

SAP - No Route in Dropdown List to Choose

Issue

Client is unable to find a specific route for a sales order. Either it does not show up, or wrong ones appear

Cause /Resolution

This might be caused by a large numbers of routes assigned for a location.

*For example, if client is looking to add a **US** route for a **Tulsa Sales Order**, a very large number of routes will appear in the results, leading client to believe that the desired route is not available:*

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*To solve this, client simply has to press **F4** on the above screen, and then click on the arrow pointed below, this will bring up a menu where they can narrow down the results. So, if in this case client is only looking for routes for the US, they have to type **US*** in order to get all the routes available for the US:*

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