

A9017 - June 2019 Release Note

Table of content

Overview

Dear Convergence users,

On 2018 Convergence has continued to evolve fast. The most noticeable part for you being the switch to the **Lightning** interface on past September. Since then, we have continued to work and make the application more user-friendly, brought new features to ease your daily work and enhance data quality.

We are keeping the pace on 2019 with new topics such as Evaluation Campaigns brought into Convergence or allow you to work with Convergence straight from your Solvay mailbox. These are few among other great features to come. Stay tuned !

- [Main features](#)
- [All features](#)
- [SBS Release Notes](#)
- [Related articles](#)
- [Need help](#)
- [How to ask for assistance?](#)

Main features

- **Convergence - Lightning for Gmail**

- This Google Chrome plugin allows you to work with Convergence records directly from your Solvay email application.
- It also brings Supplier Relationship Management context next to your emails with a list of suggested records matching email recipients and appointment participants. Create new Convergence records without toggling between applications. Copy important emails into Convergence, including attachments.
- **Download it** from now on ([here](#)) and find ([here](#)) a document presenting the plugin and explaining how to install and to use it

- **Value Creation**

- You now have the possibility to relate an Action to a specific supplier Account
- Type of benefit is now at benefit level to take into account the Organizational axis and therefore to suit better Oxygen framework
- The field Associated Domain has been added on Actions for better readability
- When accessing an Action you now land on its "Details" tab for a better User Experience

- **Strategies**

- Implementation of task flags for quicker understanding and better application consistency
- Strategy Properties related list has been revamped in order to give you key information in one sight
- Strategy statuses and follow-up process have been simplified for a better and more fluid User Experience

- **Opportunities (Beta)**

- This is a brand new feature brought to you to support Strategic and Operational Activities linked to Strategic Planning and Category Strategy
- It will go through a beta-test period in a first step with limited Domains and then it will be available to all of you later on this year
- It gives a much better visibility of Strategies related activities in one single place
- It offers overall reporting capabilities to track if Opportunities are converted into Value Creation Actions
- It allows better activity follow-up from beginning till the end (from Strategy to Action Implementation)
- It helps to avoid time consuming task to track Actions versus Strategies
- And, of course, it will encourage collaboration
- If you would like to get more information about Opportunities, please check :
 - [this presentation](#) for Indirect
 - [this presentation](#) for Direct Materials

- **Supplier Evaluation Campaigns (Beta)**

- Another new functionality brought into Convergence which is presently being deployed
- It will go through a beta-test period in a first step with a few selected Convergence users and will be available to all of you later on this year
- This feature allows you, as a buyer, to create requests from the application so any of your suppliers can be evaluated and also to involve your internal customers in the evaluation

- On the other hand, Campaign Managers can manage their evaluation campaigns within Convergence, collect and review buyers' requests and follow-up the whole activity

- **CSR**

- EcoVadis CSR scores are now automatically retrieved within Convergence
- A lookup field about supplier Account nature (i.e. Regular or Critical) has been added to CSR layout for better information
- Users now have the possibility to upload attachment to CSR from the Supplier Portal

- **Notifications**

- Email notifications are now sent prior to your contract termination notice date or expiry date so you are reminded about its lifecycle
- You will also receive a warning notification prior to the expiry of any supplier Account Detail Document (i.e. Certification, Insurance Certificate, Risk Matrix, ...) with a validity date so you can take appropriate actions at the right time

In addition to those previous deliveries, many other features were implemented to increase the quality of data and developments from an IS point of view.

All features

Download the spreadsheet for better reading



SBS Release Notes

Related articles

- [A40 - Contract Workspaces](#)
- [A30 - Value Creation](#)
- [A50 - Internal Visits](#)

Need help

How to ask for assistance?

Dear Salesforce Convergence user,

For any question or issue regarding Convergence, please :

- create a request in **Service One** with the following information:
 - I want to update data in Convergence [Maintain data ownership in CONVERGENCE](#)
 - I want to mass upload procurement data [Maintain procurement data in CONVERGENCE](#)
 - Process : Data & Analysis
 - PTP-Subprocess: Purchasing Tools Support
 - PTP-Category: Convergence

For account creation, please refer to [here](#).

Thank you very much,

Convergence Team.