

A30 - Value Creation

First steps in Convergence

Added Value

Convergence is the new place to manage your Actions and Benefits.

With Convergence, you can track Performance and report Value Creation of Purchasing & Supply Chain to the Business.

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What you need to know to start...

SATT is fully replaced by Convergence Value Creation. All your existing Actions have been taken over in Convergence.

 Need Help?

How to ask for assistance?

*Dear SalesForce
Convergence user,*

For any question or issue regarding Convergence, please :

- create a request in **Service One** with the following information:
 - I want to update data in Convergence [Maintain data ownership in CONVERGENCE](#)
 - I want to upload procurement data [Maintain procurement data in CONVERGENCE](#)
 - Process : Data & Analysis
 - PTP-Subprocess: Purchasing Tools Support
 - PTP-Category: Convergence

For account creation, please refer to [here](#).

Thank you very much,

Convergence Team.