

# Contacts - Data & Reporting

## Whom to contact in Finance Data & Reporting ?

>> Back to [Data & Reporting](#) home page

### MASTER DATA

#### Day to Day Creation of Master Data

*e.g. Creation / update of cost centers / GL accounts / Profit centers / hierarchies*

Submit your request in PRS\_50

 [Request the creation / update of Master Data](#)

#### Support needed for GBU project

*e.g. I need support to implement a project at GBU / function level impacting master data (ex: new CBS structure, profit centers hierarchy)*

Contact SU Management Accounting

 [Whom to contact in Finance Service Line?](#)

#### Transversal projects

*e.g. I need new master data to support a project impacting all GBUs / functions (ex: IFRS16, Concur)*

Contact Data & Reporting team

 [Contact Tânia Faria](#)

#### Yearly structure maintenance

*e.g. I need support in the frame of the yearly maintenance of business structure*

Contact Data & Reporting team

 [Contact Tânia Faria](#)

#### Other topics

*e.g. Authorization topics*

### REPORTING

#### Technical support on existing report

*e.g. There is an error message when I open a BW workbook or I want to add a new characteristic in an existing report*

Contact IT support

 <https://solway-dwp.onbmc.com/>

#### Functional support on existing report

*e.g. I need help to start working with an existing application and create my personal workbook or I need help to understand some characteristics of an existing application*

Contact SBS support

 <https://solway-dwp.onbmc.com/>

#### Other topics

*e.g. Authorization topics*

Contact SBS support

 <https://solway-dwp.onbmc.com/>

Contact SBS support



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