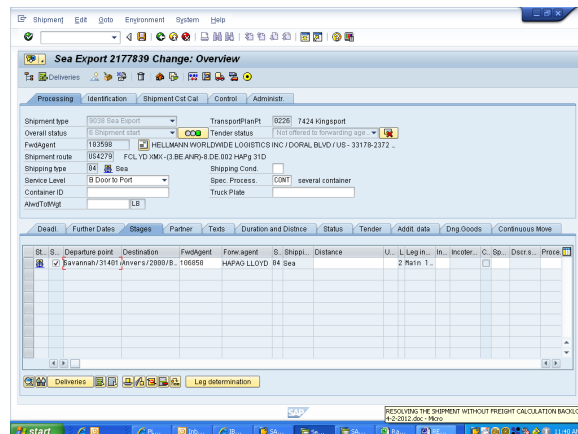


Hit enter to re-enter into the shipment cost document (now in "change" mode)



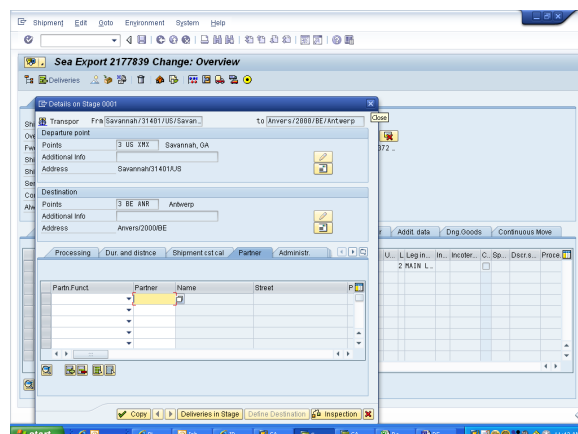
If there is no line haul line listed, click on the "new item" button and all the transportation cost for "CASS", re-assign the cost, and transfer for payment.

- If there is no "net value" listed, follow the usual rating process in order to transfer for payment.
- If there is a "net value" listed, double-click on the "net value" amount to re-assign the cost, and then transfer for payment
- If there is a "net value" and the shipment cost has already been transferred, re-assign and save the document – this should remove the shipment from the backlog
- If shipment does not disappear off of the backlog, this may be a "partner" issue. In this case, do the following:
 - Go back into the shipment
 - Go to the "stages" tab and double-click on the stage line

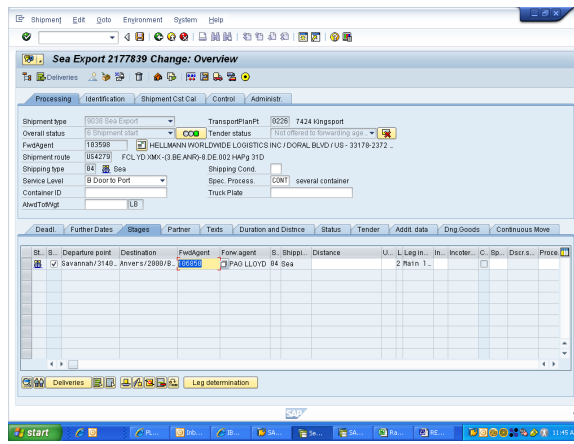


Go to the "partner" tab to see if the partner code is missing (usually will be missing)

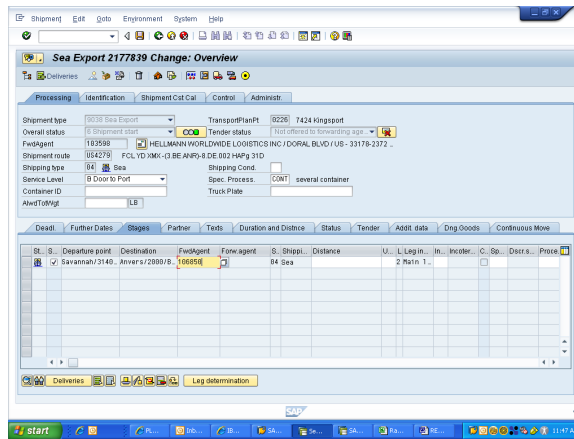
Close out of the "details of stage" window



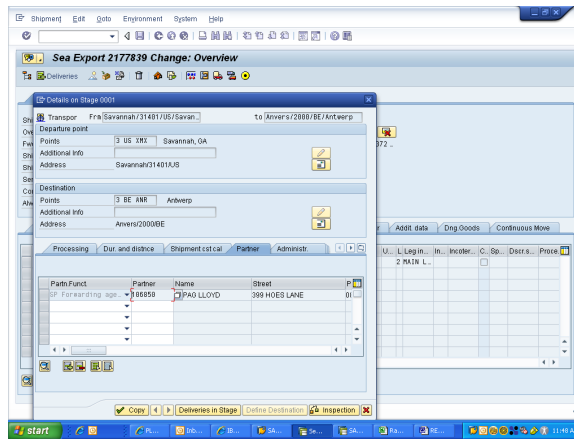
Cut the "fwd agent" code and hit enter to refresh the shipment



Paste the cut "fwd agent" code back into the same field and hit enter



Verify the partner code is now listed in the "partner" tab of the "details of stage" window



Re-issue the "ZDFT" output and save shipment

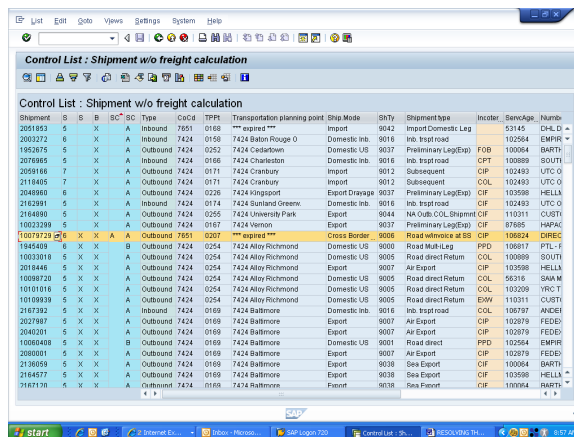
Complete the usual shipment cost document re-assign and transfer process.

STEP 7

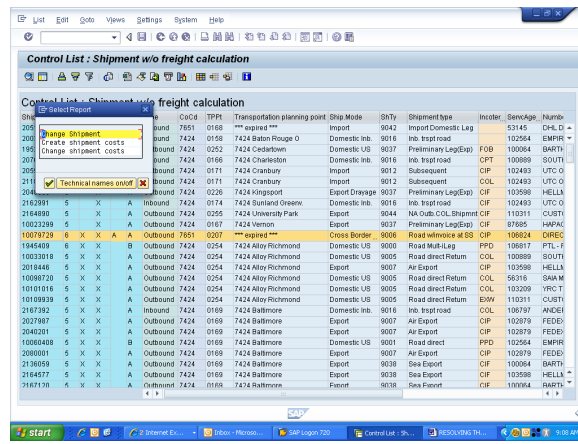
Resolve all other shipments:

- If an "A" appears in the "status of shipment costs calculation", this means there are no shipment costs calculated for this shipment and the S/C doc must be retriggered.

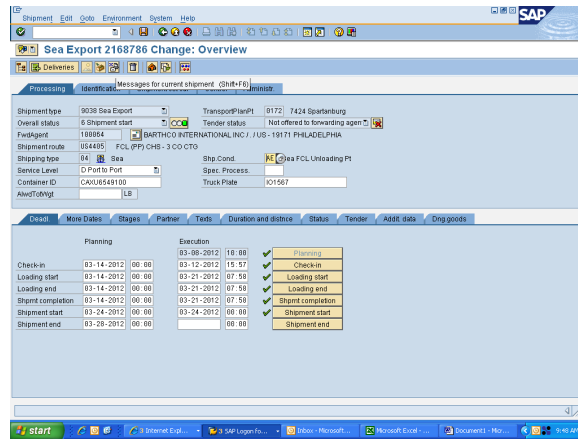
Double-click on the shipment number



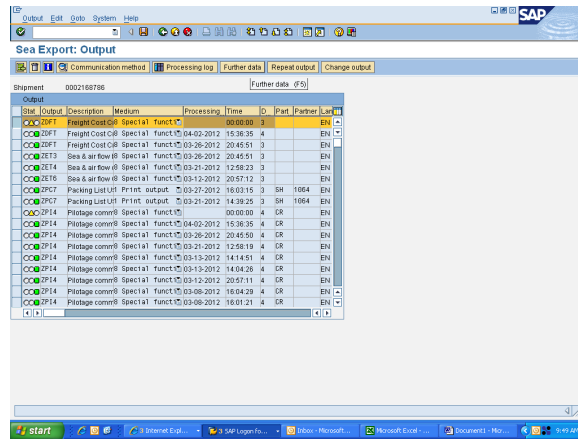
Double-click on the "change shipment" option



Click on the "messages for current shipment"

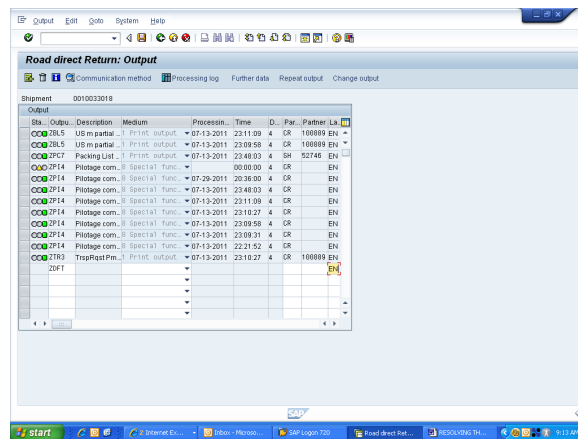


Select the "ZDFT" output and click on the "further data" button



If there is no "ZDFT" output line, add the line:

- Output: enter "ZDFT"
- Language: enter "EN"



Hit enter, select the ZDFT output line and click on the "further data" button, as usual

Item	Description	Medium	Processed	Time	D.	Par.	Partner
0002955	US m partial	Print. output	07-13-2011	23:11:09	4	CR	108889 EN
0002955	US m partial	Print. output	07-13-2011	23:09:58	4	CR	108889 EN
0002957	Freight Cost - B	Spectral func.		00:00:00	3		EN
0002957	Freight Cost - B	Spectral func.	07-13-2011	23:48:03	4	SH	52746 EN
0002957	Freight Cost - B	Spectral func.	07-13-2011	23:48:03	4	CR	EN
0002957	Freight Cost - B	Spectral func.	07-29-2011	20:36:00	4	CR	EN
0002957	Freight Cost - B	Spectral func.	07-13-2011	23:48:03	4	CR	EN
0002957	Freight Cost - B	Spectral func.	07-13-2011	23:11:09	4	CR	EN
0002957	Freight Cost - B	Spectral func.	07-13-2011	23:10:27	4	CR	EN
0002957	Freight Cost - B	Spectral func.	07-13-2011	23:09:58	4	CR	EN
0002957	Freight Cost - B	Spectral func.	07-13-2011	23:09:31	4	CR	EN
0002957	Freight Cost - B	Spectral func.	07-13-2011	22:21:52	4	CR	EN
0002957	Freight Cost - B	Spectral func.	07-13-2011	23:10:27	4	CR	108889 EN

Select "dispatch time" option 4 to re-trigger immediately

Requested processing

Dispatch time

- 1 Send with application own transaction
- 2 Send with periodically scheduled job
- 3 Send with job, with additional time specification
- 4 Send immediately (when saving the application)

Actual processing

00:00:00

General data

Created by: K.JACKSON

"Back" arrow to the previous screen

Requested processing

Dispatch time

- 4 Send immediately (when saving the application)

Actual processing

00:00:00

General data

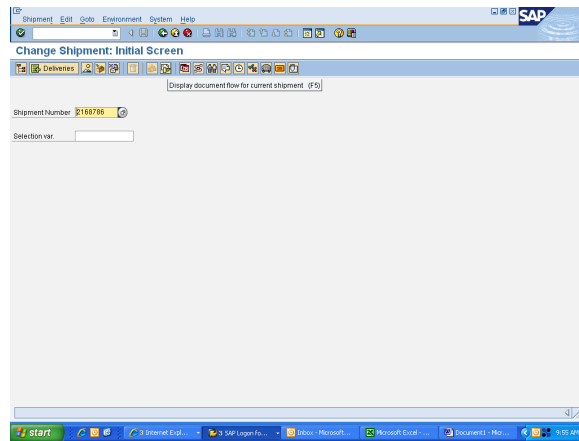
Created by: K.JACKSON

Click on the "save" icon to create the shipment costs document

Item	Description	Medium	Processed	Time	D.	Par.	Partner
0002955	US SOL ship.	Print. output	12-07-2011	15:07:29	3	CR	EN
0002957	Freight Cost - B	Spectral func.		00:00:00	4		EN
0002957	Freight Cost - B	Spectral func.	12-07-2011	15:07:32	3		EN
0002957	Freight Cost - B	Spectral func.	12-07-2011	15:07:33	3		EN
0002957	Sea & air fo.	Spectral func.	12-07-2011	15:07:33	3		EN
0002957	Sea & air fo.	Spectral func.	12-07-2011	15:07:35	3	SH	63185 EN
0002957	Sea & air fo.	Spectral func.	12-07-2011	15:07:35	3	CR	EN
0002957	Sea & air fo.	Spectral func.	12-07-2011	15:07:29	4	CR	EN
0002957	Sea & air fo.	Spectral func.	12-06-2011	22:16:54	4	CR	EN
0002957	Sea & air fo.	Spectral func.	12-06-2011	22:16:22	4	CR	EN
0002957	Eck TMG Co.	EDI		00:00:00	3	LS	FRPAR EN
0002957	Eck TMG Co.	EDI	12-07-2011	15:07:35	3	LS	FRPAR EN
0002957	Eck TMG Co.	EDI	12-06-2011	22:16:54	3	CR	108824 EN

Go back into the shipment via VT02N

Enter the shipment number and click on the "display document flow for current shipment" icon

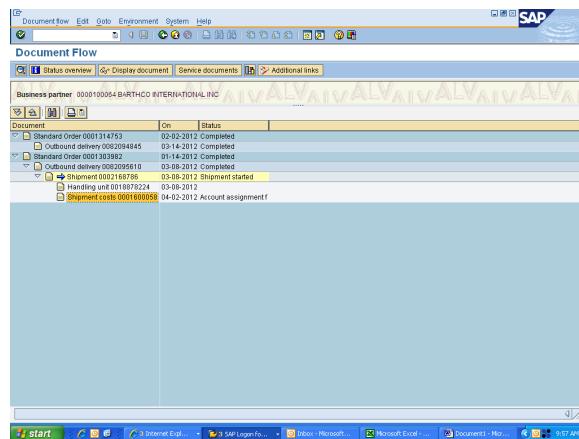


Verify there is indeed a shipment costs document number in the doc flow

Double-click on the shipment cost document number

Verify the shipment cost has been calculated

- If yes, check the “transfer” checkbox for the line haul line
 - Click on the “save” icon to transfer for payment



If a “B” appears in the “overall status of calculation of shipment”, this means the something else is incorrect with the shipment. There are several possibilities of why:

Partner/carrier might be missing:

- Double-click on the shipment
- Go to the “stages” tab
- Double-click on the shipment item line
 - If no partner code is present, go back to the “stages” tab in the shipment’s main screen
 - Cut/delete the current agent code and hit enter
 - Re-enter the agent code and hit enter
- Retrigger the ZDFT output again
 - Click on the “messages for current document” icon
 - Select the “ZDFT” output option
 - Click on the “further data” button
 - Select option# 4 in the “dispatch time” drop down menu
 - Click on the “back” arrow icon
 - Click on the “save” icon to save all changes
- Verify the charges has calculated for the shipment cost line haul line
 - Re-enter into the shipment
 - Go to the “shipment cost cal” tab
 - Click on the “shpmt cst doc” button
- Verify “net value” has been calculated for the line haul line
 - If yes, check the “transfer” checkbox for the line haul line
 - Click on the “save” icon to transfer for payment
 - If no, there may not be a rate for this route and/or carrier – see rating guide/GT Nexus
 - If no rate listed in rating guide or GT Nexus, contact Siva for a rate

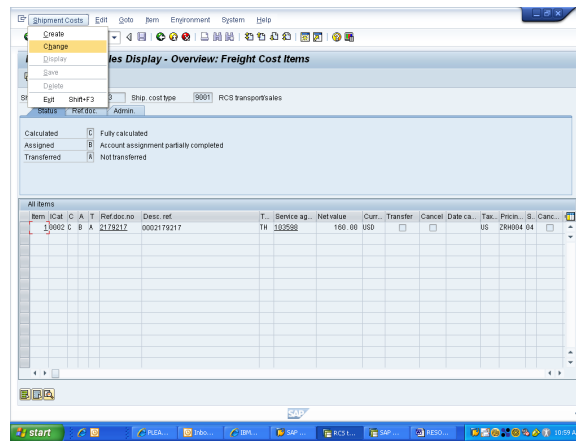
Shipment costs document might not have generated:

- Retrigger the ZDFT output via VT02N
- Save and re-verify the S/C document has been generated

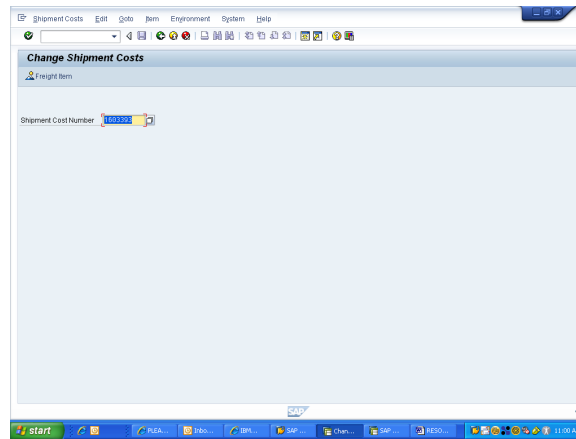
Shipment cost might be missing:

- Check for rate in rating guide
 - If available, update pricing in TK12 or create new pricing in TK11
 - If not available, ask FFW for copy of BOL with rates
 - When rec’d, create new pricing in TK11
- Reset the price in the Shipment Cost Document (VI02)
- Check the “transfer” checkbox and save
- Verify shipment is completely processed (all statuses should be in “C” status)
- If line haul line is missing:
 - Go to the “shipment cost” drop down menu

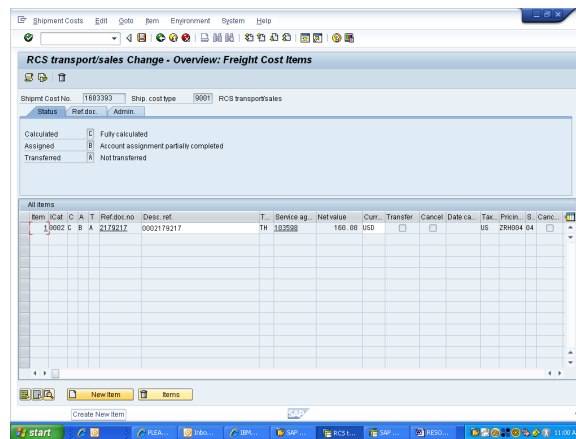
and select “change” to edit the shipment cost document



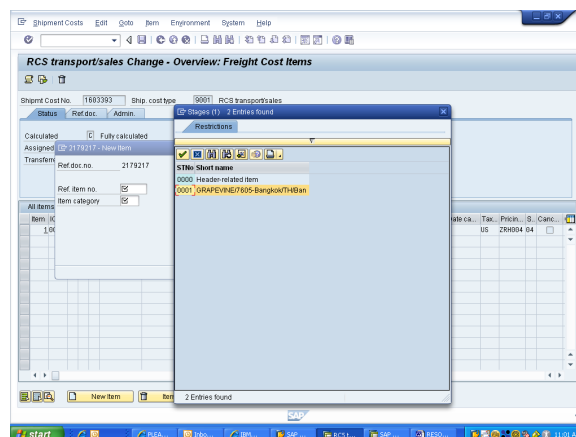
- Re-enter into the shipment cost document



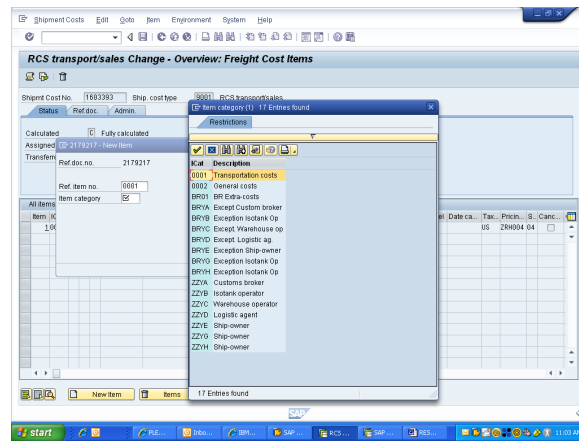
- Click on the “new item” button to add the line haul line



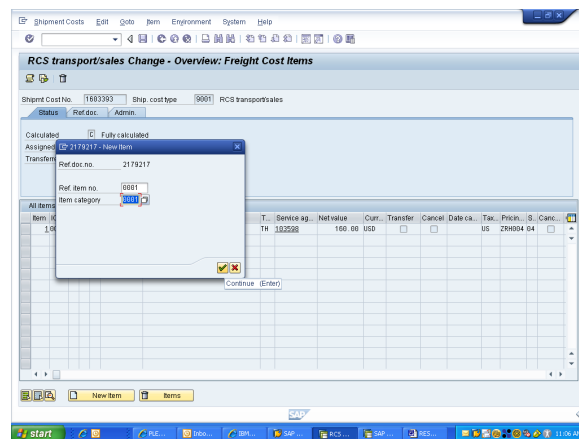
- Enter the “ref. item no.” – ALWAYS 0001 option (NEVER “header-related item”)



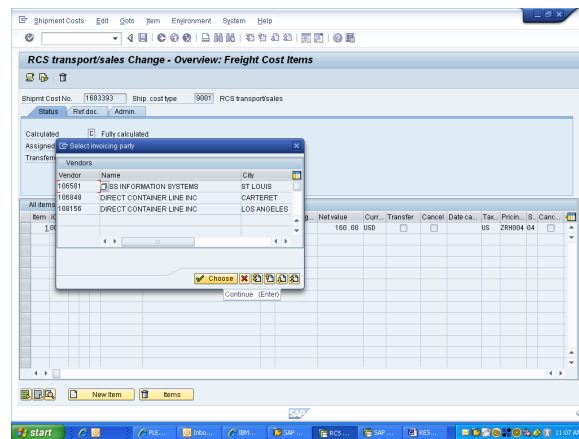
- Enter the “item category” – ALWAYS “transportation costs” option (category could change depending on the shipment type)



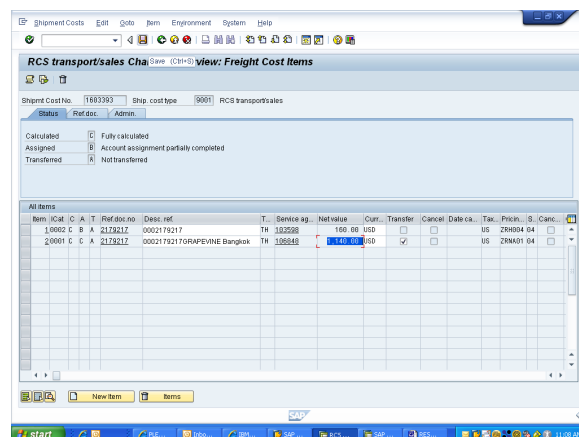
- Click on the “green checkmark” icon to continue



- Double-click on the “CASS INFORMATION SYSTEMS” option (ALWAYS)



- Verify the line haul line “net value” has calculated
 - If yes, check the “transfer” checkbox for the line haul line
 - Click on the “save” icon to transfer for payment



- Verify the shipment cost document has been completely transferred
 - Re-enter into the shipment cost document
- Verify all statuses for this document are “C” for complete

