

# How can I login to CRM Salesforce.com?

You can log in to [Salesforce.com](https://solway-crm.my.salesforce.com) using the URL : <https://solway-crm.my.salesforce.com>

**If you are connected to the Solvay network (e.g. in your office, at another Solvay site, in your hotel using hotel Internet connection with your personal token, ext.) [the link](https://solway-crm.my.salesforce.com) above is only what you need; you do not need to enter any user name or password.**

**If you are NOT connected to the Solvay network (e.g you are off site, you are using an internet connection without your personal token, ext.):**

- you can still go to <https://solway-crm.my.salesforce.com> but be aware that your AD - Active Directory username and password will be requested (e.g. your Alias and the password you enter when accessing Solvay laptop);
- you can go to <http://login.salesforce.com> and then enter your [Salesforce.com](https://solway-crm.my.salesforce.com) username and password created at or after the go live date; your user name is your Solvay email address + ".crm" for production environment and + "crm.uat" for testing environment. If you dont remember your password, use option "Forgot my password" , if still does not work create a freshdesk ticket to ask for your password reinitialization.