




# Week November 21 - R20.1 release notes

Status	<b>DELIVERED</b>																						
Target release date	21 Nov 2019																						
Issues	<table border="1"> <thead> <tr> <th>type</th> <th>key</th> <th>summary</th> <th>assignee</th> <th>reporter</th> <th>priority</th> <th>status</th> <th>resolution</th> <th>created</th> <th>updated</th> <th>due</th> </tr> </thead> <tbody> <tr> <td colspan="11"> <div style="border: 1px solid orange; padding: 10px;">  Unable to locate Jira server for this macro. It may be due to Application Link configuration.                 </div> </td> </tr> </tbody> </table>	type	key	summary	assignee	reporter	priority	status	resolution	created	updated	due	<div style="border: 1px solid orange; padding: 10px;">  Unable to locate Jira server for this macro. It may be due to Application Link configuration.                 </div>										
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T	P	Key	Summary	Status
		CCCME-3497	AROMA PERF. - Update Complaint Business Rules (NAM/LAM)	<span>CLOSED</span>
		CCCME-3479	Peroxides - Business Rules - Update Sample approval	<span>CLOSED</span>
		CCCME-3490	SILICA - Business Rules - Queue and Samples Approval Process	<span>CLOSED</span>
		CCCME-3492	COATIS - BUSINESS RULES - SAMPLES	<span>CLOSED</span>
		CCCME-2972	TECHNO SOL : 360 View / Visit Preparation Report improvement	<span>CLOSED</span>
		CCCME-3478	Special Chem - Change of approver	<span>CLOSED</span>
		CCCME-3169	Special Chem - Investigator and Commercial Assignee mandatory	<span>CLOSED</span>
		CCCME-3388	Silica : update Customer Request assignment rules	<span>CLOSED</span>
		CCCME-3351	MSP - Missing field in email template and emails not delivered	<span>CLOSED</span>
		CCCME-3392	MSP - Completed cases not searchable from the community	<span>CLOSED</span>
		CCCME-3496	NOVECARE : Automatically add CSR and Account Manager to Samples	<span>CLOSED</span>
		CCCME-3507	Novecare: Creation of sample from Opportunity	<span>CLOSED</span>
		CCCME-3486	PEROXIDES : Quote interface CSR do not receive email with attached quotes accepted since few weeks	<span>CLOSED</span>
		CCCME-3530	HOTFIX - MSP-Account Manager field shows 2 times in the Samples creation	<span>CLOSED</span>
		CCCME-3389	ALL : Sample - Ship-to address incomplete in email notification	<span>CLOSED</span>
		CCCME-3204	Do not display the "Converted" in the picklist Status	<span>CLOSED</span>
		CCCME-3059	Error appearing on the lead page with profile "Corporate Sales & Marketing Lightning"	<span>CLOSED</span>
		CCCME-3524	TECHNICAL - HOTFIX - "ghost" update on Lead	<span>CLOSED</span>