

# BPM - FAQs

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### **How to initiate a project in BPM?**

You can contact webMethods Domain Leader - Reiner Hellstern in order to initiate a new BPM project or have a demonstration.

### **How to organize the project planning?**

The BPM Project planning is done once we receive the appropriate requirement. Else we involve our Technical expert and arrange the sessions with functional experts as "Preparation Phase" where we align the business needs by providing the technical solution.

### **Do we follow Agile Methodology?**

We do use Agile methodology by involving multiple sprints or scrum master. We also interact with business in order to provide the status of the project on bi-weekly basis and also to showcase the Application built so far in our calls to have quick feedback right away.

### **How to validate the BPM solution?**

We involve the key users from each department who actually have to use the BPM solution in their daily activity to validate the system called "UAT - User Acceptance Test". With this we can make sure that the solution prepared meets the exact requirement of the business.

### **How to organize Go Live?**

The Go Live is organized based on business needs i.e. either they want to roll out Regions wise or in all regions in a single Go.

### **How to request Access for an existing BPM Application?**

You have to raise a [Freshdesk](#) request (group IS-CAPG-BPM).

### **Whom to contact in case of any issues while using the BPM Application?**

For quick resolution you have to raise a [Freshdesk](#) request (group IS-CAPG-BPM) .