

Contacts - Data & Reporting

Whom to contact in Finance Data & Reporting ?

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MASTER DATA

Day to Day Creation of Master Data

e.g. Creation / update of cost centers / GL accounts / Profit centers / hierarchies

Submit your request in PRS_50

 [Request the creation / update of Master Data](#)

Support needed for GBU project

e.g. I need support to implement a project at GBU / function level impacting master data (ex: new CBS structure, profit centers hierarchy)

Contact SU Management Accounting

 [Whom to contact in Finance Service Line?](#)

Transversal projects

e.g. I need new master data to support a project impacting all GBUs / functions (ex: IFRS16, Concur)


Contact Data & Reporting team

 [Contact Tânia Faria](#)

Yearly structure maintenance

e.g. I need support in the frame of the yearly maintenance of business structure

Contact Data & Reporting team

 [Contact Tânia Faria](#)

Other topics

e.g. Authorization topics

REPORTING

Technical support on existing report

e.g. There is an error message when I open a BW workbook or I want to add a new characteristic in an existing report

Contact IT support

 <https://solway-dwp.onbmc.com/>

Functional support on existing report

e.g. I need help to start working with an existing application and create my personal workbook or I need help to understand some characteristics of an existing application

Contact SBS support

 <https://solway-dwp.onbmc.com/>

Other topics

e.g. Authorization topics

Contact SBS support

 <https://solway-dwp.onbmc.com/>

Contact SBS support

 <https://solvay-dwp.onbmc.com/>