





















# Month April 2019 - R13 release notes









| Status                                                                                                                                                                                                                                                        | <b>DELIVERED</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |         |          |          |          |          |            |         |            |         |         |     |                                                                                                                                                                                                                                                               |  |  |  |  |  |  |  |  |  |  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|----------|----------|----------|----------|------------|---------|------------|---------|---------|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|--|--|--|--|--|--|
| Target release date                                                                                                                                                                                                                                           | 02 May 2019                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |         |          |          |          |          |            |         |            |         |         |     |                                                                                                                                                                                                                                                               |  |  |  |  |  |  |  |  |  |  |
| Issues                                                                                                                                                                                                                                                        | <table border="1"> <thead> <tr> <th>type</th> <th>key</th> <th>summary</th> <th>assignee</th> <th>reporter</th> <th>priority</th> <th>status</th> <th>resolution</th> <th>created</th> <th>updated</th> <th>due</th> </tr> </thead> <tbody> <tr> <td colspan="11"> <div style="border: 1px solid orange; padding: 10px;">  Unable to locate Jira server for this macro. It may be due to Application Link configuration.                 </div> </td> </tr> </tbody> </table> | type    | key      | summary  | assignee | reporter | priority   | status  | resolution | created | updated | due | <div style="border: 1px solid orange; padding: 10px;">  Unable to locate Jira server for this macro. It may be due to Application Link configuration.                 </div> |  |  |  |  |  |  |  |  |  |  |
| type                                                                                                                                                                                                                                                          | key                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | summary | assignee | reporter | priority | status   | resolution | created | updated    | due     |         |     |                                                                                                                                                                                                                                                               |  |  |  |  |  |  |  |  |  |  |
| <div style="border: 1px solid orange; padding: 10px;">  Unable to locate Jira server for this macro. It may be due to Application Link configuration.                 </div> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |         |          |          |          |          |            |         |            |         |         |     |                                                                                                                                                                                                                                                               |  |  |  |  |  |  |  |  |  |  |






| Issue Type | Priority | Process                | Issue key                                                                                                                                                                                                                                                       | Short Description                                            |
|------------|----------|------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|
| Bug        | Medium   | Account & Contact      | <div style="border: 1px solid orange; padding: 10px;">  Unable to locate Jira server for this macro. It may be due to Application Link configuration.                 </div>   | Missing "Delete" button at Corporate group level             |
|            | High     | Cross process          | <div style="border: 1px solid orange; padding: 10px;">  Unable to locate Jira server for this macro. It may be due to Application Link configuration.                 </div> | Custom Clone Issues on Case                                  |
|            | High     | Quote Management       | <div style="border: 1px solid orange; padding: 10px;">  Unable to locate Jira server for this macro. It may be due to Application Link configuration.                 </div> | The status of quote are not right updated                    |
|            | High     | Community              | <div style="border: 1px solid orange; padding: 10px;">  Unable to locate Jira server for this macro. It may be due to Application Link configuration.                 </div> | Add "Enable As Partner" option to Accounts                   |
|            | High     | Opportunity Management | <div style="border: 1px solid orange; padding: 10px;">  Unable to locate Jira server for this macro. It may be due to Application Link configuration.                 </div> | Product Forecast currency & Opportunity currency don't match |

|       |        |                               |                                                                                                                                                                                   |                                                                               |
|-------|--------|-------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|
|       | Medium | CEP                           |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | CEP-Ensure document download converts all documents to PDF                    |
| Story | Medium | Account & Contact             |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | Display PRS ID and RCS ID when you hover over account field in compact layout |
|       | Medium | Reporting                     |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | Add top 10 product sold in Visit preparation/360 customer view TS             |
|       | High   | Reporting                     |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | Visit Preparation Report/360 Customer views                                   |
|       | Medium | Quote Management              |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | <del>Account info improvement in quote process</del>                          |
|       | Medium | Opportunity Management        |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | Opportunities Chatter feed: need to amend list of Recent Activities alerts    |
|       | Medium | Customer Specific Requirement |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | SILICA to start new process Specific Customer Requirements                    |

|         |                   |                                                                                                                                                                                   |                                                                                                                                                     |
|---------|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| High    | Complaint         |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | Complaint : in Order Tab Pull "Unit Price" and "Currency" from SAP. <b>Delay in the delivering due to SAP issue should be delivered on May 12th</b> |
| Medium  | Lead              |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | Conversion of Lead to Customer Request already answered                                                                                             |
| High    | Quote Management  |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | <del>Possibility to clone or delete a Quote Line item</del>                                                                                         |
| Medium  | Security          |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | <del>In User, field Region must be dependent of the Country and automatically populated like in Account</del>                                       |
| High    | Quote Management  |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | The attachment is not default ticked when Quote status is accept                                                                                    |
| High    | Quote Management  |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | <del>Add the Standard Offer to the quote</del>                                                                                                      |
| Highest | Sample Management |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | Sample Request process Improvements (II)                                                                                                            |
| Medium  | Quote Management  |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | Update the GSC's (General Sales Conditions) for Quotes in LAM -> EN / PT / SP                                                                       |

|      |                        |                                                                                                                                                                                   |                                                                                                                  |
|------|------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|
| High | Opportunity Management |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | Change number formatting in opportunity forecast                                                                 |
| High | Quote Management       |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | Quote mass extraction to facilitate loading in SAP for WP4                                                       |
| High | Security               |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | MBU CRM: change the sub-region NORDICS                                                                           |
| High | Competitive Insight    |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | Upload sales for competitive insight Soda Ash - Silica - Peroxides                                               |
| High | Commercial Road Map    |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | Spe chem commercial roadmap 2019 initialization                                                                  |
| High | Complaint              |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | Complaints - 'Send Acknowledgement Mail' should not change the Status to 'Under Investigation' when GBU = COATIS |
| High | Complaint              |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | Costs should not be mandatory to send Customer Response, only on Closure.                                        |
| High | Security               |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | GDPR - Consent information : Create GDPR data model into Pardot                                                  |

|        |                   |                                                                                                                                                                                   |                                                                                            |
|--------|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| High   | Security          |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | GDPR - Consent information : Create an email campaign for consent collection from Pardot   |
| High   | Security          |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | GDPR - Synchronize Consent information from Pardot to Core CRM                             |
| High   | Security          |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | GDPR - Consent information : Create an unsubscribe action for consent opt-out              |
| Lowest | CEP               |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | CEP-Add accept cookies to login screen                                                     |
| High   | Complaint         |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | Re-activation of status "Acknowledgement Sent" for Soda Ash Delayed to next weekly release |
| High   | Account & Contact |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | PAX - Account Conversion - PAX GBU Customer Segmentation                                   |
| Medium | Account & Contact |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | PAX - Corporate Account - PAX GBU Customer Segmentation                                    |
| Medium | Account & Contact |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | PAX - Account Team Members - PAX GBU Customer Segmentation                                 |

|        |               |                                                                                                                                                                                   |                                                                               |
|--------|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|
| Medium | Cross Process |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | Rename Pax gbu to Performance Polyamide                                       |
| High   | Complaint     |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | Complaint - Improve Time Calculation after modification of status             |
| High   | Complaint     |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | <del>Add ability to edit Tasks linked to Complaints to Quality Managers</del> |
| Medium | CEP           |  Unable to locate Jira server for this macro. It may be due to Application Link configuration.   | CEP Homepage Redesign                                                         |
| Medium | Security      |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | GDPR: Sync consent information on lead from Core to iCare                     |
| High   | Security      |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | <del>GDPR: Create reports to export Personal data</del>                       |
| High   | Security      |  Unable to locate Jira server for this macro. It may be due to Application Link configuration. | GDPR: Mapping between Lead & Contact fields                                   |

Release scope will be shared on the target release date...