
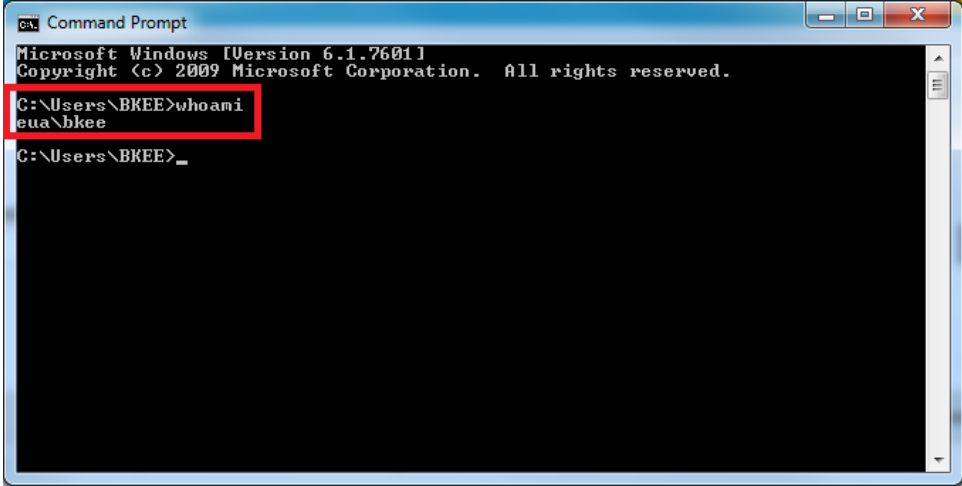
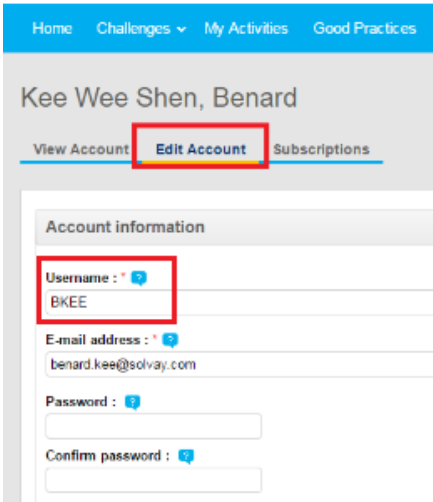


Why I am always redirected to Direct Access login page?

Procedure	Screenshot
<p>1. Access to Gotit portal and click on Direct Access button. After the page is load, it redirected user back to same page again.</p>	<p>blocked URL</p>
<p> Hint</p> <p>This could probably is because the username in Gotit and Windows account name for that user is not matched.</p> <p>2. To check on Windows account name, go to Windows and search "cmd" for command prompt.</p> <p>Type the below command "whoami" to get user Windows account name.</p>	
<p>3. Go to Gotit portal and search for user profile.</p> <p>Click on Edit Account and change Username with the Windows Account Name.</p>	
<p>4. Click on "Submit" button at the bottom of the page to save the change.</p> <p>User should be able to login to Gotit portal after this.</p>	