

A3013 - Send Actions to controllers

Overview

When Actions are implemented, controllers are notified that they need to review them.

Controllers and Buyers use Chatter to collaborate during this review.

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Implement an Action

STEP 1

Search your Action with the Convergence search engine



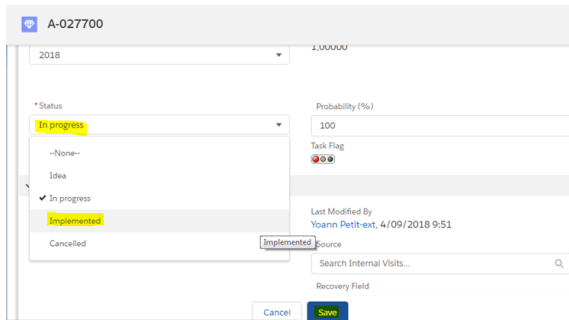
STEP 2

Click on your Action in search results



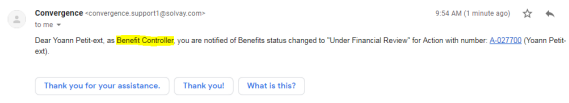
STEP 3

Change status of your Action to "Implemented" and save it.



STEP 4

Your controller will be notified and will be able to Approve or Reject your Benefits. See [A3015 - Help for controllers](#)



Related articles

- [A3015 - Help for controllers](#)

Need help

How to ask for assistance?

Dear Salesforce Convergence user,

For any question or issue regarding Convergence, please :

- create a request in **Service One** with the following information:

- I want to update data in Convergence [Maintain data ownership in CONVERGENCE](#)
- I want to mass upload procurement data [Maintain procurement data in CONVERGENCE](#)
- Process : Data & Analysis
- PTP-Subprocess: Purchasing Tools Support
- PTP-Category: Convergence

For account creation, please refer to [here](#).

Thank you very much,

Convergence Team.