

# A30 - Value Creation

First steps in Convergence

## Added Value

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Convergence is the new place to manage your Actions and Benefits.

With Convergence, you can track Performance and report Value Creation of Purchasing & Supply Chain to the Business.

## Table of Contents

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- [A3010 - Training rules](#)
- [A3011 - Value creation in Convergence](#)
- [A3012 - New Action](#)
- [A3013 - Send Actions to controllers](#)
- [A3014 - Reports](#)
- [A3015 - Help for controllers](#)
- [A3016 - Training rules for controllers](#)

## What you need to know to start...

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SATT is fully replaced by Convergence Value Creation. All your existing Actions have been taken over in Convergence.

 Need Help?

## How to ask for assistance?

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*Dear SalesForce  
Convergence user,*

For any question or issue regarding Convergence, please :

- create a request in **Service One** with the following information:
  - I want to update data in Convergence [Maintain data ownership in CONVERGENCE](#)
  - I want to upload procurement data [Maintain procurement data in CONVERGENCE](#)
  - Process : Data & Analysis
  - PTP-Subprocess: Purchasing Tools Support
  - PTP-Category: Convergence

For account creation, please refer to [here](#).

Thank you very much,

*Convergence Team.*