

BAAN



CEM Baan is down for maintenance every Sat from 5-9pm AZT. (Arizona does not observe Daylight Savings Time so...)

For Location	Down Times In Winter Are	Down Times In Summer Are
GM	Sat 7-11 pm EST	Sat 8pm - midnight EDT
Riga	Sun 2am - 6am EET	Sun 3am - 7am EET
Singapore	Sun 7am - 11am SGT	Sun 8am - 12pm SGT

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Baan V is used by US CEM sites to support Enterprise Resource Planning (ERP) functions. The Unix-based application and database servers reside in Tempe, AZ. The servers are run by OneNeck, an outsourcing company located in Phoenix, AZ. Users access the system via a Windows-based client on the individual's PC.



Get started

- [First Time Login Instructions](#) - A Google Document with detailed instructions for first time login to the new Baan client.
- [Baan TS Client Instructions Germany - First Login](#) - A Google Document with detailed instructions for first time login to the new Baan client for **Germany** users (includes a step for regional settings!)
- [QUICK Guide - Baan TS Login Instructions](#) - A PDF document for a single page (front/back)print-out help sheet for a quick reminder during the early use phase.
- [NIST Baan TS Web Client Information Deck](#) - A Google Slide document describing the full Rollout project and approach as well as Login Instructions



FAQ

The password expiration time in days is 180. The lock for the inactive accounts is 90 days.

If an issue can't be resolved please create a Freshdesk ticket or contact GCC.



How-to

- [BAAN - Account request/change](#)
- [BAAN - Access from Terminal Server](#)



Troubleshooting

- [BAAN - Connections Broken or Missing](#)
- [BAAN - Cannot Setup a Connection with Host](#)
- [BAAN - Printing to the Default Windows Printer](#)